

CHAPTER ONE

ACCESS TO JUSTICE

- Who believes they have it?
- What is the impact of wealth and social background?
- Whose responsibility is it to maintain access?

63%

of the public do not believe that professional legal advice is an affordable option for ordinary people

Further to this, **56%**



of people think that the introduction of fees in employment tribunals has obstructed access to justice



The British public are weary of the changes imposed on the courts by the government



think changes to court fees are making it harder for people to bring cases to court

Trust and transparency in the legal system is incredibly low



81%

of the public regard the justice system to be intimidating



87%

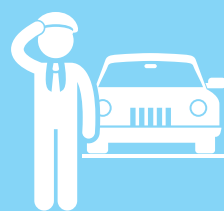
of legal professionals also perceive this to be the case

Who is accountable?



79%

of the public feel the **government** is responsible for maintaining justice for all



67%

of legal professionals feel that the responsibility to maintain justice partially lies with them

Lack of wealth is a barrier to justice

Is it more so than it used to be?



67%

of people across the UK think so



75%

rising to 75% when those who answered 'don't know' are excluded



87%

of those working in the legal sector agree

There is a common perception that the justice system is accessible only to the privileged few



54%

of people agree that the justice system is not accessible to all members of the public



84%

of professionals in the legal sector deem this to be the case