
Welcome to Fios! Review your order now - 0S5616367

1 message

Verizon Notification <Verizon-Notification@verizon.com>
To: jgoodenfamily@gmail.com

Wed, Mar 9, 2016 at 1:52 PM

[My Verizon](#) [Support](#)

Getting ready for the big move?

We're excited to be joining you.

JOHN,

Thank you for choosing FiosSM by Verizon for your new home. Your move order has been received and it won't be long before you're once again enjoying all that Fios has to offer! Please remember to return any Verizon owned equipment as new equipment will be provided to you by your technician.*

Take a moment to review the order details below. By clicking on the button below or [here](#) you will be able to access our What's Next site where you can:

- View current services and make changes
- Confirm your installation date
- View the [channel lineup](#) associated with your new Fios TV Package

Your Order Summary

Installation Date

Mar 16, 2016

Technician Arrival

8:00AM-12:00PM (local time)

Order Number

0S5616367

[Confirm or change your installation appointment >](#)

Services Ordered:

Monthly Amount

Double Play	\$79.99
–Fios TV Preferred HD	
–Fios Internet 75/75	
–\$20 Fios Bundle 24 Mo. Discount Included	
–\$10 Fios Custom TV 36 Mo. Discount Included	
–\$10 Special Speed Bonus 36 Mo. Discount Included	
–\$15 Special 36 Mo. Discount Included	
(Rent): HD Set-Top Box 2	\$24.00
TV Equipment Package Discount	-\$4.00
Fios Equipment Package	\$30.00
–Fios Quantum TV Enhanced Service	
–(Rent): 1 HD Set-Top Box	

Estimated Monthly Subtotal

\$129.99

Taxes, Fees and Other Verizon Charges (see detail)	\$14.82
Regional Sports Network Fee	\$5.89
Fios TV Broadcast Fee	\$2.99

Estimated Monthly Total[^]

\$153.69

One Time Charges:

Charge

Fios Setup @ \$80 - Installment 1 of 3	\$26.66
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View an Estimate of your Bill

To view an estimate of your 04/15/16 bill, click [here](#).

Glossary and Terms at verizon.com/billingglossary

You deserve a reward.

With [My Rewards+](#) you get points for things like enrolling in Auto Pay, downloading Verizon Apps, referring a friend to Verizon or even celebrating a birthday! Then, redeem your points for amazing rewards such as shopping and dining reward cards, Visa Prepaid Cards or even charitable donations.



^These estimates are not your actual bills, which will vary based on things such as activation dates, usage, adjustments and more. ** Monthly access, taxes and fees apply.

*Any Fios equipment that must be returned, must be returned within 30 days of the disconnect order date to avoid being billed an Unreturned Equipment Fee for each piece of equipment. If the equipment is not returned or if the equipment is damaged and it is deemed outside of normal wear and tear, an unreturned equipment charge of up to \$650 will be applied to your account for each piece of equipment that is not returned or may be damaged.

In the event you have equipment that needs to be returned, rest assured that returns are free and easy. If equipment needs to be returned, Verizon will send you return box(es), labels, and instructions. Detailed information on returning equipment is also available anytime at verizon.com/returnFiosequipment

Important Information About Your Service

By placing your Fios Double Play: Fios Internet, Fios TV order, you agreed to maintain your bundled services for a minimum of 24 months and that a prorated early termination fee of up to \$230 will apply if you cancel your bundled services early. The prorated early termination fee of \$230 will be reduced by \$10 for each full month toward your minimum term that you complete. There are other terms and conditions that are a necessary part of your agreement which you should review. Those terms are available at verizon.com/terms and are also provided on or before the installation of your Fios services. The terms provide that your services are governed by limitations of liability for services and equipment and the settlement of disputes by arbitration. If you are a new customer and you don't agree to those additional terms, you can cancel your order before your services are installed without an early termination fee.

Important Note: In the event you terminate your service in the future, the FiOS router you received at no charge, or are renting on a month to month basis, remains the property of Verizon and must be returned; however, any router you have purchased is yours to keep and should not be returned when service is terminated.

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