

PLEASE COMPLETE ALL SECTIONS BELOW AND RETURN VIA EMAIL TO THE CONTACT DETAILS LISTED.

NAME	
USERNAME	
CONTACT NO.	
E-MAIL	

1. DETAILS OF TRANSACTIONS(S)

Date	Transaction Details

2. DETAILS OF DISPUTE(S)

Transaction Number	Dispute Details

3. ADDITIONAL DETAILS

4. REQUEST

5. SIGNATURE

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DATE

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What we will do

MegaBid.my will commence investigating your dispute within 5 business days from receiving the signed and completed form. MegaBid.my will acknowledge receipt of your form and outline the next steps in the resolution process

What you need to know about dispute resolution timeframes

Resolution timeframes vary depending on the nature of the dispute, and how the transaction is processed. We will keep you informed of the progress of your dispute and may contact you if further information is required.

6. WHAT TO DO NEXT

Please submit via email to megabid.my@gmail.com