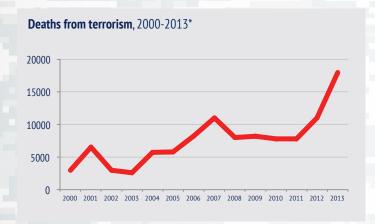
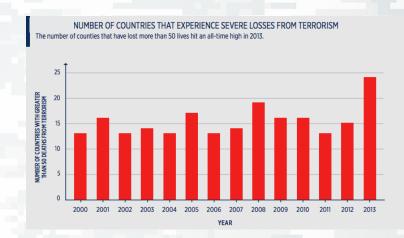
# ARMIES ONLINE

# **WORLD IN CONFLICT**



The world is engulfed in conflicts and global terrorism is stronger than ever before.



The lion's share of the activities of terrorists falls on four major terrorist organizations: the Islamic State in Iraq and Syria; Boko Haram (Nigeria), the Taliban (Afghanistan) and Al Qaeda (in different parts of the world).

# **ZONES OF CONFLICTS**

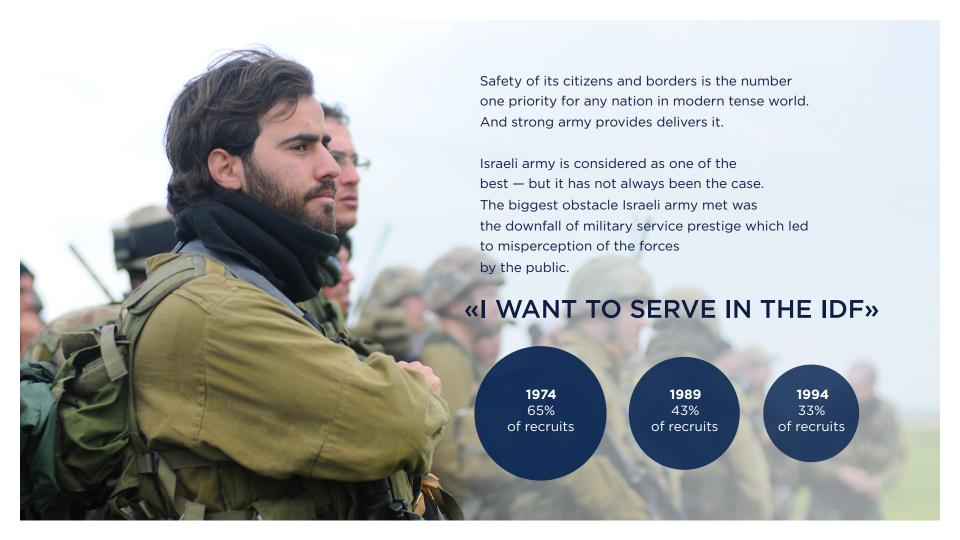
Israel
Over 900
casualties
of terrorism
since 2000

Eastern Ukraine
Over 5000
casualties

**Middle East** Over 500 000 casualties since 2010

Today it is s especially important for Israel to take into account the perception of its army within the country and in the international arena.

After all, we are a small country with few natural resources, surrounded on all sides by enemies who do not let us expand.





- PR
- Bloggers and trendsetters
- Awareness campaigns
- Informational wars
- Social Networks

# ANY ARMY IS A RATHER CONSERVATIVE, MOSTLY NON-TRANSPARENT STRUCTURE, THUS ITS SUCCESSFUL PRESENCE ON CONTEMPORARY DIGITAL MEDIA IS A SUBJECT TO ANALYSIS.



#### **Facebook**

1500 000 page likes

https://www.facebook.com/idfonline



#### YouTube

110 000 followers

http://www.youtube.com/user/idfnadesk



#### **Twitter**

447 000 followers

https://twitter.com/idfspokespersor



#### Instagram

Instagram 68 000 followers

https://instagram.com/israel\_defense\_forces/

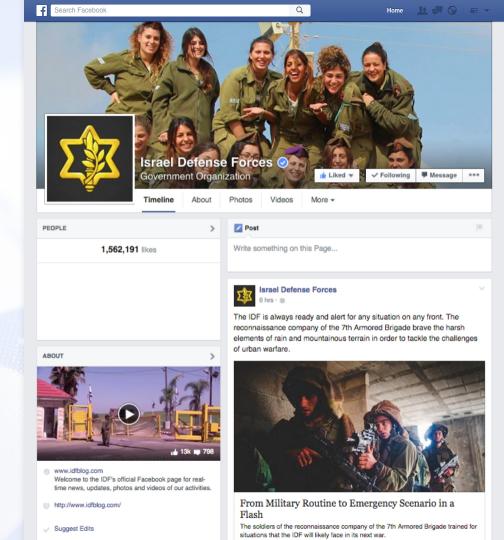


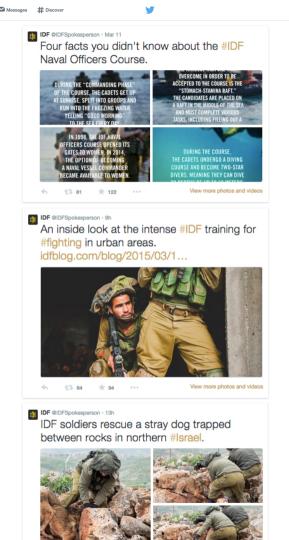
**Standalone Blog** 

http://www.idfblog.com/

## **FACEBOOK**

IDF official Facebook page has over 1,5 million likes. It provides real-time news, updates, photos and videos of IDF activities.





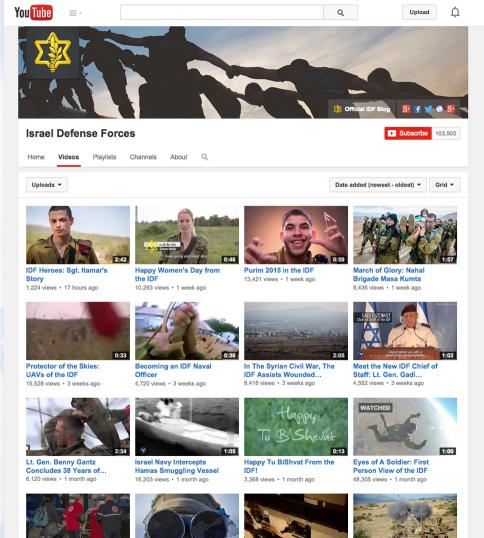
Search Twitter

# **TWITTER**

Twitter over 450k followers an official Twitter account (@IDFspokesperson) in English, providing dozens of updates every day on military activities plus graphics, photographs and video.

## YOUTUBE

http://www.youtube.com/user/idfnadesk has over 100 000 subscribers and 57 million views.
The channel provides footage from the field, informational videos and news items produced by the IDF

























# **INSTAGRAM**

IDF Instagram account

<a href="https://instagram.com/">https://instagram.com/</a>
<a href="israel\_defense\_forces/">israel\_defense\_forces/</a>
has over 68 000 subscribers
providing best photos
directly from the IDF

#### **CASE: ISRAEL UNDER FIRE**

#### Statement:

Palestine through its channels publish fake content and overwhelm internet with its informational campaigns.

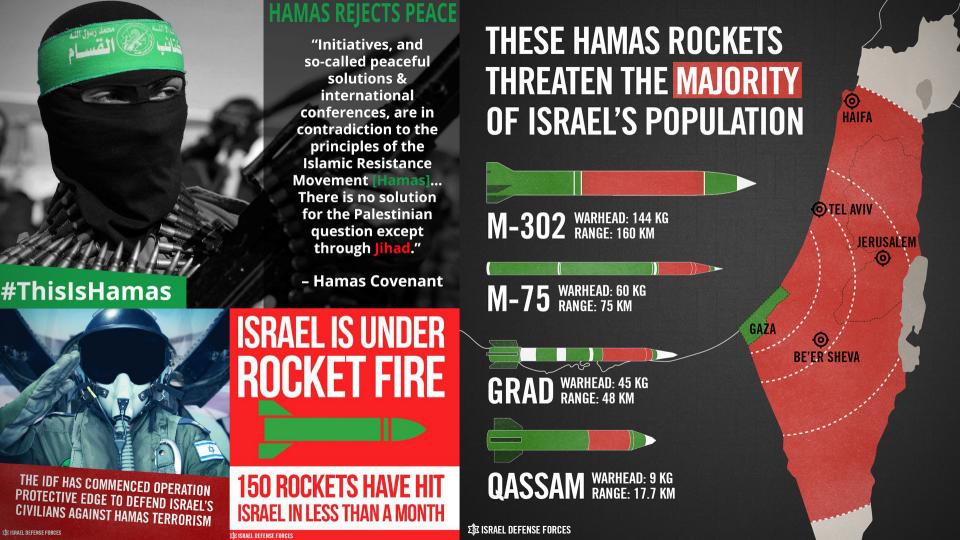
#### WHAT ISRAEL DID

During the last conflict in Gaza, students from Interdisciplinary Centre launched a digital social media campaign, called «Israel Under Fire».

The campaign included a hub http://www.israelunderfire.com/, facebook page https://www.facebook.com/IsraelUnderFireLive. 600 volunteers came and worked throughout the operation — 30 days, 18 hours a day, spreading the truth and helping the IDF to win the informational war.

#### Campaign results

- 30 days of activity (from the first day of the operation)
- 670 volunteers
- 40 million people were exposed to the materials across the different platforms
- 5 Facebook pages in 5 different languages (with over 90,000 "likes")
- 31 different languages
- 117 countries used website that was created at the beginning of the operation, and was translated into 29 different languages
- 11 videos were created in the Advocacy Room since the beginning of the operation
- 700 original advocacy pictures and materials were created and translated into different languages
- 9 articles were written about efforts in some of the most well-known newspapers in the world (including The New York Times, The Guardian, and more)
- 42 interviews were given on various television and radio stations around the world (Argentina, France, Germany, Brazil, USA, and more)
- 1500 influential people and community leaders in 72 different countries received helpful material on a daily basis
- 10,800 followers on Twitter, with hundreds of thousands re-tweets
- 20 pro-Israel rallies received material and support from the Advocacy Room (creating signs and graphics, marketing and distribution)
- Hundreds of fake photos were found and reported by volunteers and were therefore removed
- Dozens of hostile Facebook and Twitter pages, posts, and pictures were reported and taken down by volunteers



#### Results

In todays battle over online channels, rather than TV as before the actions of the IDF fight for internal and worldwide support.

#### CASE: WAR ON SOCIAL MEDIA

#### Statement:

The Gaza conflict has started its own Twitter war between the IDF and Hamas.

#### WHAT ISRAEL DID

The IDF has been publishing images, tweets, and <u>YouTube videos</u> designed to support their operations and perform the classic strategy of any military PSYOP—defining your enemy in no uncertain terms.

All operation looks very professional sharp and catchy and been designed by pros.









- √ Prepares the Home Front Sirens provide warning, and homes have bomb shelters or protected norms.
- ✓ Activates the Iron Dome
- ✓ Carries out preventive
- Strikes
  The IDF togets underground rocket launchers and

#### What Hamas Does to Endanger Its Civilians

- Builds bunkers and tunnels only for its fighters (aza has a networt of tunnels under residential areas, but only Hamas tercrists can access them.
- W Uses civilian buildings for military purposes Harman fires roducts from schools, stores weapons in moscues, and olare attacks from houses.
- ✓ Urges residents to ignore Israel's warnings
   The DF warnel civilians to move away from Hamas sites for their own safety. Hamas told them to stay p

The IDF safeguards Israeli civilians. Hamas hides behind Palestinian civilians.

ISRAEL DEFENSE FORCES



IDF @IDFSpokesperson · 7h

View translation 🚳

Crime: Hamas deliberately endangers both Israeli and Palestinian civilians, pic.twitter.com/4ZqxY3sXLu

♣ Reply ♣ Retweet ★ Favorite

Flag media

#### ISRAEL USES WEAPONS TO PROTECT ITS CIVILIANS.



#### HAMAS USES CIVILIANS TO PROTECT ITS WEAPONS.



HAMAS PUTS PALESTINIAN CIVILIANS IN THE LINE OF FIRE.

ETRISRAEL DEFENSE FORCES



IDF @IDFSpokesperson · 9h

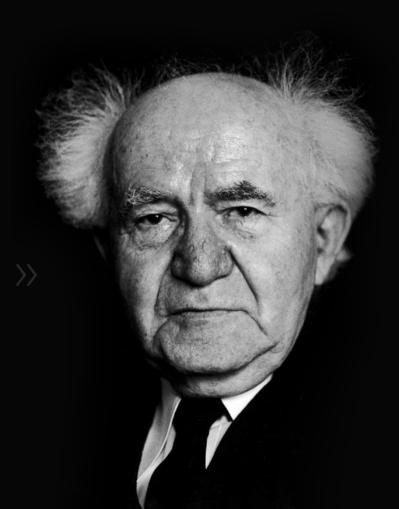
Crime: Hamas uses Gazan civilians to protect its weapons. plc.twitter.com/by2QzFl09d

♠ Reply 13 Retweet ★ Favorite

Flag media

The army is the supreme symbol of duty and as long as women are not equal to men in performing this duty, they have not yet obtained true equality. If the daughters of Israel are absent from the army, then the character of the Yishuv will be distorted.

David Ben-Gurion First Israeli Prime Minister



#### **CASE: WOMEN OF IDF**

The participation of Jewish women in the defense of Israel has a long historical tradition. Today it also appears as an attractive propaganda image.

Internet and social media is flooded with Facebook pages, Instagram accounts and photos of beautiful brave women serving in the IDF.











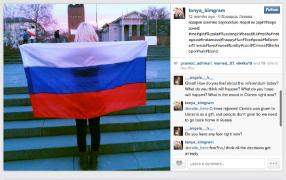
#### **CRIMEAN HYBRID WAR**

Latest major conflict — the Ukraine, has also been a test for the armies of the world and their ability to fight the «hybrid war».

Learning from the experience of IDF, Russia used the needed new media tools during the Crimean operation.

Twitter account @vezhlivo was created which solved important problems — refuting the propaganda waged by the Ukrainian side about the actions of self-defense in the Crimea. «Polite people» as called in Russia has then become an Internet meme. The name refers to masked unmarked military troops in green army uniforms – the troops that were first seen in Crimea during the crisis. Due to the fact that these troops completed its mission without a single shot fired, Russian Minister of Defense Sergey Shoygu also called the soldiers «Polite People»

The informational social media campaign was a huge success: over 1,7 million supporting tweets from over 125 000 accounts. This campaign has become a new milestone in perception of the Russian army.







# Voanneves Name nassal. A service of gro-foliosis nelly holding a Cimenan fligo, virgiged in a Russian one # Shriferopa / Cifines exclusive. Photo by Bizaketh Anott Proutbehnikzad antonio112009 asemaneh\_777 i e.g.o 10 10 10 replacement

#### **CRIMEAN HYBRID WAR**

The result of the operation was a referendum with over 90% of Crimean population supporting the unification with Russia.

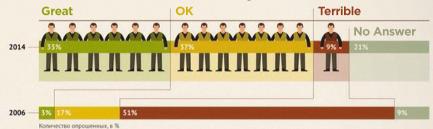
Support has also spread on social networks.

#### PERCEPTION OF THE RUSSIAN **ARMY OVER THE YEARS**

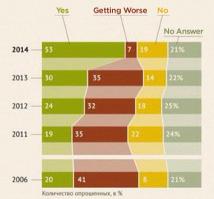
As IDF, Russian army has not always had strong internal image.

#### Russian army seen by the nation

**Russians see army state as:** 



#### Is army affairs improving?



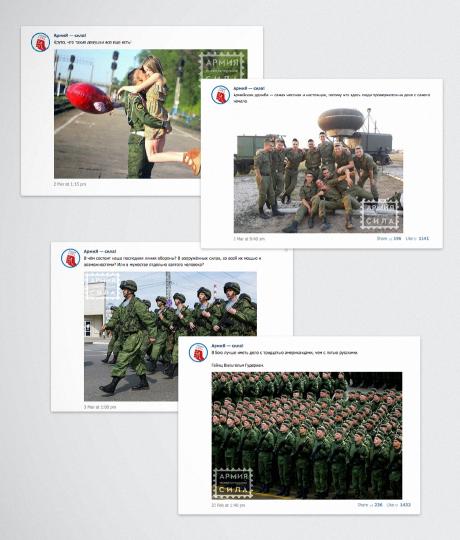
#### **Military Service is**











# USING THE RIGHT TOOLS IN A RIGHT WAY GENERATES RESULTS

Russian army is using contemporary media to full extent with community pages in largest Russian social network VK.com, e.g. <a href="http://vk.com/armypower">http://vk.com/armypower</a> which has more

than 400 000 subscribers.

## WHY THE ARMY IMAGE IS IMPORTANT

- Firstly, image maintains balance and stability in modern society, influence on public opinion (in the case where the image formed by public opinion and the highest authority is the same).
- Second, the image of the armed forces has incentive, activity character for the whole society. A positive image can cause a feeling of patriotism, mobilize society to address various problems, including the defense of homeland.
- Third, the image of the armed forces is a historical category, emerging for decades. Therefore, strengthening the country's identity and its army strengthens the position of the country in the international arena.

