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## Senior Technician Job Description

Location: Minneapolis / St. Paul Metro Area  
(Occasionally projects within a 90 mile radius)

Compensation: \$14 to \$20 / hour depending on experience  
After hours “perks” available

Duration/Usual Hours Per Week: 40 Hours Per Week Minimum

Work Days: Monday through Friday. (weekends and afterhours when scheduled “on call”)

### Minimum Requirements of Employee:

Education: Bachelor Degree desired.

Professional Licenses/Certifications: No Licenses or Certifications

Requested Vehicle: Required, Monthly auto allowance available if vehicle used for work

Drivers License: Required

Type: Class D - Regular (Auto, Light Truck, Moped) Required

Experience/Qualifications: A minimum of 2 consecutive years of solid construction experience is required. Must have some measure of relevant experience in estimating, project management, and construction sales. Applicants must have the desire to pursue a career in property damage restoration and remodeling. Must possess advanced computer skills.

We encourage and support opportunities for additional training and continued education.

Must be of good character, honest & trustworthy. Be ambitious in your desire to provide excellent service to customers. Be energetic in your efforts to promote yourself and further your personal and professional goals. Be resourceful, authentic, and unduly curious.

Be able to lift at least 50 pounds. A criminal background check will be administered before hiring.



## Duties and Responsibilities of the Job:

We are seeking a hardworking, self-motivated individual to assist in the mitigation of homes & restoration of buildings damaged by fire, water, & wind. Qualified individuals will make significant contributions leading to the advancement of a construction firm offering premier customer service.

Typical work operations include:

- Interface with Project Manager & General Manager in the mitigation of a commercial or residential property
- Performs Emergency Water Extraction and Drying Services.
- Assists in Emergency Fire/Smoke Services (including deodorization, pack-outs, board-ups and securing structure).
- Agrees to follow all OSHA & EPA standards as set forth by these governing bodies.
- Follows established safety practices including the proper use of PPE when required.
- Accurate recording and reporting of pertinent information necessary for water loss, fire loss and mold contamination.
- Performs customer/homeowner quality service on a day to day basis; ensures quality is being maintained at all times. Looks for ways to go above and beyond to provide a “kick-ass customer experience”
- Attend training sessions held locally and if applicable for initial certifications and fulfill IICRC continuing education requirements annually to maintain certification.
- Participate in the collection process
- Assist in company planning, goal-setting & system development.
- Oversee in-house labor.

Candidates must possess excellent customer relation & communication skills as they will be required to interact with individuals suffering from the traumatic experiences brought on by a house fire. Must be able to perform in a stressful, emotional environment, & be willing to aid customers by any means necessary to exceed their expectations.

Must have willingness to help out other departments as needed and occasionally be on call for emergency response.

Must possess exceptional problem solving & idea generating skills & have the entrepreneurial attitude to implement those ideas to initiate change.

## Benefits:

Leave and Holidays:

Sick Leave, Personal Leave, PTO

Education and Training:

Paid Training, Tuition Reimbursement,  
Leadership Development Program

Comments:

We aspire to be a leader in providing employees with an exceptional working environment and leadership opportunities. We are a growing company and are looking for those who wish to be part of leading us into the future.

## How to Apply:

To apply, email a cover letter describing your qualifications along with your resume to [cchase@pdcs-usa.net](mailto:cchase@pdcs-usa.net)