



- This ticket will only be valid with an ID proof in original provided at the time of booking by the passenger (s). If found travelling without ID Proof, Passenger(s) will be treated as without ticket and charged as per extant Railway rules.
- If the passenger whose ID card no. is indicated on the ERS/VRM is not travelling, all other passenger(s) booked on that ticket, if found travelling in train will be treated as travelling without ticket and charged accordingly.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. /Student Identity Card with photograph issued by recognized School or College for their students /Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph.
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 2448100065	Train No. & Name: 12963/MEWAR EXPRESS#	Quota:Tatkal
Transaction ID: 0699678943	Date & Time of Booking:07 Jun 2013 13:40 Hrs.	Class of Travel:Sleeper Class(SL)
From: H Nizamuddin(NZM)	Date of Journey: 08 Jun 13	To:Udaipur City(UDZ)
Boarding: H Nizamuddin	Date of Boarding:08 Jun 13	Scheduled Departure: 19:05 *
Resv Up to: Udaipur City(UDZ)	Scheduled Arrival: 09/06/2013 07:20*	Adult: 4 Child: 0
Passenger Mobile No: 9549860809		Distance: 743 KM
Passenger Address:- nogami gali sadar bazar sagwara		

FARE DETAILS :

1	Ticket fare	Rs.1820.00	Rupees One Thousand Eight Hundred Twenty Only.
2	IRCTC Service charges #	Rs.11.24	Rupees Eleven and Twenty Four Paise Only
3	Agent Service charges #	Rs.10.00	Rupees Ten Only.
4	Total	Rs.1841.24	Rupees One Thousand Eight Hundred Forty One and Twent

Services Charges per e - ticket irrespective of number of passengers on the ticket

PASSENGER DETAILS :

S.No.	Name	Age	Sex	Concession Code	Booking Status/Current Status/Coach/Seat No.	ID card Type / ID card No.
1	nikita sanghavi	23	Female	BLANK	/ CONFIRM / S2 / 0003	PAN card / DCDPS2605M
2	mamta sanghavi	40	Female	BLANK	/ CONFIRM / S2 / 0002	PAN card / DCDPS2606M
3	pratibha jain	37	Female	BLANK	/ CONFIRM / S2 / 0006	PAN card / DCDPS2607M
4	princy jain	17	Female	BLANK	/ CONFIRM / S2 / 0005	PAN card / DCDPS2608M

AGENT DETAILS :

Principle Agent : Birdres	Corporate Name : SANGHAVI TRAVEL AGENCY	
Agent Name : MANORMA SANGHAVI	Email ID : neeraj.sanghavi@gmail.com	Contact No: 9460580872
Address : NOGAMI GALI SADAR BAZAR, SAGWARA 314025		

**IMPORTANT :**

- For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in
- *New Time Table is effective from 01-07-2013. Departure time printed on this ERS is liable to change. Please Check correct departure from Railway Station Enquiry, Dial 139 or SMS 'RAIL' to 139.
- The accommodation booked is not transferable and is valid only if the ID card printed above is presented during the journey. The ERS/VRM along with the printed ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/-

per ticket as applicable to such cases will be levied. The ticket checking staff On board/ Off board will give Excess Fare Ticket for the same.

- During the journey, the passenger, whose identity card number has been indicated on the ticket, will have to produce original proof of identity indicated on the ticket, failing which all the passenger booked on the ticket shall be treated as travelling without ticket and charged accordingly.
- E-ticket cancellations can be done only through agent by whom ticket has been booked.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC Ltd., Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request through the respective agent for claiming refund.
- Contact us on :- 24*7 Hrs. Customer Support at 011-39340000 , MON - SAT(10 AM - 6 PM) 011-23344787 , Chennai Customer Care 044 - 25300000.or Mail To: care@irctc.co.in.

General Rules/ Information for E-ticket passengers

a) Status of E-tickets after Chart preparation :

1. **Confirmed E ticket** - E-ticket where all passengers are confirmed.
2. **Partially waitlist/Confirmed/RAC E ticket** - E-ticket where some passengers are confirmed/ RAC and other wait-listed.
3. **Fully waitlisted E tickets**- E-ticket where all passengers are waitlisted.

b) Authorization to board the train :

1. Passengers with **confirmed E ticket** are permitted to board the train. Their names will appear on the reservation chart.
2. Name of passengers with **Partially Waitlisted /Confirmed/RAC** will appear on the chart (including the waitlisted passengers in the partially waitlist ticket).

c) Cancellation & refund rules :

1. **Confirmed Tatkal E-ticket:** No refund will be granted on cancellation of Confirmed Tatkal E-ticket.
2. Partial cancellation of Tatkal tickets is allowed for only those passengers whose ID proof is not given at the time of booking. On cancellation of passenger whose ID proof is given, all the passengers on that ticket will be cancelled.
3. **Confirmed E-ticket before chart preparation** : E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
4. **Confirmed E-ticket after chart preparation:** Cancellation/ Refund request received after preparation of chart are forwarded by IRCTC to concerned railway for manual processing. Refund amount received from concerned railway will be credit back to the respective agent's account used for booking by IRCTC.
5. **Partially waitlisted E-ticket before chart preparation** : E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
6. **Partially waitlisted E-ticket after chart preparation:** E-ticket cannot be cancelled online after chart preparation. Partially waitlisted e-ticket holder where part passengers have travelled and want to claim refund for passengers who have not travelled is required to send the original certificate issued by TTE / Conductor in lieu of the same to IRCTC after filing online refund request through the respective agent. The partially waitlisted e-ticket holder where no passengers have travelled & wants to claim refund is required to file online refund request through respective agent. It would then be forwarded to concerned railway and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.
7. If the ticket is partially waitlisted/ Confirmed/ RAC at remote location chart preparation then E-ticket cannot be cancelled online. It is required to file refund request online for claiming refund through the respective agent. It would then be processed offline and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.

- d) If train is cancelled, E-ticket can be cancelled online up to 3 days from the date of departure of the train through the respective agent's account used for booking.
- e) Bank charges, if any, will be payable extra. (For details of bank charges kindly refer to Terms and Conditions on www.irctc.co.in)
- f) The Compartment/ Cabin/ Coupe/ Coach/ Seat numbers for first AC and First class will be allotted at the time of chart preparation.
- g) The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up-gradation chart before boarding the train.
- h) IRCTC Service Charge for E-Ticket (Service charge levied is not refundable):

Class	Service Charges
SL/2S	Rs.11.24/-
1AC/2AC/3AC/CC/3E/FC	Rs.22.47/-

Thank you for using IRCTC's Services