

Robert A. Battaglia

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EDUCATION

Quinnipiac University, School of Business, Hamden, CT
Bachelor of Science in Computer Information Systems

Expected May 2016

Major GPA: **4.0** | Cumulative GPA: **3.76**

Honors: Qualified for Dean's List each semester

Awards: Placed within the top 5th percentile in Smartsims Business Simulator - Fall 2013 Semester

Relevant Courses: Systems Analysis & Design, Object-Oriented Analysis, Object-Oriented Programming, Advanced Excel Programming, Web Development, Database Programming & Design, Networking & Data Communication, Enterprise Systems

Course Projects:

- Participated in Google Online Marketing Challenge utilizing Google AdWords – Placed in 20th percentile
- Analyzed Quinnipiac Housing Registration System and determined requirements of new system
- Designed iOS application to provide menus of Quinnipiac's dining halls
- Completed System Proposal for a Greek Life Management System following SDLC

SKILLS

Software: Excel: pivot tables, macros etc. Visio. Quality Center, SAP Business Processes

Hardware: Designed and assembled my own PC

EXPERIENCE

The Hartford Financial Services Group, Inc. Hartford, CT

Summer 2015

Quality Analyst

- Analyzed state of Group Benefits and delivered recommendations to increase Net Promoter Score
- Created daily test execution scorecard for primary claims application
- Built scripts to automate functional testing of web applications
- Updated Community of Practice SharePoint site to reflect current staff

Rockland Bakery Inc. Nanuet, NY

Manager in Training

Summer 2014

- Planning production logistics to fulfill orders of a wide variety of fresh products
- Tracking of raw materials and finished goods inventory to fulfill daily orders
- Assuring quality parameters met throughout facility
- Preparing for seasonal fluctuations in demand by planning inventory needs and changing store layout

QUINNIPIAC ACTIVITIES

CIS Society

Fall 2013 – Present

Member

- Listened to respected guest speakers and networked with professionals

Mentorship Program

Fall 2014 - Present

Mentee

- Mentored by Louis Ursini, VP of IT Program Delivery, Aetna

Security Club

Spring 2015 - Present

Member

- Explored website security issues with online 'wargames'

Intramural Sports

Spring 2013 – Present

Participant – Basketball, Football

- Leadership building in competitive environment

INTERESTS

Bodybuilding, Martial Arts, Codecademy