

Education

Delgado Community College
615 City Park Campus
New Orleans, Louisiana 70119
Associate in Arts-Criminal Justice

Objective

Obtain a position as a team-player in a people-oriented organization where I can maximize my customer-service, Law Enforcement-Security and Interpersonal Skills. Effective communication skills under stressful situations, (verbal and written) In addition to a complete knowledge of Federal and State Jail Standards that can be used to improve operations to achieve the corporate goals.

Employment History

G4S Wackenhut

Lieutenant -Lead Supervisor

2000 N. Alafaya Trail -Orlando Fl
July 2006 - October 2010

Recommend, motivate and evaluate staff personnel; provide or coordinate staff training; work with employees to correct deficiencies; recommend discipline and termination procedures; manage and coordinate the work of lower level staff. Interpret and explain policies and procedures. Identify and respond to sensitive community and organizational issues, concerns and needs. Respond to requests and inquiries from the client and management from G4S Wackenhut. Prepare clear and concise reports. Analyze emergency situations and adopt quick.

We remain calm in emergency situation(s) and dispatch crews such as, (Orange County Sheriff: Orlando Police: Fire Rescue) effectively but in an expedient manner. We monitor Lenel 2005 fireworks system; Surveillance with CCTV Monitors; personal computer (data entry input); and specialized software; Equipment such as: two-way radio(s); telephone(s), and office equipment were used to complete the daily task of this position. Office Memos, scheduled meetings with employees and clients were prepared. I Sort mail for various departments and performed any task requested by the Client or Management for the day by operation.

Employment History

Orange County Sheriff Department

911 Emergency Communication Operator-Dispatcher

6950 Armory Court, Winter Park, Fl
December 2005 - June 2006

Responds to incoming 911 emergency calls, gathers pertinent information, classifies and routes calls to appropriate fire, medical and law enforcement agency personnel using 911 equipment, computer terminals and related communications equipment. Perform clerical duties such as, Operate Computer(s): Telephone System: TDD device for the hearing impaired:

Employment History
Orleans Parish Criminal Sheriff Department
Deputy-Court Captain-Corrections Supervisor
2800 Gravier Street-New Orleans, La
January 2000 - August 2005

Patrol areas of the Parish and to prevent and discover criminal activity. We respond to calls for service and take appropriate action. Conducts investigations by detecting the offense; securing the scene; identifying involved persons; conducting interviews of witnesses, complainants, and suspects; photographing ,diagramming and collecting evidence; obtaining search and arrest warrants. We document information gathered for record keeping and reports of investigation on other prescribed forms; enforce traffic laws; we are responsible for the protection of life and property in the Parish of Orleans through the enforcement of laws and ordinances.

Court Captain: I was assigned to three courtrooms supervising (12) twelve employees. We maintain order and provide security; extradited prisoners from jail facilities to court. Inmates are physically searched before and after court. Deputies have care, custody and control of the inmates during the awaiting of their trial or hearing. The Court Captains announce the opening and closing court, calling cases, and witnesses. Captains are responsible for serving eviction orders, civil lawsuits, garnishments, or asset seizures. During each court session spectators are scanned before entering the courtroom to prevent any illegal contraband. Before the readings of each verdict the court captain will secure the inmate (handcuff/body chain) to avoid any threat toward the court staff, judge, or themselves. After court is completed the court captain escorts the judge, juror(s) and staff off the property. My **Supervisory Duties as a Correctional Officer:** I generated written and oral reports on inmate(s) work and behavior. I also document conflicts, behavior discrepancies, hazards, and suspicious circumstances in a daily log and other specialized reports.

Dillard University
Assistant Campus Police Director
2601 Gentilly Blvd-New Orleans, La
May 1998 - December1999

Participates and assist the Chief to plan, coordinate and administer the development of Campus Police operations, and policies and procedures. Coordinate, develop, prepare and present periodic law enforcement reports required by the federal, state and local government as well as other groups or organizations. Plan, design and implement work schedules and staff development activities of assigned personnel in order to provide security and police services to the University community and facilities.

As assigned, participate in the planning, development, implementation and management of the Campus Police division budget as assigned, monitor and evaluate work performance of subordinate staff (Police Officers and Dispatchers). As assigned, perform the duties and responsibilities as the Chief of Campus Police in the absence of, or in coordination with, the Chief Participate in establishing and maintaining federal, state and local partnerships.

