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<http://twitter.com/ETOJEANS>  
<http://www.facebook.com/etojeans99>

You can also buy on:



<http://stores.ebay.co.uk/eto-jeans-outlet>

## Thank you for ordering from us!

ETO is a contemporary denim label for urban living. With Newer, edgier and more sophisticated range every season, ETO remixes core and cutting edge design to create a unique look that inspires the style literate. Visit our official site [www.etojeans.co.uk](http://www.etojeans.co.uk) featuring a full collection of t-shirts, hoodies and jackets.

Our main aim is to ensure that all our customers are 100% happy both with their purchased item(s) and the service provided.

### Exchanges /Refunds

Do not panic! As part of our customer satisfaction you can return your item(s) within 10 days\*. Just read the points on the right and complete the returns form.

1- We accept exchanges; however best way to exchange is to return the unwanted item for a refund and buy the required size/item again, as the item may become out of stock. Upon return All items will be inspected before an exchange or a refund.

2- Please note that we advise that ALL returned goods should be sent by recorded delivery and the relevant insurance cover undertaken to cover yourselves against non-delivery by your chosen courier.

3- Alternatively do not hesitate to contact us on Tel: 01254 664547 (option 2) or on email: [sales@etojeans.co.uk](mailto:sales@etojeans.co.uk).

\* Returned items must be received within 10 days in a new and unused condition, with their original packaging with all labels, tags, barcodes attached. All items must be returned unworn with no evidence of scented deodorants or aftershaves.

\*\* For the form below, the order number will be on the front label or you can use an eBay, Amazon or the reference from [www.etojeans.co.uk](http://www.etojeans.co.uk).



### Returns Form

Name .....

Address .....

Order No. (\*\*) .....

Reason for return .....

(Please choose from one of the code options on the right)

Item purchased on:-

eBay  Amazon  [www.etojeans.co.uk](http://www.etojeans.co.uk)  Other

Preference (please tick)

Exchange  Refund

Code  
NW - Not wanted  
WS - Wrong size  
WF - Wrong Fitting  
UG - Unwanted Gift  
F/D - Faulty/ Damaged  
OT - Other (please specify)



### Return Address

Black Indigo Ltd  
Opus 2 Unit A  
Greenbank Industrial Park  
Greenbank Way  
Blackburn  
BB1 3EA