

EMAIL EXCHANGE WITH GTBANK 1

From: Oduware Godwin Osahon <victoryaceta@yahoo.com>
To: GTBank Service Desk Team <serviceplus@gtbank.com>
Sent: Sunday, December 6, 2015 7:29 PM
Subject: Re: [Ticket#5627962] RE: Re: PAYMENT ERROR (BUSINESS NAME REGISTRATION)

Thanks.

From: GTBank Service Desk Team <serviceplus@gtbank.com>
To: victoryaceta@yahoo.com
Sent: Sunday, December 6, 2015 7:16 PM
Subject: [Ticket#5627962] RE: Re: PAYMENT ERROR (BUSINESS NAME REGISTRATION)

Dear victoryaceta,

Thank you for contacting Guaranty Trust Bank plc.

This is to acknowledge receipt of your e-mail captioned "Re: PAYMENT ERROR (BUSINESS NAME REGISTRATION)" to which the reference number **##5627962##** has been assigned .

You will receive a response to this mail within 24 working hours.

Do contact our call center on +234 1 4480000, 0700 GTConnect (482666328), +234 80 3900 3900, +234 80 2900 2900 should you have any enquiries.

We thank you for banking with GTBank and appreciate your patronage of our products and services.

Guaranty Trust Bank plc
Plot 635 Akin Adesola Street, Victoria Island, Lagos, Nigeria.
Tel: +234-4480000 | Mobile: +234-8039003900 | Web: www.gtbank.com

From: Oduware Godwin Osahon <victoryaceta@yahoo.com>
To: Denike. Balogun <DENIKE.BALOGUN@gtbank.com>
Sent: Sunday, December 6, 2015 7:15 PM
Subject: Re: PAYMENT ERROR (BUSINESS NAME REGISTRATION)

Hello Denike,

A scanned copy of the requested document is attached.

Regards,
Osahon Godwin Oduware

From: Denike. Balogun <DENIKE.BALOGUN@gtbank.com>
To: Oduware Godwin Osahon <victoryaceta@yahoo.com>; ABG4Plaza <abg4plaza@gtbank.com>
Sent: Friday, December 4, 2015 4:17 PM
Subject: RE: PAYMENT ERROR (BUSINESS NAME REGISTRATION)

Dear Sir,

Kindly fill the attached dispense error form to enable us reverse the funds.

EMAIL EXCHANGE WITH GTBANK 1

Warm regards.

Denike Balogun
ABG Plaza Team 4, Advantium Banking Lagos Island
Guaranty Trust Bank PLC
Plaza, 6 Adeyemo Alakija Street, Victoria Island, Lagos

From: Oduware Godwin Osahon [mailto:victoryaceta@yahoo.com]
Sent: Friday, December 04, 2015 2:33 PM
To: ABG4Plaza
Subject: Fw: PAYMENT ERROR (BUSINESS NAME REGISTRATION)

FYI
My USER ID is 201142071

----- Forwarded Message -----

From: Oduware Godwin Osahon <victoryaceta@yahoo.com>
To: "cservice@cac.gov.ng" <cservice@cac.gov.ng>
Sent: Friday, December 4, 2015 2:27 PM
Subject: PAYMENT ERROR (BUSINESS NAME REGISTRATION)

Hi,
I tried making payment for a business name (NOHASO SOLUTIONS) as I was told that the previously reserved one is no longer active.

I received the following message on 2 attempts (see attached image) --"Payment failed (incomplete response from payment provider)". My bank account shows that the money was deducted from the account on both occasions.

I need this resolved ASAP. Thanks.

OSAHON GODWIN ODUWARE.
