

QUEENSPARK

RETURNS FORM

Name: _____

Invoice number: _____

Invoice date: _____

Thank you for ordering from Queenspark.com.au. We are sorry you found the item(s) unsuitable. Please follow the steps below to return the item(s) to us.

- Please return any unwanted items with 14 days of receipt (**7 days for sale items**).
- Returns are only accepted if unworn and in a re-sellable condition with all tags still attached.
- Returns and exchanges are sent back at your expense. Exchanges will incur a standard delivery charge.
- In cases where a voucher has been applied – No refunds can be issued only exchanges.
- Refunds will be credited to the same card used in the original transaction within one week after the receipt of the items.
- Funds may take up to 5 working to clear once refunds have been processed.
- This does not affect your statutory rights.

To return an item

- Complete this form and enclose it with the item(s) to be returned
- Please post your return to: **Queenspark, 201-211 Botany Road, Waterloo, NSW, 2017**

I am returning the item(s) stated below:

Product Code	Product Name	Size	Colour	Reason Code (use codes below)	Refund or exchange	Value
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

Reason code:

- | | | | |
|--------------|-------------------------------|-----------------------|-----------------------------|
| 1. Too big | 5. Ordered more than one size | 9. Do not like colour | 13. Other (Please specify): |
| 2. Too small | 6. Style not as I thought | 10. Wrong item sent | _____ |
| 3. Too long | 7. Quality not as expected | 11. Faulty item sent | _____ |
| 4. Too short | 8. Fabric not as expected | 12. Arrived too late | _____ |

Please send me the below items in exchange:

Product Code	Product Name	Size	Colour	Quantity	Value
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

For your protection, we recommend that you retain proof of postage as we cannot be held responsible for items lost in transit.

Queenspark
201-211 Botany Road, Alexandria, NSW, 2017, AUSTRALIA
ABN 47 146 438 262
www.queenspark.com.au