

Extended Service Plan

Love Your Phone? PROTECT IT.

Digital Communications EXTENDED SERVICE PLAN

An Extended Service Plan provides additional coverage after the Manufacturer's standard warranty.

An Extended Service Plan includes:

- Unlimited repairs
- Battery replacements
- A free loaner phone
- The Extended Service plan is fully transferable
- 100% In-Store credit for an accessory of your choice if the Plan is not claimed

Extended Service Plan Terms and Conditions

Digital Communications' Extended Service Plan is a one-year extension of the Manufacturer's original one-year warranty and thus is **limited to the terms of conditions of the Manufacturer's warranty**. The Extended Service Plan's coverage commences upon the expiration of the Manufacturer's warranty providing a total of two years warranty coverage. Repairs under the Extended Service Program will only be provided at an authorized Digital Communications Service Centre. If, by the end of your term, you have not used your Extended Service Plan, Digital Communications will apply an in-store credit of 100% Original Purchase Price towards an accessory of your choice.

Exclusion of Coverage

- A.** Repairs under the Manufacturer's warranty will be protected by the Manufacturers.
- B.** Repairs resulting from the improper treatment or improper use of the product including: abuse/misuse, vandalism, external fire, tampering by unauthorized persons, products that are modified or missing serial numbers.
- C.** Repairs or replacements of accessories, cables, and or any add-on devices.
- D.** Costs of installation or shipping and handling.
- E.** Shipping damages as a result of improperly packed goods by customer or as a result of shipping not arranged by Digital Communications.
- F.** Arrangements and costs of international and cross-border shipping.

General Conditions

- A.** Extended Service Plans must be purchased within 15 days of the device purchase.
- B.** In the event the device is accepted for return according to the return/refund policies, then the full value of the plan will be refunded and the plan terminated. If the plan is terminated for any other reason, the customer should not receive a refund in whole or in part. The plan cannot be refunded if a claim has been made.
- C.** Digital Communications shall have no liability or responsibility to the customer whether in contract or tort, (including negligence with respect to liability, loss or damage caused or alleged to be caused directly or indirectly by the device, replacement parts or units, or service provided by Digital Communications including but limited to, any interruption of service, loss of business or anticipatory profit or consequential damages resulting from any breach of this plan).
- D.** Notwithstanding limitations and warranties provided in this plan, liability hereunder for damages incurred by customers shall not exceed the amount paid by customer of this plan. The plan includes battery life replacement for the life of the plan.



Extended Service Options Made Easy!

Extended Service for Phone or Smartphone under \$500:

- One year of Extended Service for only **\$39**
- One year of Extended Service PLUS a FREE car charger and 25% off all other accessories for only **\$59**

Extended Service for Phone or Smartphone over \$500:

- One year of Extended Service for only **\$79**
- One year of Extended Service PLUS a FREE car charger and 25% off all other accessories for only **\$99**

Why Digital Communications?

Unlimited Repairs

If your phone should ever fail, bring it into any Digital Communications Service Centre for repair.

Like Device Replacement

If your device needs to be replaced, Digital Communications will replace it with a device of equal or greater value.

Battery Replacement

During the life of your Extended Service Plan, Digital Communications will provide replacement batteries.

Free Loaner Phones

Use a Digital Communications loaner phone while yours is being repaired. A \$25 dollar value each time. After all, staying in touch is why you purchased a wireless device in the first place...right?

Fully Transferable

If you ever sell your wireless device, your Extended Service Plan is completely transferable to the new owner. Simply give the new owner a copy of your Original Bill of Sale and they will be fully covered.

Transferable warranty adds significant value to your device.

100% In-Store Credit

If, by the end of your term, you have not used your Extended Service Plan, Digital Communications will give you an in-store credit of 100% of the original purchase price towards the accessory of your choice.

Common OUT OF WARRANTY Repair Charges

Retail Replacement of a Device: **Up to \$950**

Cracked Screen Replacement: **Up to \$250**

Keypad Replacement: **Up to \$150**

Microphone/Speaker Replacement: **Up to \$12**

100% In-Store Credit Application Form

How to Apply:

Complete the form below and bring it to your nearest Digital Communications location. Store locations can be found at www.mydigitalcom.ca

Name: _____

Address: _____

Province: _____

Postal Code: _____

Product Purchased: _____

Sales Representative: _____

Purchase Date: _____

Invoice Date: _____

Original Bill of Sale Enclosed

In-Store Credit Terms and Conditions:

Only a plan expired without claim or usage is eligible for application.

Applications for credit must include the ORIGINAL INVOICE and must be received by Digital Communications Group no later than 60 days after plan expiry date. Credit must be used within 90 days of credit approval.

Requesting and forwarding the rebate application to the Digital Communications Group is the responsibility of the plan owner.

Digital Communications Group LTD

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