




Comcast's attempt to bash Google Fiber backfires hilariously

By [Brad Reed](http://bgr.com/author/brad-reed/) (http://bgr.com/author/brad-reed/) on Nov 2, 2015 at 8:00 AM

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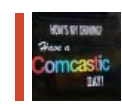


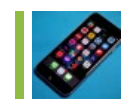
Oh, [Comcast](https://bgr.com/tag/comcast) (https://bgr.com/tag/comcast). When will you learn that your customers just don't like you, no matter how much rival ISPs screw up? Comcast recently tried to bash [Google Fiber](https://bgr.com/tag/google-fiber) (https://bgr.com/tag/google-fiber) on Facebook after Google Fiber's services went down in Kansas City during the first game of the World Series featuring the hometown Kansas City Royals. Although it looks like the post has since been removed (I sadly couldn't find it on Xfinity's Facebook page this morning), [it has been preserved for all time on this Imgur page](http://i.imgur.com/SVRbKOd.jpg) (http://i.imgur.com/SVRbKOd.jpg) and it is glorious. In short, Comcast's post was flooded by people who defended Google Fiber while giving Comcast an earful on customer complaints.

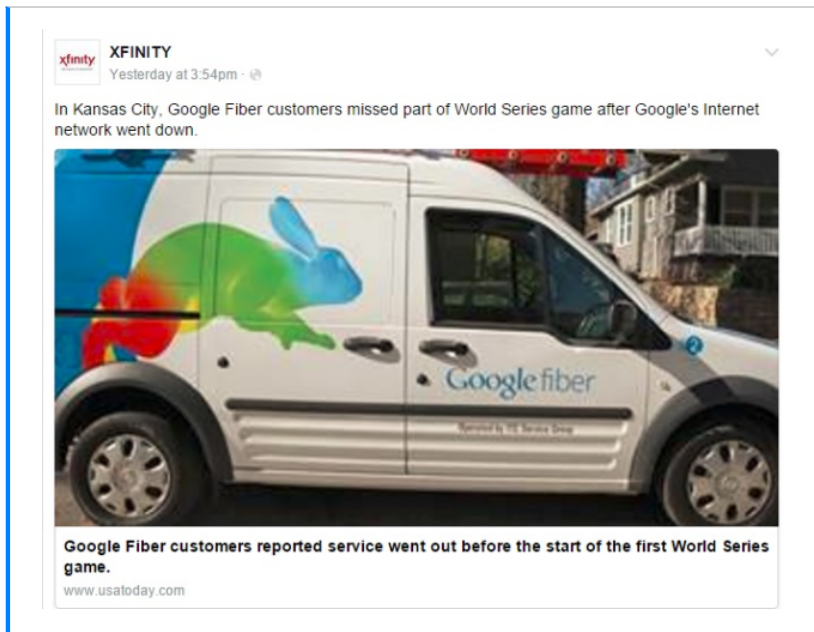
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Here is the initial post:

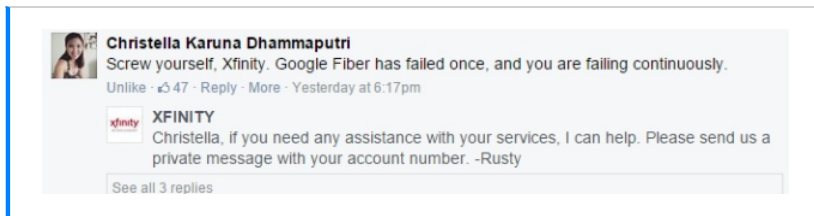
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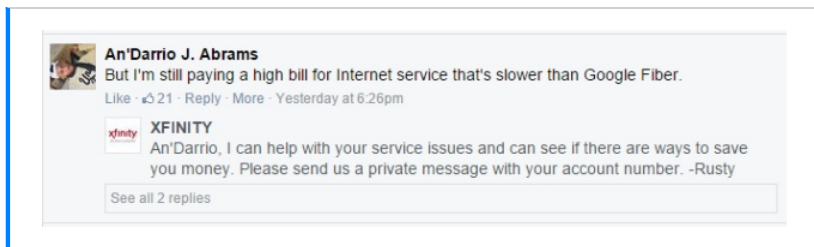
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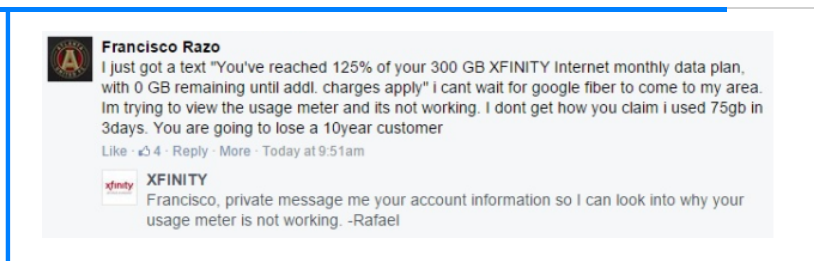
And here is the very first response. Note all the "Likes" it got:








And the second:










And then we get a complaint about data caps (<http://bgr.com/2015/10/02/why-is-comcast-so-bad-56/>), which have become a very popular complaint among Comcast subscribers lately. In particular, this customer was complaining that he was getting hit with overage fees even though he is unable to look at his usage meter to see why he's using so much data.

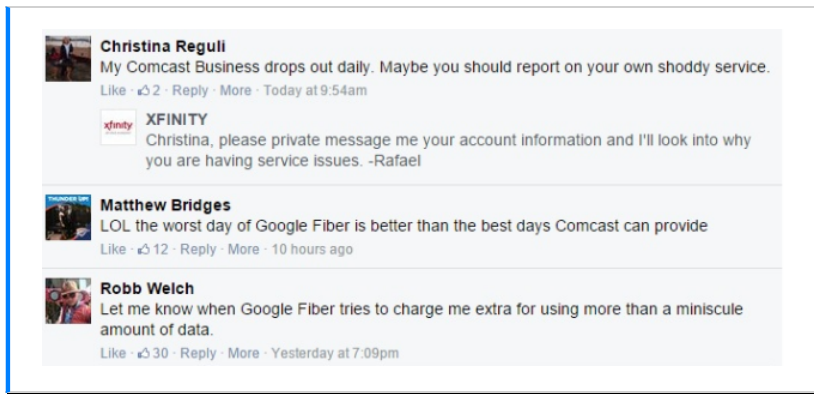


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It really doesn't matter how often Google Fiber messes up because Comcast will never, ever be able to score legitimate points off it. This is one of America's most hated companies (<http://bgr.com/2014/05/20/comcast-twc-customer-satisfaction-survey-study/>) and no amount of snickering over other services' shortcomings is going to change that until it actually improves itself.

TAGS:

COMCAST ([HTTP://BGR.COM/TAG/COMCAST/](http://bgr.com/tag/comcast/)), **GOOGLE FIBER** ([HTTP://BGR.COM/TAG/GOOGLE-FIBER/](http://bgr.com/tag/google-fiber/))

VIA:

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SOURCE: **IMGUR** ([HTTP://I.IMGUR.COM/SVRBKOD.JPG](http://i.imgur.com/svrBKOD.jpg))

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