

Message

alex volski Thu Sep 12 08:21:48 PDT 2013

You say that you sell 4.1 android!!! i need to wait for it to update?? you need to send with android 4.1 not anything else!!
this projector is not HTP made, it is your custom made!! you steal there name!!
nothing from your decription is true!!

Tracy wang Wed Sep 11 20:38:22 PDT 2013

Do you know what is the meaning OEM? If you can't understand,pls shut up!!!!
I also have the chatting records with HTP manager.
He said just his projector is 4.0 Android,not said us projectors is 4.1 Android,and he said it's can update by yourself.

alex volski Wed Sep 11 18:46:10 PDT 2013

if you use other company trade name "HTP" - and you are not that company but some company that builds fake item, then you are not HTP!!!
i didn't buy iphone or galaxy or a car!!
bought projector you gave false information about everything in the description including the fact that the projector is not HTP
according to HTP android latest is 4.0.4 according to you it is 4.1
asked you for firmware - you say you dont have it.
you write false things on your description.

Tracy wang Wed Sep 11 18:27:10 PDT 2013

Ignorance!!!!You can say your iphone is not Apple Inc product?Because iphone is not made in USA,and not made in Apple factory?

Tracy wang Wed Sep 11 18:25:14 PDT 2013

You are a Big liar!!!!!!
Your iphone produce from Apple Inc?No!!!!!!It's made in china or made in Vietnam.You can say it's not iphone?not Apple Inc product?You just can
say:Apple Inc was don't have factory.We are company is same,we used htp Logo,just production process is different.

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Message

alex volski Wed Sep 11 02:43:20 PDT 2013

you better then htp?
that means that you even didnt told me what is the real company of the projector
how many cores the processor have? if only 1 - cant work on android 4.1 - google it.
you are a LIAR!!!!
say htp projector now say - not HTP PROJECTOR - other company - how you decide what is better!!!
i wanted to buy HTP - not same fake you call htp - no wonder it is crappy projector!!!!

Tracy wang Wed Sep 11 02:37:04 PDT 2013

hahah,ludicrous.We are buy the raw material from other factory,just used htp factory logo.Who said it's can't update,we were updated the Android built-in.
We are better htp projector!!!!!!The chatting records can't Explain what!!!!!!

alex volski Wed Sep 11 02:08:22 PDT 2013

<http://imageshack.us/a/img841/3216/0zm5.jpg>
<http://imageshack.us/a/img138/93/ptv5.jpg>
<http://imageshack.us/a/img401/4036/cov2.jpg>

this is the conversation with htp company

i am not a liar like you are

and for your information, when you install custom firmware on iphone/android it will never update to oem release software as they are totally different
you are making things up, use google, learn something before you say false things

Tracy wang Wed Sep 11 01:59:25 PDT 2013

I don't have the link,I just want tell you,it's as iphone and Android phone,when you used it,it's will update by itself.It's will hint you.Pls tell us,who tell you
it's can't update?I think you have to lie.

alex volski Wed Sep 11 01:55:21 PDT 2013

you are welcome to contact the manufacturer, he will tell you that because it is single core it cant support 4.1
and there is NO AUTO UPDATE WITH CUSTOM MADE FIRMWARE!!!!!! NO OTA!!!! tried google the custom firmware installed 0 results
if you are SO SMART
why you dont send me a link to download the new firmware??I????

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Message

Tracy wang Wed Sep 11 01:49:37 PDT 2013

Who tell you it's never update 4.1?Who?You never use the Android phone?Amateur!!!!!!

alex volski Wed Sep 11 01:20:27 PDT 2013

it will never update to 4.1 because your proccesor does not support it, talked with htp support team, again you are a liar!!!
<http://www.htp.com.cn/> you are welcome to talk with them too, or i can send you the conversation with them.

Tracy wang Tue Sep 10 20:53:09 PDT 2013

It's will update by itself,like your android phone.Don't need manual operation update.

alex volski Mon Sep 09 13:01:56 PDT 2013

again checked the product description, you write android 4.1 installed on device android 4.0.4 where can be updated?

Tracy Wang Mon Sep 09 01:18:05 PDT 2013

Say again:Pls check the Product Description:We have said:LED max brightness is :3000 Lumens.When the projector launch white light,do you understand?Why when we use Android it's very very well?And my others customers never said this problem,a lots of projector store sell our this model on Aliexpress,nobody said this problem.

Pls don't talk with me zoom,check check check check the product description,we never said it's zoom.it's manual focus!!!!

It's support :16:9 and 4:3.

How many times have I told you to check the product description and check the specification.Do you understand?!!!!!!

I want tell you:Whether you make the payment via Aliexpress or others way,Cheaters should never prosper.

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1,500 charachters max. (including spaces). **Only English**, Please do not use HTML**alex volski** Sat Sep 07 03:19:03 PDT 2013

read your description once again, lux is or 2800 or 3000 both appear in different place, cant be both, contrast is 1:2000 and 1:3000. you write what ever you want in your item description, send crappy projector and then you are surprised when i tell you it is totally not what i have expected. the remote is chiense, the android system is unstable, if you have better version you can send to me, rebuild the firmware of projector add digital zoom, as many projectors have, just like the 4:3 mode zoom1 mode, you need add custom zoom mode. i am very sorry for you, you think you can sell crappy products, and get a way with the money.

i am glad that i did not agreed to pay outside aliexpress, now i understand why you wanted to do this outside aliexpress, you product does not meet the description.

Tracy wang Fri Sep 06 18:18:56 PDT 2013

Rubbish!!!!You can't understand English?You can't understand what do I said?

I have said:it's support more than 20 language,whatever What's your native language,it's support!!!!You can make it to your native language.

I wish you had more common sense,Fedex are not charge the shipping cost to receiver!!!!2800 Lumens is native Lumens.Can you understand? Ignorant person.

The third time I said:Check the description in our store and check the specification,I have said:it's manual focus!!!!To move the projector back and forth for getting sized picture,It is not your reason for a refund.Bacause it's work well,it's not bad.

Do you want to cheat money?I suggest that you can smash the projector then you can say it's bad before I send to you.Shut up!!!

I want tell you:A liar just can cheat once.Don't treat me as a sucker. I've been cheated once.

alex volski Fri Sep 06 05:00:45 PDT 2013

you can keep insulting as much as you want, but it would not change the fact that the projector you send me is crappy. it sounds logical to you, that i need to move the projector back and forth for getting sized picture? really?!?! and noise db is 5-10? you are liar, how do you measure it? I advice you to check your hearing.

to send you photo of your remote? i need to learn Chinese to work with it? really?

measured the lux light it is 400 max - clear white projection.

and contrast is also not 1:3000, but you write what ever you want, you are a liar, you could save me all this time, and telling before i order, do not expect good quality, paid a lot of money for crappy projector.

and again it is fedex invoice - fees that you didnot pay, i was forced to pay.

Tracy wang Fri Sep 06 04:45:32 PDT 2013

I just want say:Pls check the description in our store and check the specification.We never said it's zoom function,It's manual focus.

Why when you buy it,you did't check it.It is not your reason for a refund. I have said it's your country tariff,not freight.You can ask the fedex worker.Check the photos,it's very clearly when I connect andriod and connect internet.

Could you please to study English well? You can't understand the photos I have made?Pls check the specification again.It's support more than 20 language.of course,it's support English.

You are a liar,I wont let you get away with that.Just wait and see...

alex volski Fri Sep 06 02:43:59 PDT 2013

all normal projectors have zoom, you dont need to write it has it, but you do have to say when it does not have zoom.

as you see in the attached photo, the app crashes, you surly did not check anything.

as you clearly see in the photo, that not all photo is well focused. even the remote you send me is in Chinese, maybe you need to study?? to

Tracy Wang Thu Sep 05 20:45:18 PDT 2013

I also have some photos not uploading.

Tracy Wang Thu Sep 05 20:27:25 PDT 2013

This buyer open this case was uneducated and dumb.

- 1.Plis check the description in our store and check the specification.We never said it's zoom function,It's manual focus.
- 2.Never buyers said the android system crashes,and before I send it,I have test it.I think it's your internet problem.
- 3.Around the middle is blur?Do you really very funny.pls check the photos that you have Upload,it's very clearly.
- 4.Dear,Could you please to study English well?Pls check the specification again.It's support more than 20 language.
- 5.Did't have others buyers said the projector over heat, just a little heat,when you used your Iphone/Ipad/Samsung/Nokia/Sony long time,they are all have a little heat.
- 6.very load fan noise?Just a little voice.5-10 db.
- 7.pls check the fedex tracking number again.We are have paid for the freight.Port of destination cost is tariff.Not that you said the freight.
- 8.This buyer have paid \$130 for his country customs,but he don't want pay this money,he want we can give him this money,but all buyers need pay for his country's tariff.so he open the case.
- 9.I have make some photos,you will know,the Android is fine,it's support more than 20 lanague,the picture is very very clear.

Tracy wang Wed Sep 04 19:41:25 PDT 2013

Never people say this problem.Plis check our Description:it's manual focus! Support 8 language, you will be able to follow the manual.Thank you

alex volski Wed Sep 04 18:32:11 PDT 2013

it is not low voice is it high voice
still dont understand how to use zoom, didnt find digital zoom in modes
the youtube app crashes when trying playing videos
tried adding hebrew support to languae, cant delete or replace the default chinese language
maybe need upgrade andriod firmware for it to work without chinese and without crashing
wifi does not work - only with network cable.
i dont know what you paid for
what i do know that fedex charged me anthoer 130\$ for there fee. i send you the fedex invoice of my payment to them.
and lux is far from 2800 - when light is on it the room, picture cant be seen, only at foul dark room.
i really dont know how you check to projector and still send it like this to me.

Tracy wang Wed Sep 04 17:53:46 PDT 2013

All store write the brightness is native lumens,2800 Lumens is really data.
When we test the projector,we are't find any apps crash.And you can check others store LED86 feedback,never say this problem.
This model LED lamp is 200W,the fan just for Cooling projector,It's have a little voice,but not that you said very loud.I think you can know this projector is LED projector,not DLP projector.So I think it's normal.
Dear,tell the truth:we really paid the freigh,if you can't believe it,I also can present visible proof.So what do you think?
Kindly acknowledge receipt.Thank you

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alex volski Wed Sep 04 04:21:25 PDT 2013

i have sent to your mail the fedex invoice, it is there fee, not customs.
tried adjusting the keystone under the projector still blur on edges, the noise of the fan is very loud, can it be adjusted?
my home router works ok, all conctected wireless to it, only projector cant find wireless network, strange.
and why all apps crash after few minutes of use?
it is hard for me to belvie you checked all those functions before send out.
and the breightnes is far from 2800 lux, very far.

Tracy wang Wed Sep 04 02:50:55 PDT 2013

Hello friend
Thanks for your message.
This model native brightness is really 2800 Lumens,the focus is manual,bottom side the projector have a keystone button,pls adjust the keystone button and the focus,you will get a clear video.
\$130 is not the freight,I have paid the freight.It's your country customs make the tariff.The most product sells in china the tariff need pay for via buyers,not just our store.
Before I sent the projector to you,I have test the wifi funtion,it's very very well.Plis try it again.I think it's your internet problem.

Thank you and Best Regards
Tracy Wang

alex volski Wed Sep 04 02:20:39 PDT 2013

hi
recived the projector yestrday, dont know where to start.
the android is a FAIL - all aplactions crash after few minutes of use, wifi does not work, only with network cable.
cant get focus the miidle of image focus all around blur, cant focuss it.
there is no ZOOM, not manual not digital, nothing.
the projector is totally not 2800-3000 lux as you write on sell page - the real lux is maybe 300-400 - will be checked by a proffesinal in few days.
your photos on the sell page tottaly dieffrent from the actual projector, the quality is very low.
not only i paid 330\$ for this projector, your little saving stunt with fedex cost me about 130\$ extra, send to you the invoice.
dont really know what to do next.

Tracy wang Fri Aug 30 09:05:50 PDT 2013

Ok.No problem.
My email address is :472326158@qq.com
Thank you

alex volski Fri Aug 30 04:35:52 PDT 2013

I will send you the FEDEX invoice once they sent it to me, it is handling fee to FEDEX the item itself not need pay custom fee.

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Message

Tracy wang Thu Aug 29 23:32:51 PDT 2013

Hi friend,

You have chioce the express Fedex-IE,Fedex-IE is economy,the \$50 is not freight,it's Customs Duty.

I have paid the freight when I send it.

Thank you.

alex volski Thu Aug 29 07:39:14 PDT 2013

hi

talked with FEDEX today, they told me because shipping was economy I need to pay extra 50\$ for reciving the item.

also told me that when send priority there is not fee like this.

waiting for update from you

alex volski Wed Aug 28 05:38:11 PDT 2013

Hi

There is same problem with the custom declaration you have provided, please kindly send me recipient/invoice for this order for total amont of 40\$ inculding shipping.

Thanks

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1,500 charachters max. (including spaces). Only English. Please do not use HTML.