



RIGHT RESOURCES RIGHT PLACE

Medical emergencies make up over 80% of Bend Fire and Rescue calls every year. The current plan to handle these calls requires at least one paramedic on fire engines and ambulances at all times. This makes the responding teams capable of handling any medical emergency while on scene and during transport. These types of medical units are referred to as Advanced Life Support (ALS) units. Becoming a paramedic requires a two-year associate's degree and a minimum of 48 hours of continued training every two years in order to maintain certification.

The stressor on the current system is the high number of medical calls responded to by Bend Fire and Rescue that do not require ALS care. As the department considered possible deployment changes utilizing levy funds, multiple systems from all over the United States were considered and evaluated. One tiered type of program used by several agencies in California was presented as a possible answer and from which a new tiered medical system was developed. This new system will provide two levels of care. The ALS units will handle life threatening calls and Basic Life Support (BLS) units will handle less serious types of medical calls. The BLS units will utilize Emergency Medical Technicians (EMTs) and will be more efficient for the majority of medical calls to which Bend Fire and Rescue responds. EMTs will be hired as limited term employees for a period not to exceed three years, which will allow the City to pay a reduced rate while still providing the highest level of customer service possible.

EMTs will be accompanied by a paramedic's firefighter (Fire Medic) in a Quick Response Vehicle (QRV) or in an engine on all calls. If a Basic Life Support call escalates into an Advanced Life Support response, the QRV medic, or the paramedic on the engine, can provide direct clinical oversight to ensure appropriate triage by the EMTs.

Assessment, treatment interventions, and transport are provided for all patients. A QRV Medic can serve dual roles by being able to join an engine crew to provide staffing necessary to assist in a fire emergency.

A major consideration in switching to this new plan was the need for these new employees to be non-represented to keep costs down. The local firefighters union was in full support of this idea and participated in the development of the system. Through a collaborative effort of the Bend Firefighters Association and the City of Bend, the two parties came together and saw this concept as a cost-effective way to provide excellent medical care and free up the advanced units for critical emergencies. Both parties also agreed that, in order to fulfill obligations to the citizens of Bend, response times needed to improve. Implementing a BLS unit, at slightly more than half the cost of a fully manned paramedic unit, will ensure faster response times in two ways - more personnel will be on the roads, and the right resources will be sent to the right call. Overall, the system will improve Fire/EMS availability and station reliability throughout the city.

While this system is based on models used elsewhere, it has been modified for use in our area; with the QRV concept being a completely new idea. The program will be evaluated continually to make sure goals are being met. Other departments in the Northwest will also be observing the program to measure its effectiveness and assess whether it would be appropriate for their department.

As the City of Bend continues to grow, so will the call volume. By implementing the tiered EMS system this spring, it will allow for improved use of our response assets, which will also result in a higher degree of long-term fiscal sustainability. We are implementing the tiered EMS system to provide citizens of Bend with the best Fire and medical coverage possible.

Contract #: 03613 - Vehicles,Utility and Vans View Contract		
Dealer: Columbia Ford Nissan - W403		Dealer Contact: Marie Tellinghusen
700 7th Avenue		Dealer Phone: (360) 423-4321 Ext: 187
Longview WA 98632		Dealer Email: mariet@colford.com
Order Code	Vehicle Description	Base Price
2016-305-001	2016 Ford Explorer Front-Wheel Drive (K7B/100A) View contract standard specifications	\$24,546.00

Organization Information

Organization: My org is not listed

Email Address:

Please enter a valid email address

Color Options

Color Name	Qty	
Oxford White <input checked="" type="checkbox"/>	1	Add Color

Tax Exempt: Yes

Vehicle Options

Order Code	Option Description	Unit Price
<input type="checkbox"/> 2016-305-002	Credit for pickup from Dealer (Orders for Eastern Washington) (Deduct)(DLR)	(\$130.00)
<input type="checkbox"/> 2016-305-003	Credit for pickup from Dealer (Orders for Western Washington) (Deduct)(DLR)	(\$30.00)
<input type="checkbox"/> 2016-305-004	Alternative Engine, 2.3L I-4 EcoBoost, 6-Speed SelectShift Automatic Transmission (If ordered with Front-Wheel Drive, includes low rolling resistance tires) (99H/446)	\$947.00
<input type="checkbox"/> 2016-305-005	Daytime Running Lights (Non-Controllable)(Replaces standard daytime running lights with on/off cluster control)(942)	\$40.00
<input type="checkbox"/> 2016-305-006	Inflatable Rear Safety Belts, 2nd Row (90R)	\$174.00
<input type="checkbox"/> 2016-305-007	Heater, Engine Block(41H)	\$81.00
<input type="checkbox"/> 2016-305-008	Trailer Tow Package, Class II Hitch Receiver, Trailer Sway Control, Wiring Harness with 4-Pin Connector (3,000# Max Towing)(Only available with 4WD ordered with 2.3L EcoBoost Engine) (52R)	\$352.00
<input type="checkbox"/> 2016-305-009	Trailer Tow Package, Class III Hitch Receiver, Engine Oil Cooler, Wiring Harness with 4/7 Pin Connector (5,000# Max Towing)(Only available with 4WD)(Not available with 2.3L EcoBoost Engine) (52T)	\$507.00
<input checked="" type="checkbox"/> 2016-305-010	Upgrade Four Wheel Drive (4WD) Model (Intelligent 4WD, front tow hooks, Hill Descent Control, Terrain Management System)(17/23 MPG)(8.3" Ground Clearance)(K8B/100A/998)	\$1,923.00
<input type="checkbox"/> 2016-305-011	Cargo Shade(60T)	\$118.00
<input type="checkbox"/> 2016-305-012	Roof Rack Cross Bars(50N)	\$125.00
<input type="checkbox"/> 2016-305-013	Rear Cargo Well Protector (85W)	\$90.00
<input type="checkbox"/> 2016-305-014	Ruby Red Metallic Paint (Available with Base and XLT Trim Levels)(RR)	\$352.00
<input type="checkbox"/> 2016-305-015	XLT Trim Level Upgrade (includes fog lamps, heated sideview mirrors with LED signal indicators, silver roof rack side rails, P245/60R18 All-Season BSW Tires with 18" painted 5-spoke aluminum wheels, 10-way power driver seat with power lumbar, 6-way power front passenger seat with manual lumbar, sirius satellite radio, compass, reverse sensing system, SecuriCode Keyless Entry Keypad, SYNC with MyFord, Intelligent Access with Push Button Start with 4 Fobs Total)(May be ordered with FWD or 4WD)(200A)	\$3,541.00
<input type="checkbox"/> 2016-305-016	XLT Driver Connect Package (includes upgraded SYNC and MyFord Touch, (2) driver configurable 4.2" color LCD displays, 8" LCD color touch screen, Media Hub with (1) smart-charging USB port and SD card reader, (1) 2nd Row Smart Charging USB Port, 5-way controls located on steering wheel, SYNC Services, auto-dimming rearview mirror, premium audio system with 9 speakers, remote start system, 10-way power passenger seat, dual-zone electronic temperature)(Must also order XLT Trim Upgrade)(201A)	\$1,336.00
<input type="checkbox"/> 2016-305-017	XLT BLIS Package (includes BLIS Blind Spot Information System with cross-traffic alert and inflatable rear seatbelts, 2nd row outboard seating positions)(Must also order XLT Trim Upgrade and XLT Driver Connect Package)(67B)	\$580.00
<input type="checkbox"/> 2016-305-018	XLT Voice-Activated Navigation System (includes in-dash screen and single-CD/MP3 player, SD card for map and POI storage and integrated Sirius Travel Link w/ 6-month prepaid subscription)(Must also order XLT Trim Upgrade and XLT Driver Connect Package)(61N)	\$708.00
	XLT Hands-Free Liftgate (Must also order XLT Trim Upgrade and XLT Driver Connect Package)(18P)	\$492.00