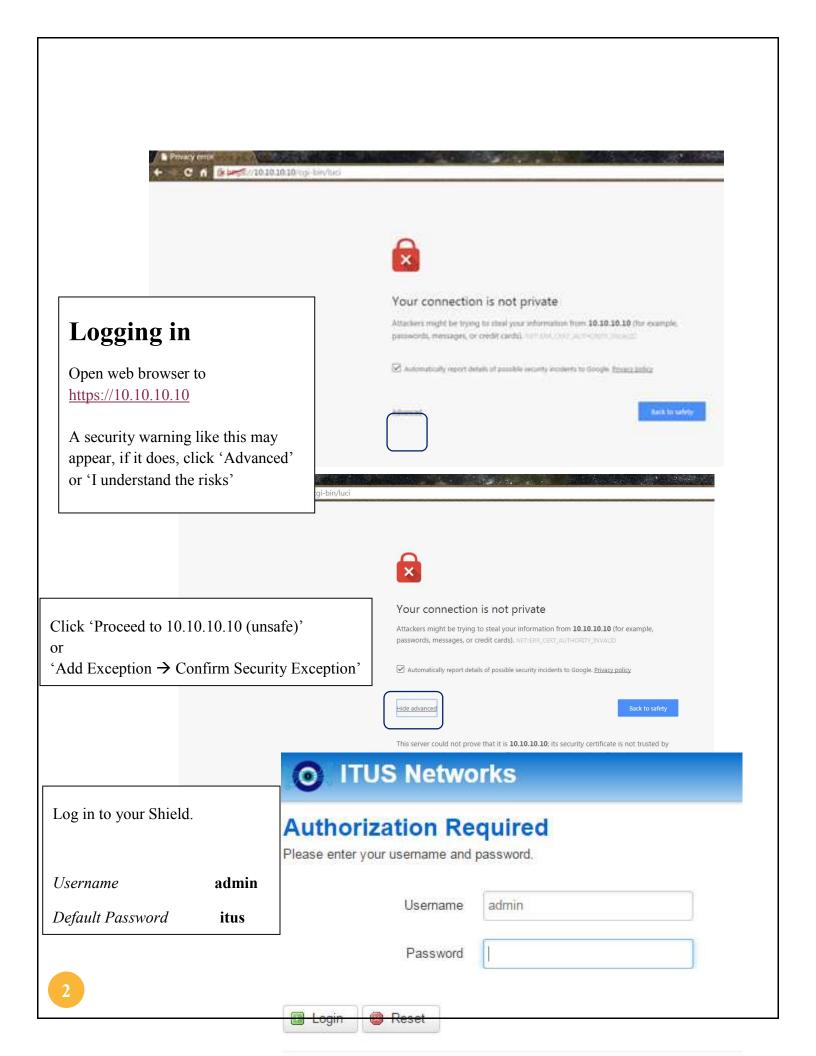
Shield Admin Guide

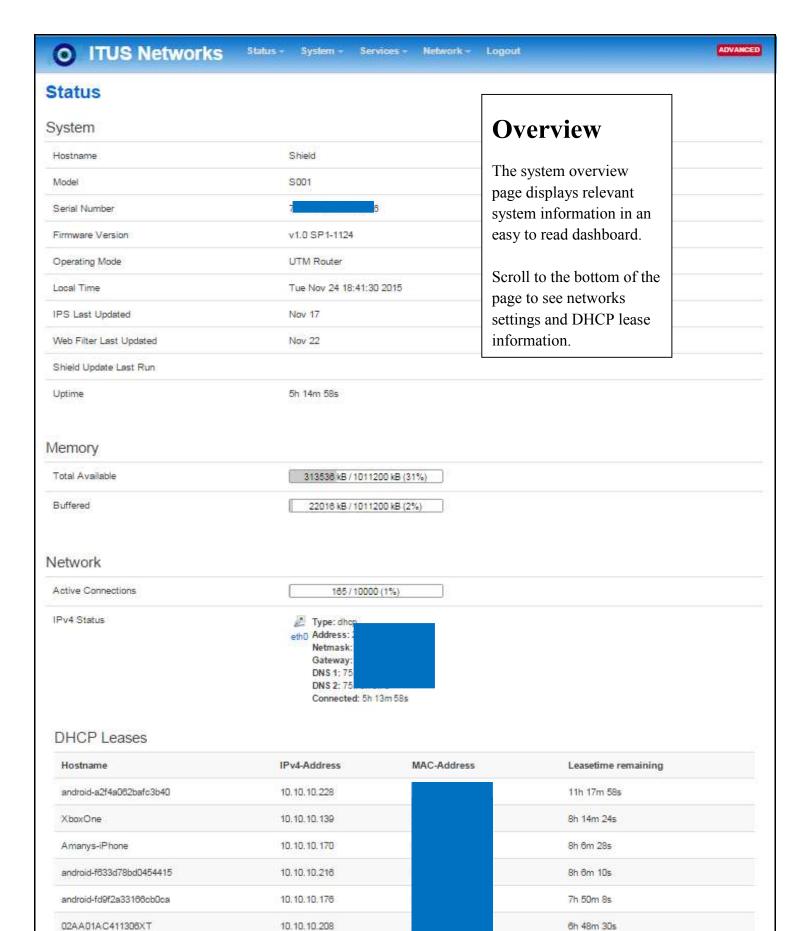


Table of Contents

Web User Interface

Logging In	2
Status Menu	
Overview	3
Firewall	
Routes	5
Processes	
Traffic Monitor	
Real-time Graphs	
Advanced Settings	
Update Log	
Removing Banners	
Restarting Shield	
Manual Updating	
Factory Reset	
System Menu	
Time Zone	10
System Log	11
Language	
Scheduled Tasks	
SSH Access	12
System Password	12
Backup Config	
Command Line	21
Services Menu	
Intrusion Prevention	14
Web Filter	17
Dynamic DNS	18
Network Menu	
Interfaces	22
DHCP and DNS	
Hostnames	
Static Routes	
Diagnostics	
Firewall	
Queue Management	





10.10.10.137

Ayoub

10h 4m 7s

Firewall Status

IPv4 Firewall

IPv6 Firewall

GB 0.00 B

delegate_forward

Actions

- Reset Counters
- Restart Firewall

Table: Filter

Chain	INPUT (Polic	cy: ACCEP	T, Packets: 0, Traffic: 0.	00 B)						
Rule #	Pkts.	Traffic	Target	Prot.	Flags	In	Out	Source	Destination	Options
1	50128	5.69 MB	delegate_input	all	=	*	*	0.0.0.0/0	0.0.0.0/0	R
Chain	FORWARD (Policy: DR	POP, Packets: 0, Traffic:	0.00 B)						
Chain Rule #	FORWARD (Policy: DR Traffic	OP, Packets: 0, Traffic:	0.00 B) Prot.	Flags	In	Out	Source	Destination	Options

Firewall Status

Displays statistical information related to your Shield's firewall. Traffic and packet count information is logged here; this is particularly useful when troubleshooting. From this page you can reset the counters or reset the firewall. From this page you can also access your IPv6 firewall settings. IPv6 is disabled by default.

0.0.0.0/0 0.0.0.0/0

Active IPv4-Routes

Network	Target	IPv4-Gateway	Metric	Table
wan	0.0.0.0/0	24.130.128.1	0	main
cfg074d8f	10.10.10.0/24		0	main
wan	24.130.128.0/23		0	main
wan	24.130.128.1		0	main

Active IPv6-Routes

Network	Target
cfg074d8f	fd5b:f73b:70c3::/64
wan	ff02::1
cfg074d8f	ff02::1
cfg074d8f	ff00::/8
wan	ff00::/8

Route Status

Shows Layer 2 and Layer 3 traffic information used by your Shield.

Information found here includes... ARP Table Routing Table IPv6 Neighbors



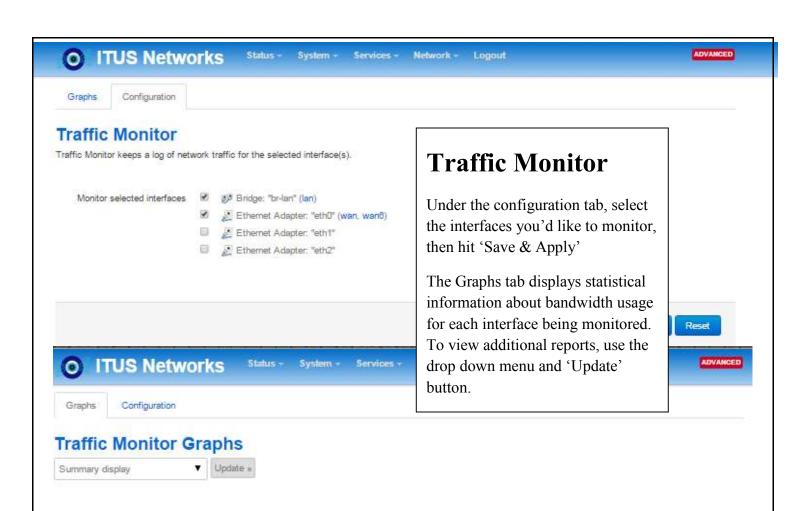
ITUS Networks

Status - System - Services - Network - Logout

Processes

This list gives an overview over currently running system processes and their status.

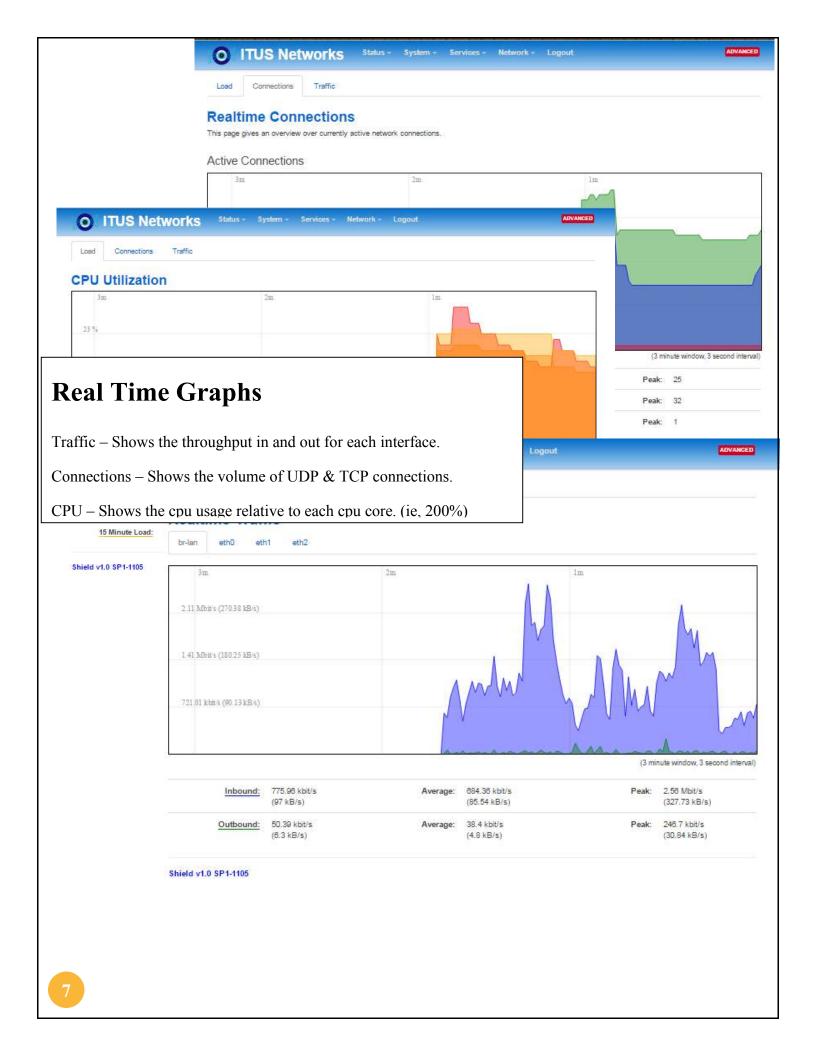
PID	Owner	Command	CPU usage (%)	Memory usage (%)	Hang Up	Terminate	Kill
1	root	/sbin/pro	0%	0%		▼ Terminate	Kill
2	root	Processes Statu This provides an overview	0%	0%	Hang Up	★ Terminate	Kill
3	root	[ksoftirqd] everything running on the	0%	0%	Hang Up	▼ Terminate	Kill
4	root	Shield. If one of the proces begins consuming large	ses _{0%}	0%	₽ Hang Up	▼ Terminate	Kill
5	root	[kworker] amounts of CPU or RAM,		0%		▼ Terminate	Kill
7	root	can be seen here. From this page individual services ca	0%	0%	# Hang Up	▼ Terminate	Kill
3	root	[rcu_bh] be terminated or killed.	0%	0%	Hang Up	★ Terminate	Kill
9	root	[rcu_sched]	0%	0%	Hang Up	★ Terminate	Kill
0	root	[migration/1]	0%	0%	# Hang Up	▼ Terminate	Kil

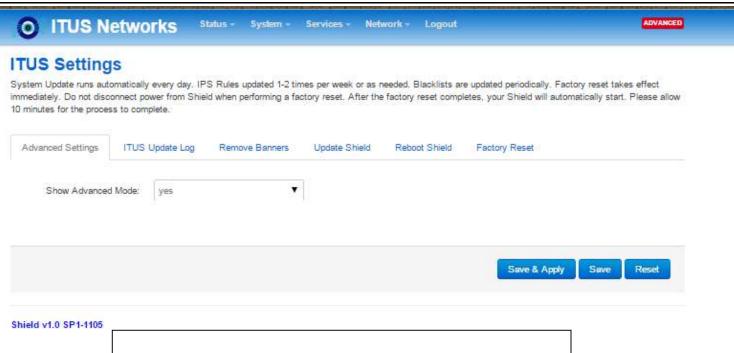




3.46 GiB 62.75 kbit/s

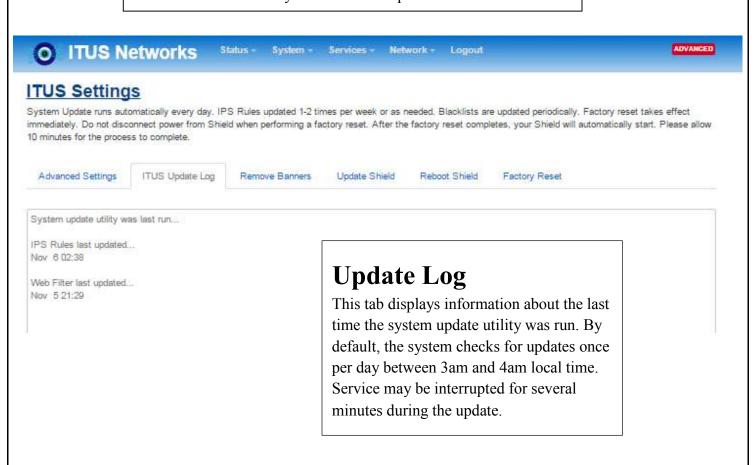
Shield v1.0 SP1-1105

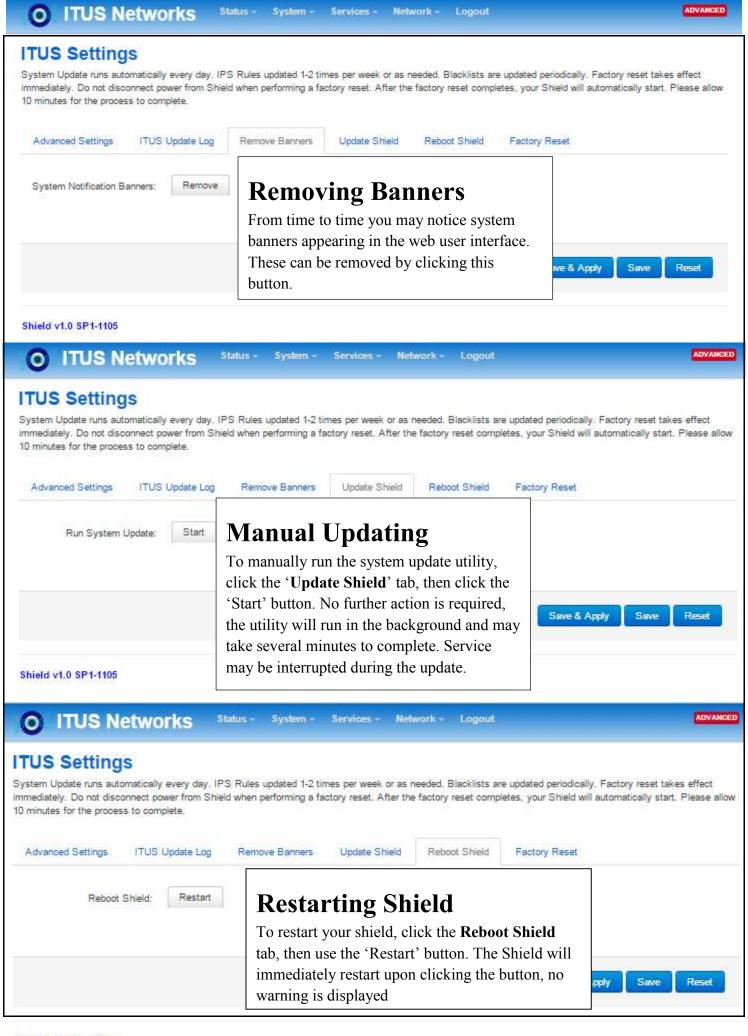


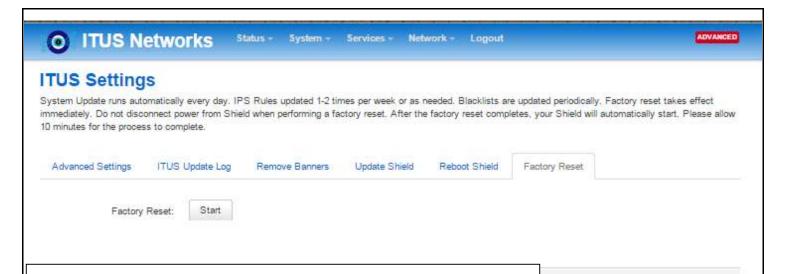


Advanced Settings

This tab can be used to toggle between the 'basic' and 'advanced' graphical user interface. Set the desired mode using the drop down menu, then click save & apply. You may need to refresh your browser to see the newly enabled menu options.







Save & Apply

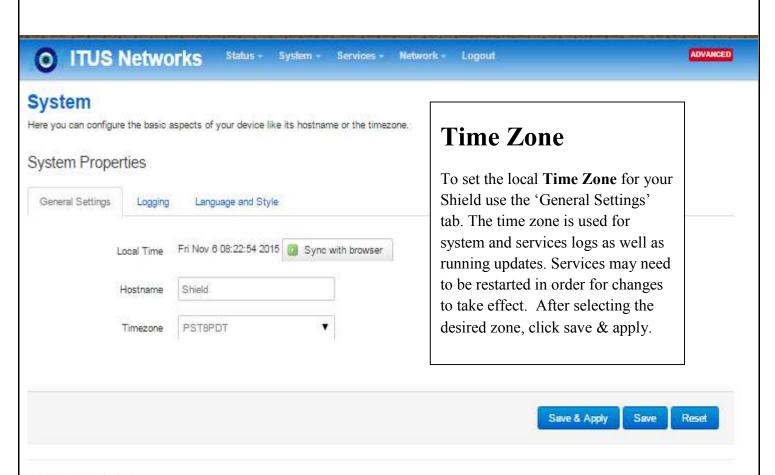
Save

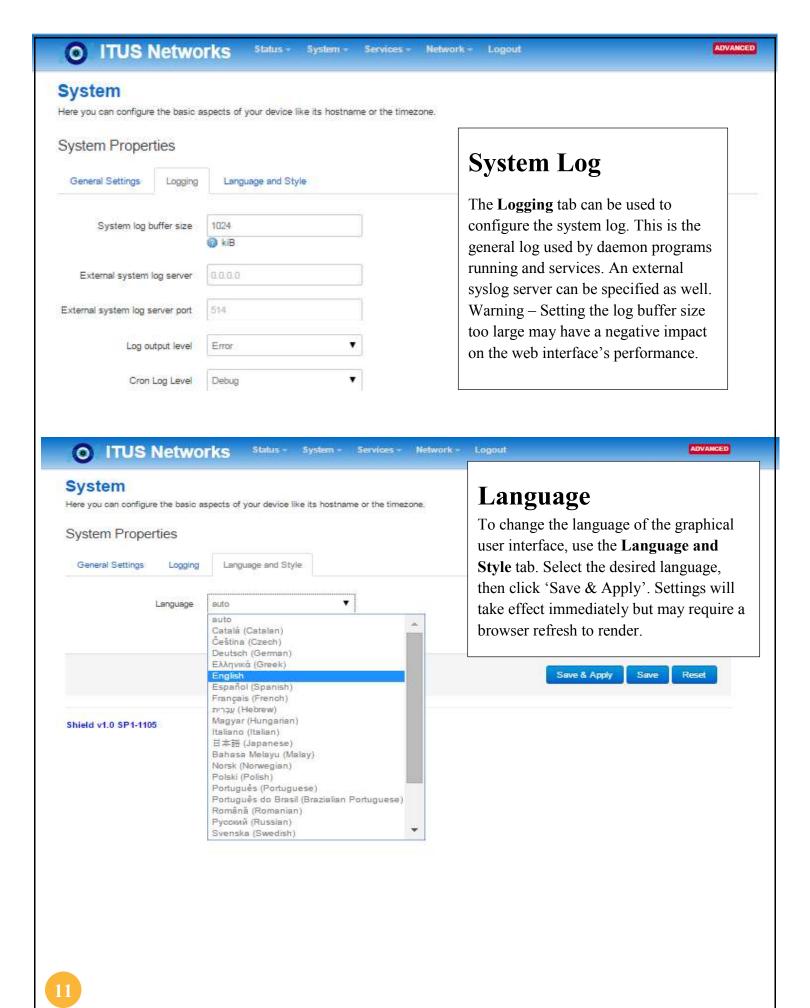
Reset

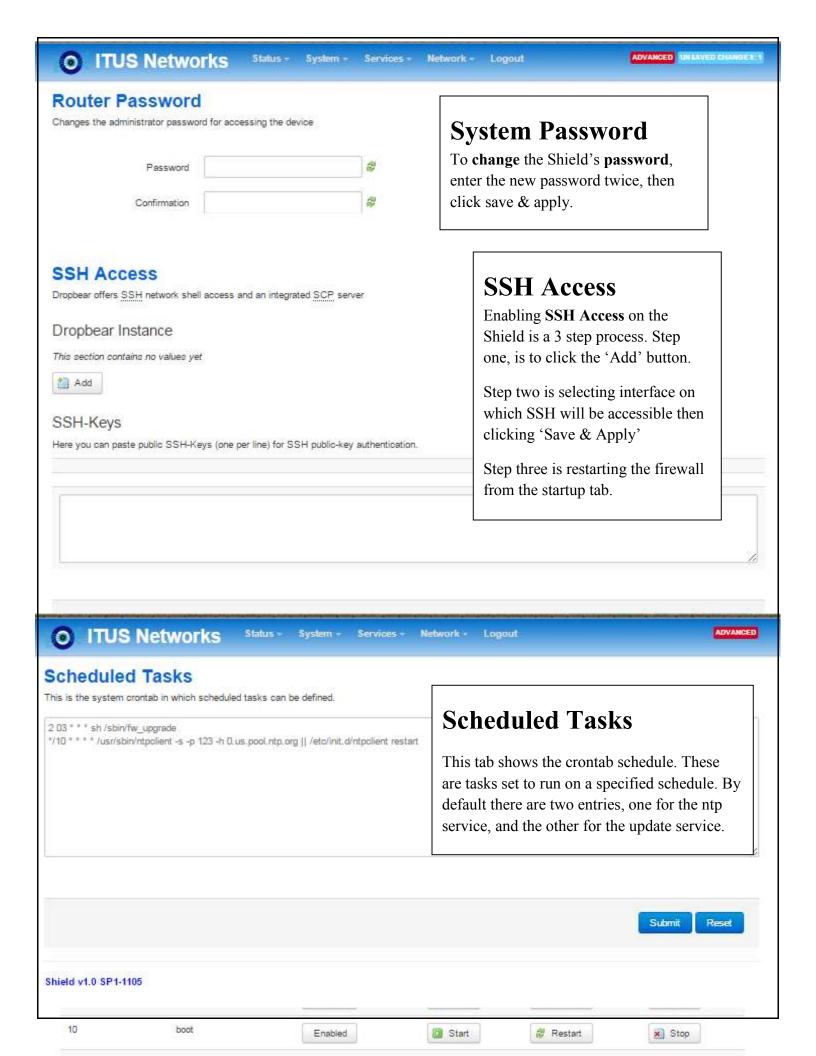
Factory Reset

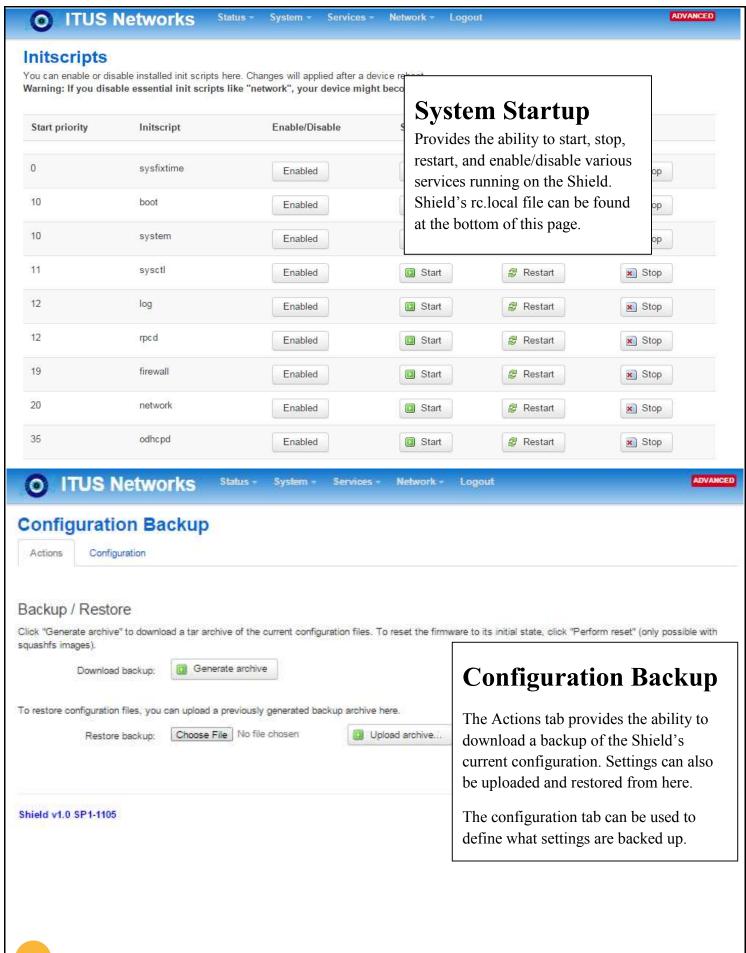
To **Factory Reset** your Shield, click the 'Factory Reset' tab, then use the 'Start' button. This button can be used to apply system updates which require a factory reset. Do not disconnect power from your Shield during a factory reset. The Shield should come back online in about 10 minutes with default settings restored.

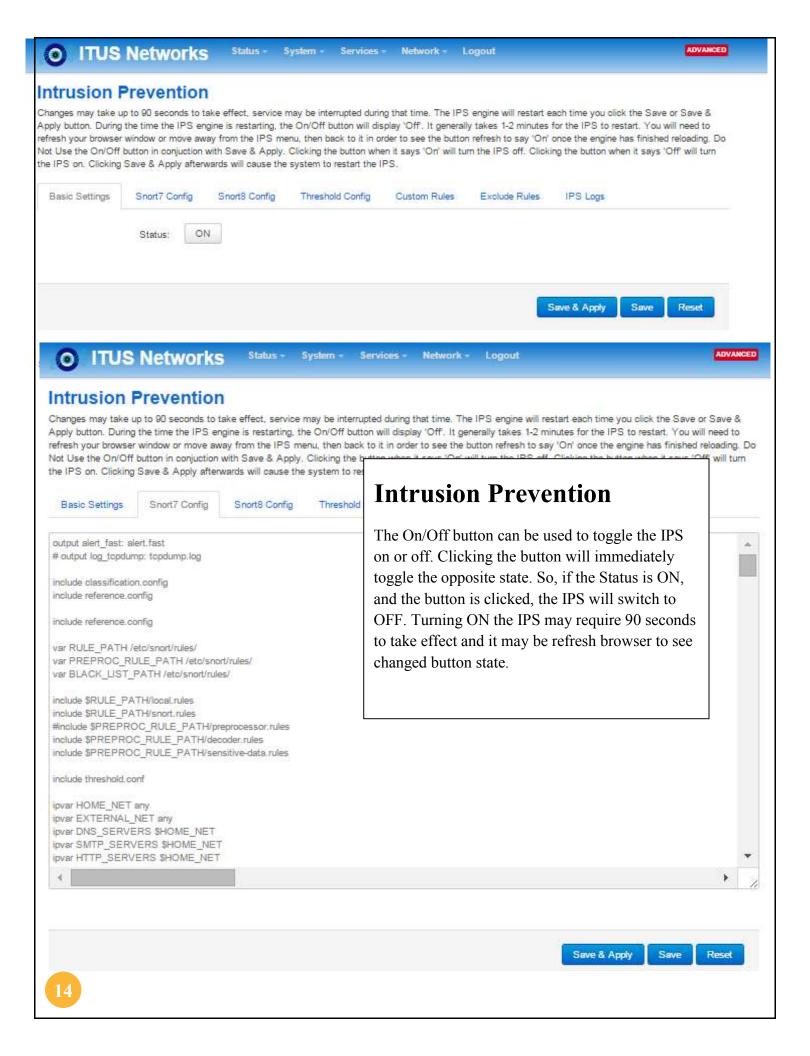
Warning – Clicking 'Start' will immediately trigger the factory reset process. This process is irreversible; nothing is automatically backed up, all settings will return to their original state.

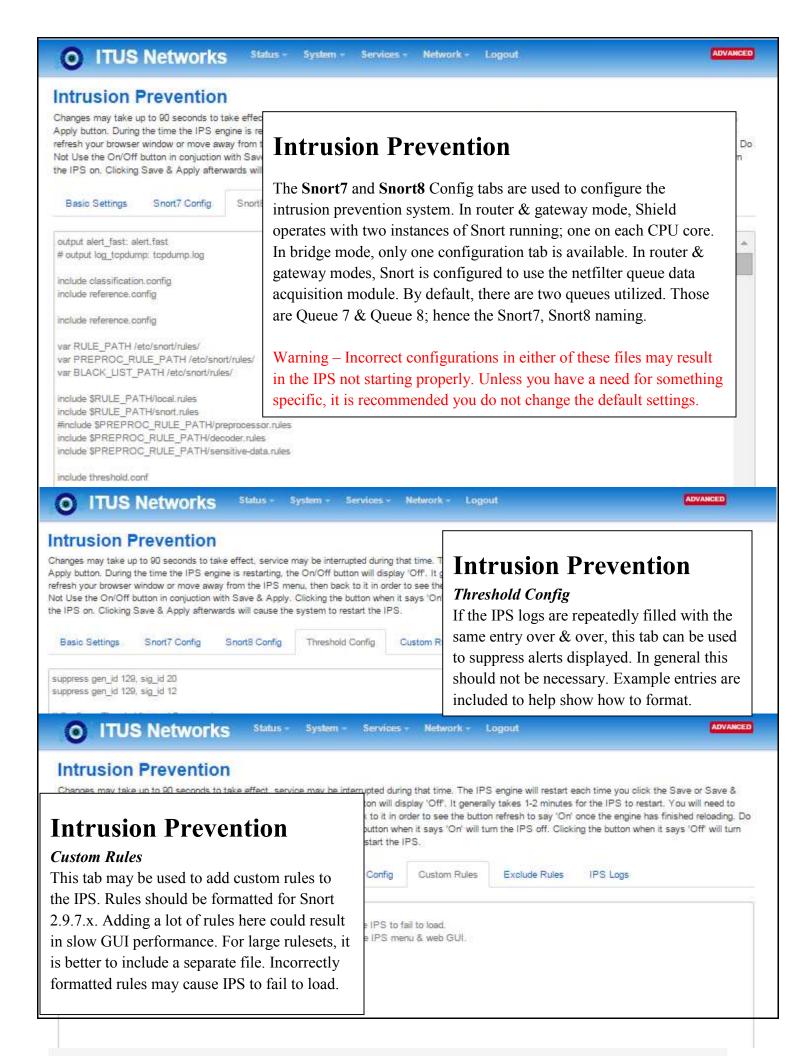




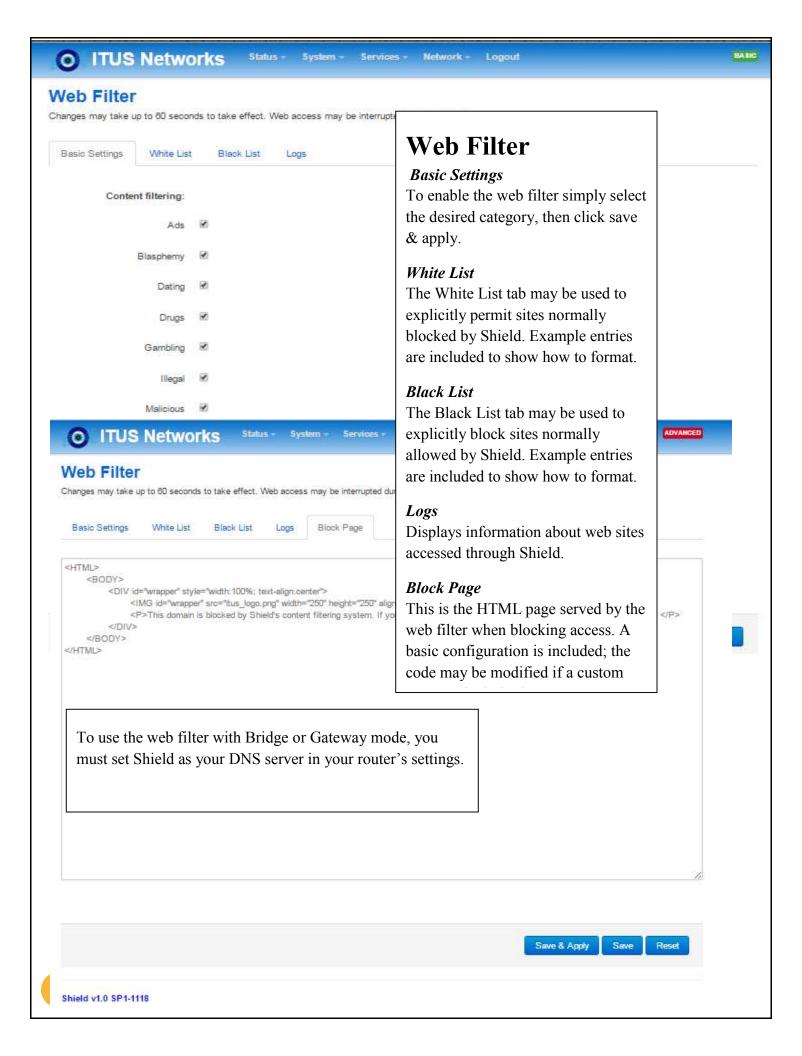


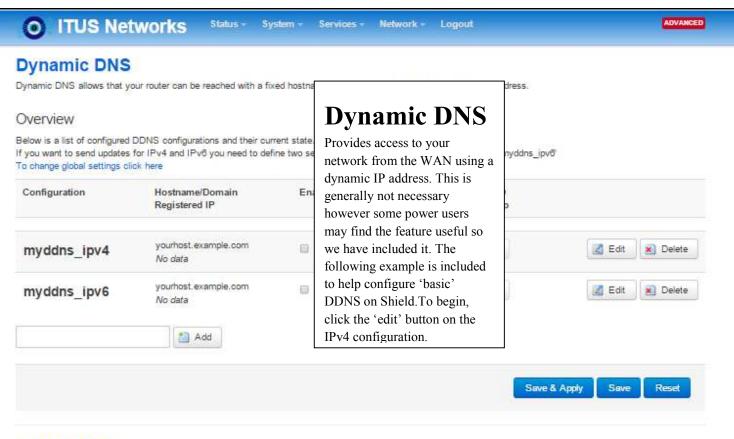




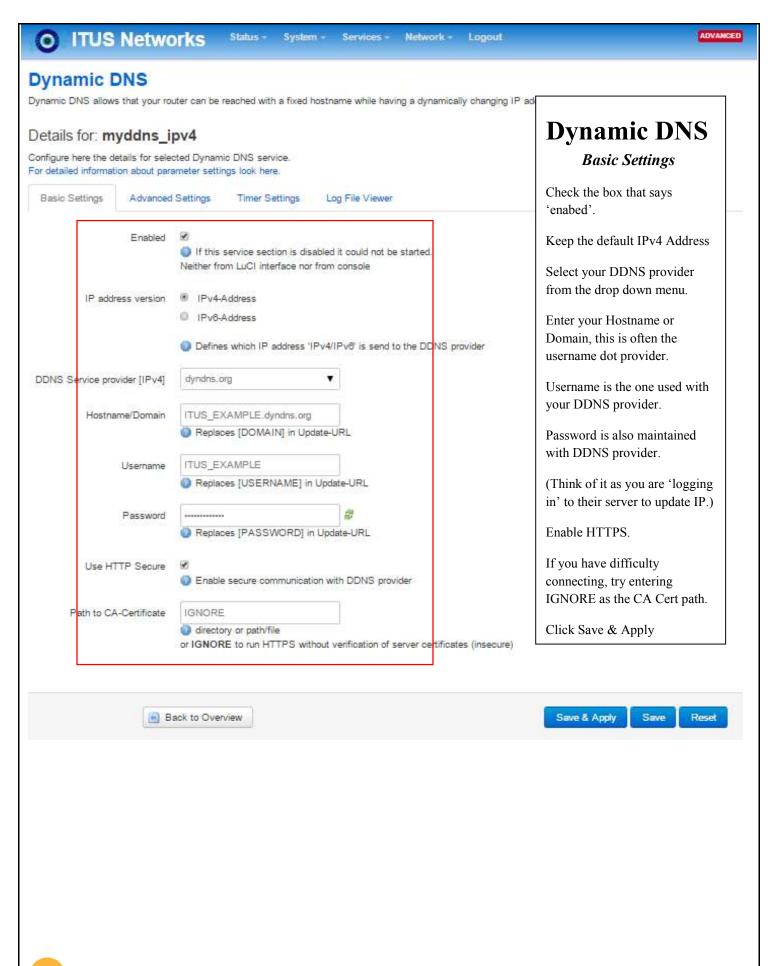


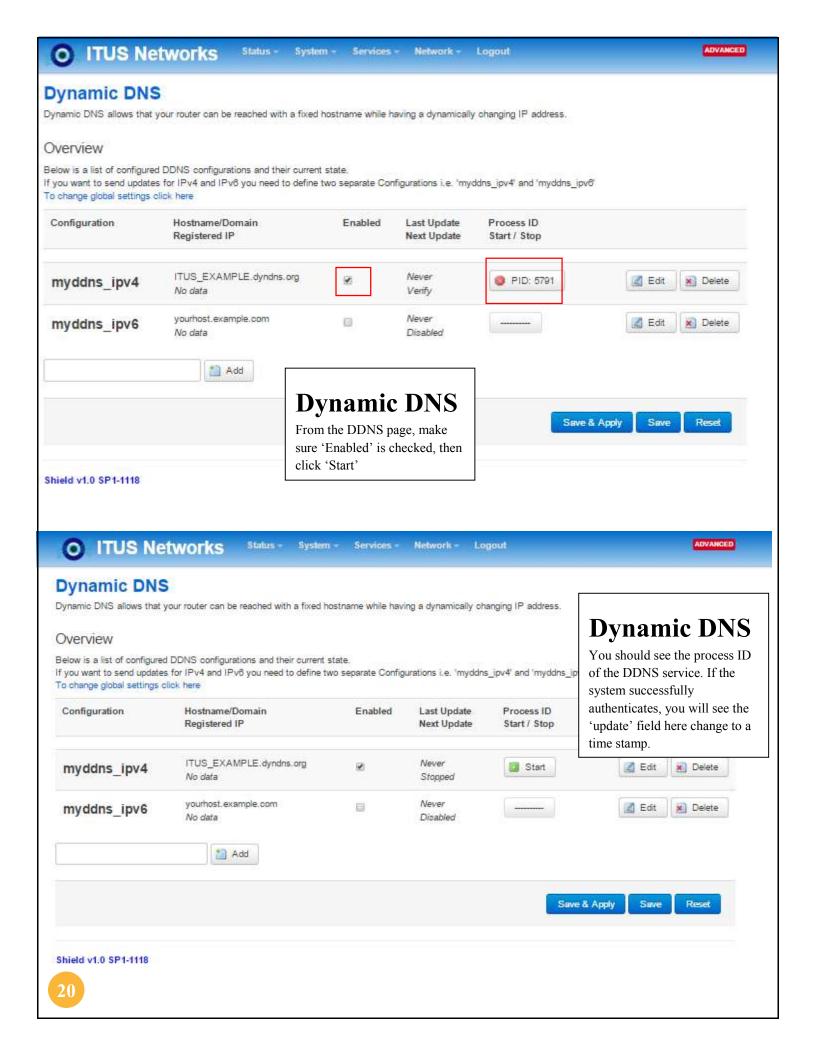


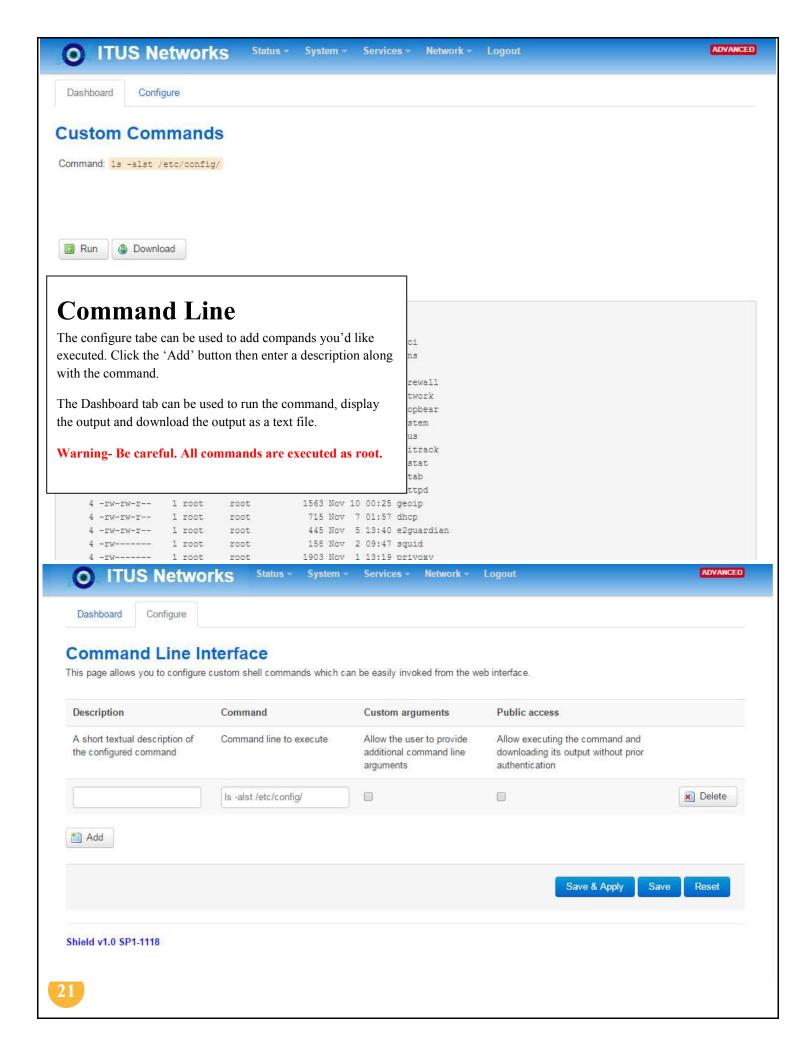


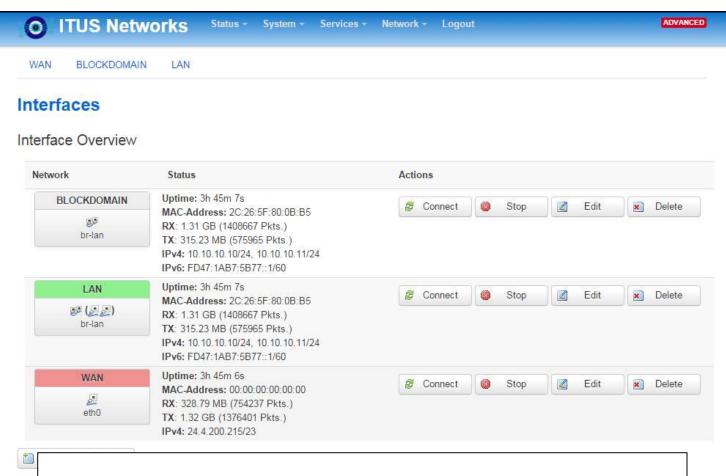


Shield v1.0 SP1-1118









Interfaces

Glo

This tab can be used to manage the network configuration of the Shield appliance. In general, the Shield has been preconfigured with an appropriate policy such that this should not be necessary. For power users looking to customize their Shield's networks configuration, this menu provides many powerful options. Configuration will vary with mode of operation. VLANs can be configured here but that is outside the scope of this document.

Warning – Misconfiguring something here could lock you out of your Shield and require a factory reset to recover. It is generally recommended that you not change any of these settings.

BLOCKDOMAIN – This is used by the web filtering system; if this interface is changed or disabled, the web filter may not function correctly.

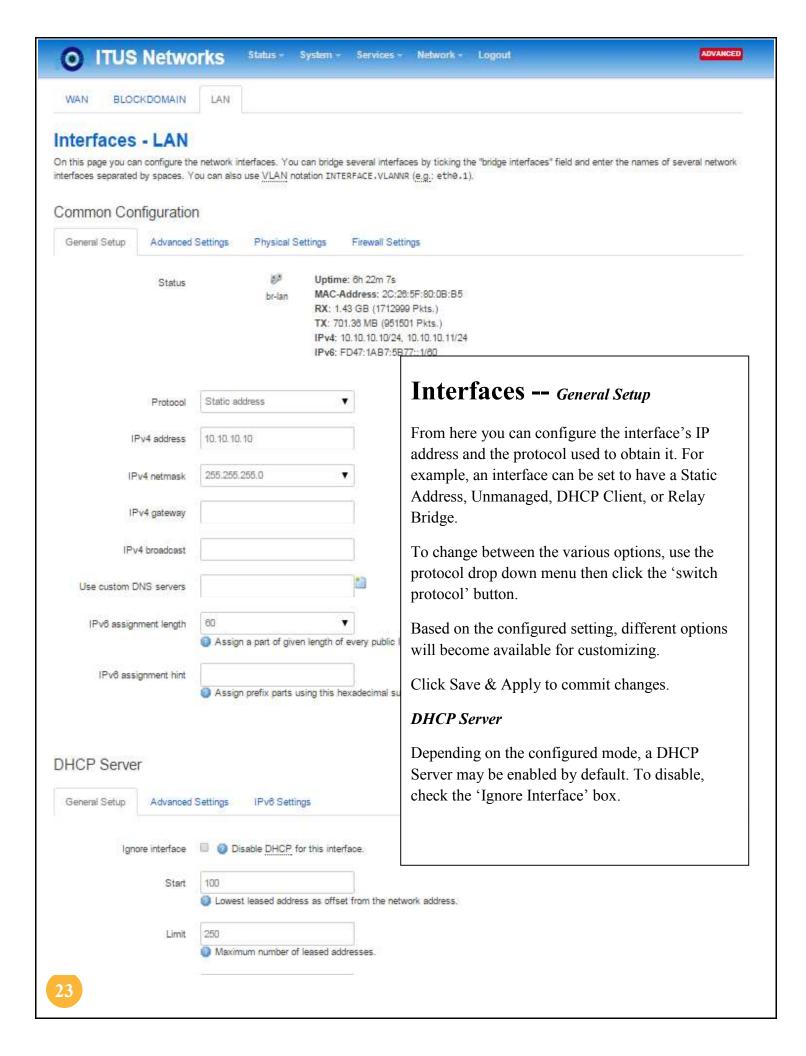
In Router mode...

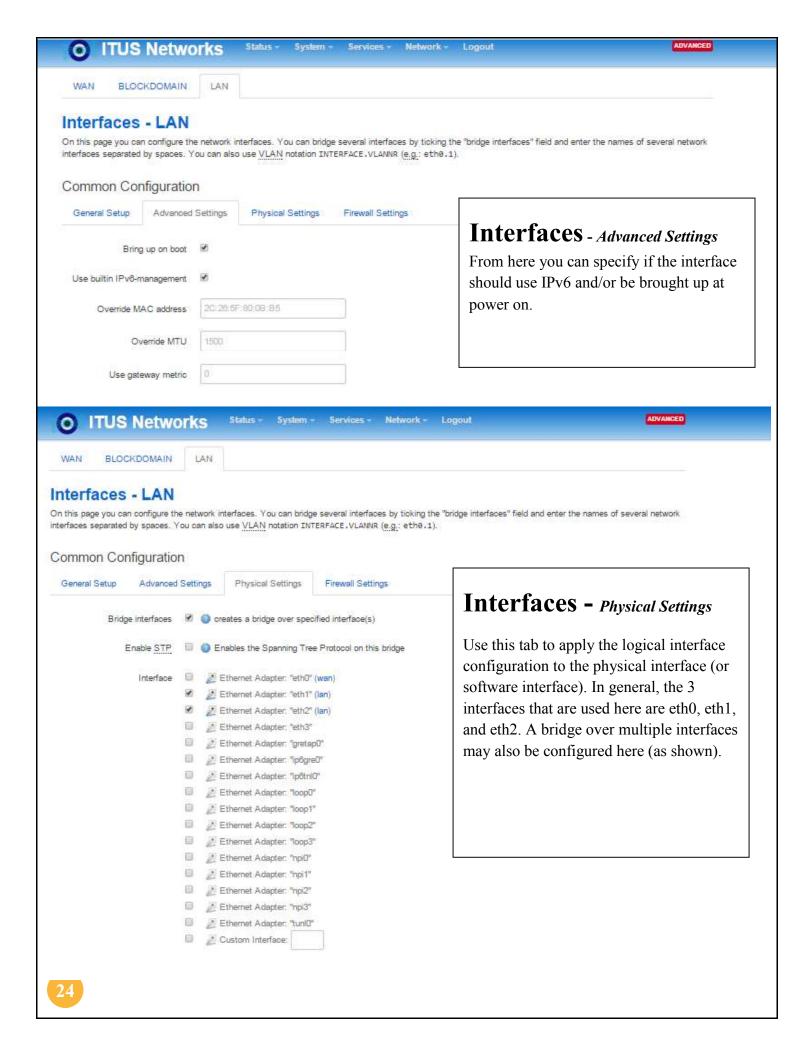
The LAN interface is a bridge between eth1 and eth2 with static IP of 10.10.10.10 (default) and DHCP server running for the 10.10.10.0/24 subnet.

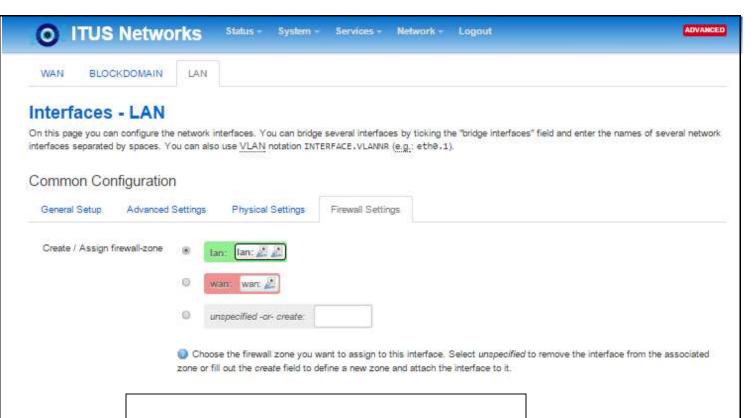
The WAN interface is a DHCP client tied to eth0.

In Bridge Mode...

The LAN interface is a bridge running over eth1 with a dynamic DHCP client address. Once Shield has received the address, it is automatically changed to the .111 IP of your local subnet. The WAN interface consists of two unmanaged interfaces, eth0 and eth2. The bridge is established automatically in software (Snort) rather than using the network configuration menu.







Interfaces — Firewall Settings

From firewall zones can be tied to the interface. The interface will inherit the specified zone's policy.

Dnsmasq is a combined DHCP-Server and DNS-Forwarder for NAT firewalls

Server Settings

General Settings	Resolv ar	nd Hosts Files Advanced Settings
Domair	n required	Don't forward DNS-Requests without DNS-Name
Aut	thoritative	This is the only <u>DHCP</u> in the local network
Loc	cal server	/lan/ ② Local domain specification. Names matching this domain are never
Loca	al domain	lan O Local domain suffix appended to DHCP names and hosts file entrie
Lo	og queries	☑ Write received DNS requests to syslog
DNS fo	rwardings	/example.org/10.1.2.3
Rebind (protection	 ☑ List of DNS servers to forward requests to ☑ Discard upstream RFC1918 responses
Allow	localhost	Allow upstream responses in the 127,0.0.0/8 range, e.g. for RE
Domair	n whitelist	ihost netfits.com

List of domains to allow RFC1918 responses for

DHCP and DNS

General Settings

These settings are generally not needed but may be useful to power users. The current DHCP lease table is displayed at the bottom of the page.

Resolv & Host Files

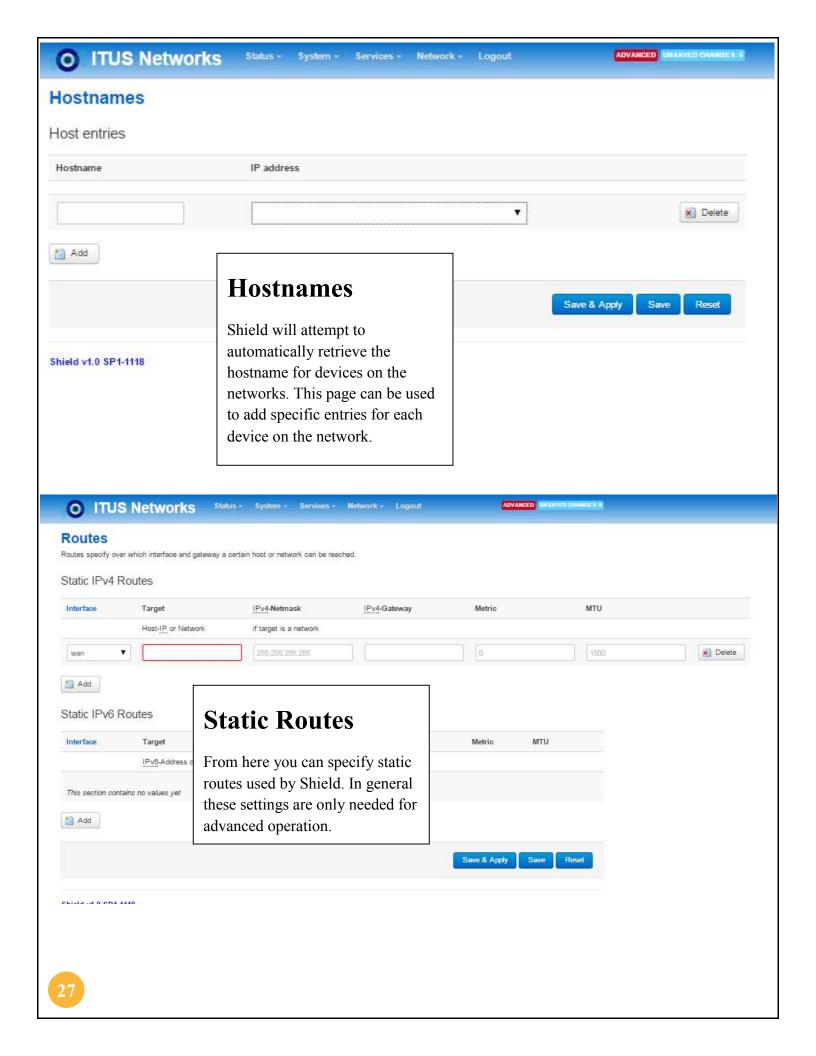
Custom hostfiles can be uploaded to Shield and added from this tab.

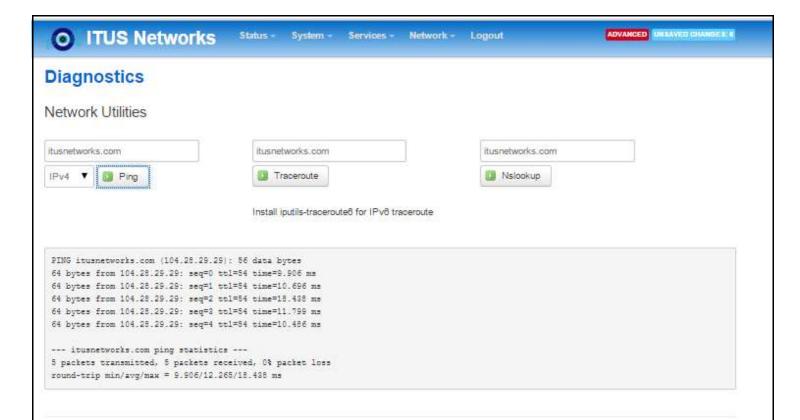
Advanced Settings

These settings are generally not needed but may be useful to some power users.

Active DHCP Leases

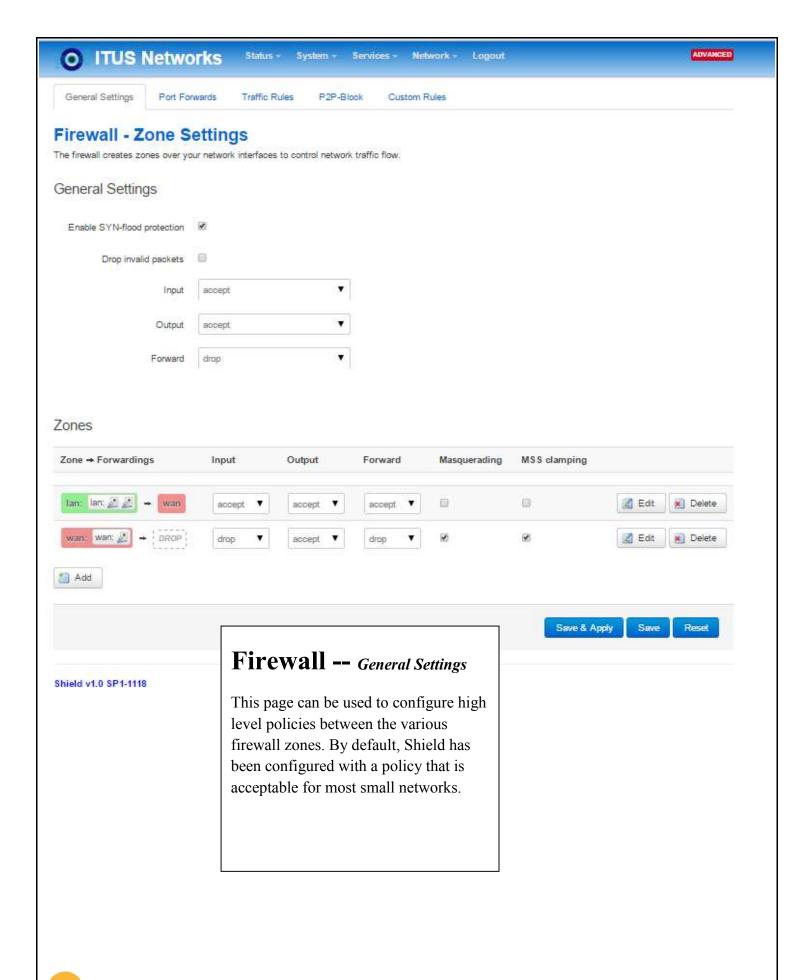
Hostname	IPv4-Address	MAC-Address	Leasetime remaining
android-2d37f459722c581f	10.10.10.251	58:a2:b5:8c:33:00	10h 43m 3s
Amanys-iPhone	10, 10, 10, 125	o8:33:4b:26:77:65	11h 5m 55s
android-fd9f2a33166cb0ca	10.10.10.176	34:fo:ef:o4:3d:d5	10h 33m 21s
android-a2f4aD62bafc3b4D	10.10.10.228	1c:b7;2c:07:93:3e	8h 15m 32s
XboxOne	10.10.10.139	50:1a:e5:7a:59:17	7h 1m 4s
02AA01AC411308XT	10.10.10.253	18: b4: 30: 0b: b4: de	6h 51m 5s
Ayoub	10.10.10.137	8c:70:5a:84:8a:18	11h 9m 33s

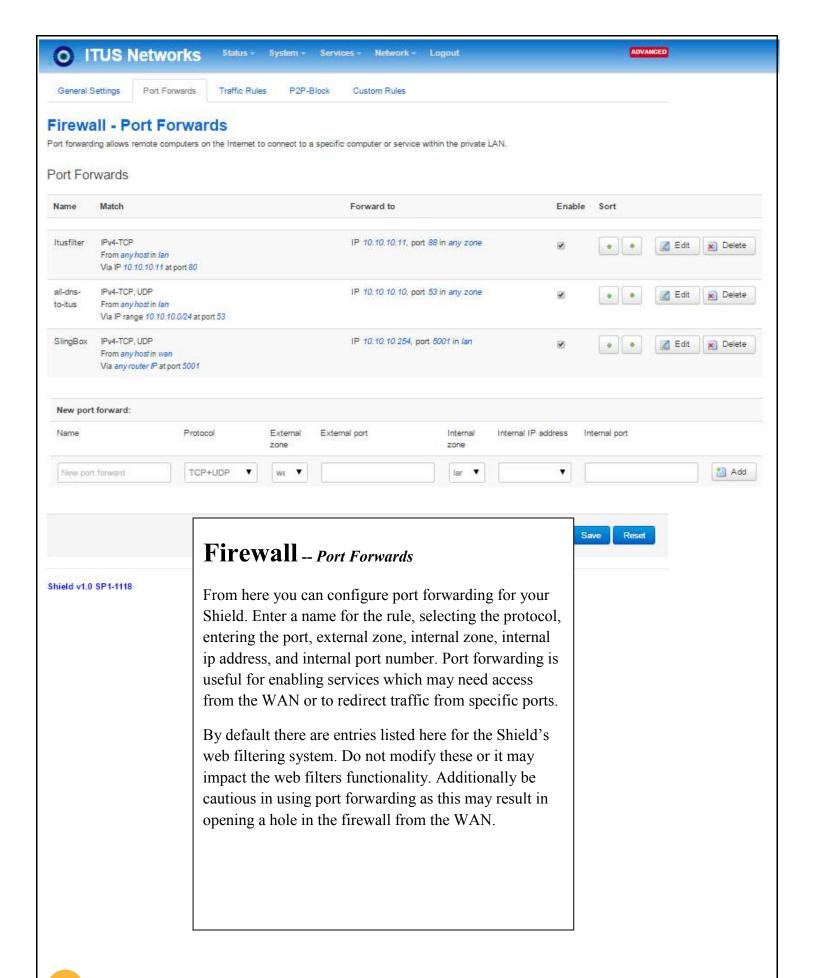


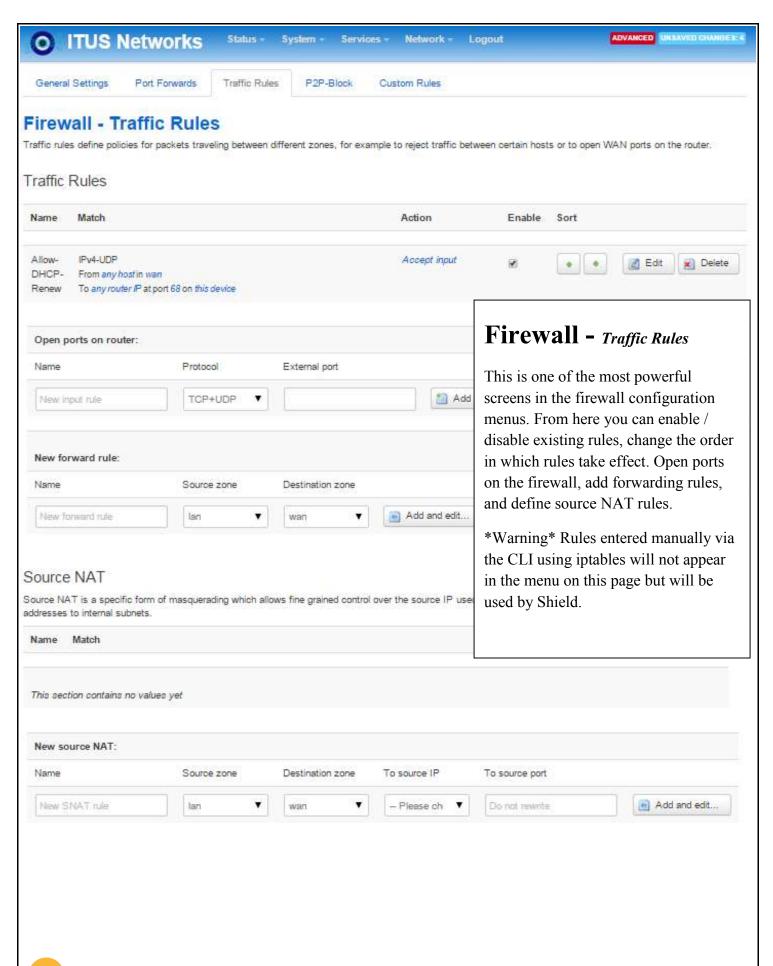


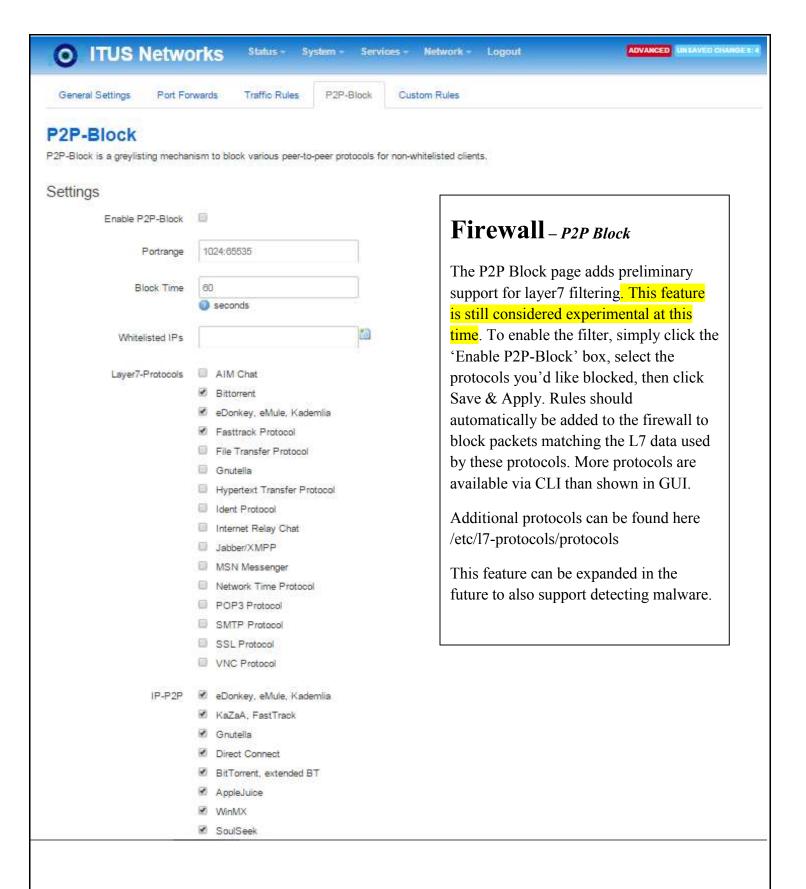
Diagnostics

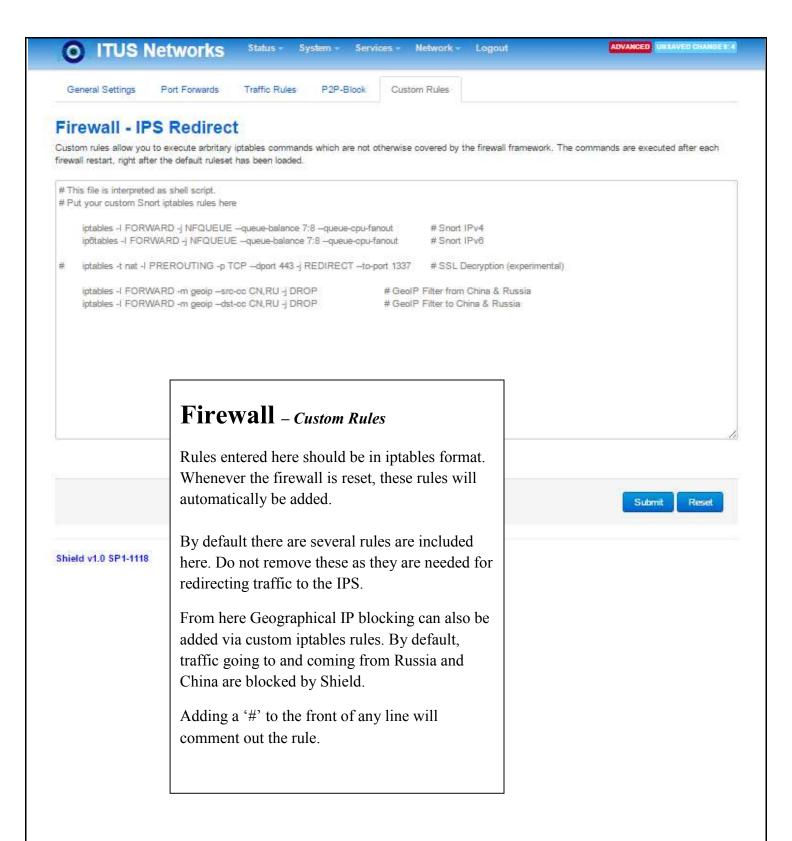
This page can be used to test connectivity and network operation.

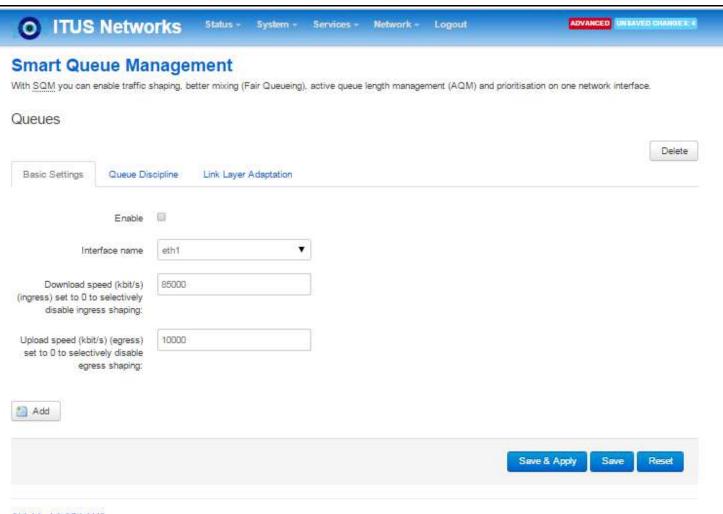












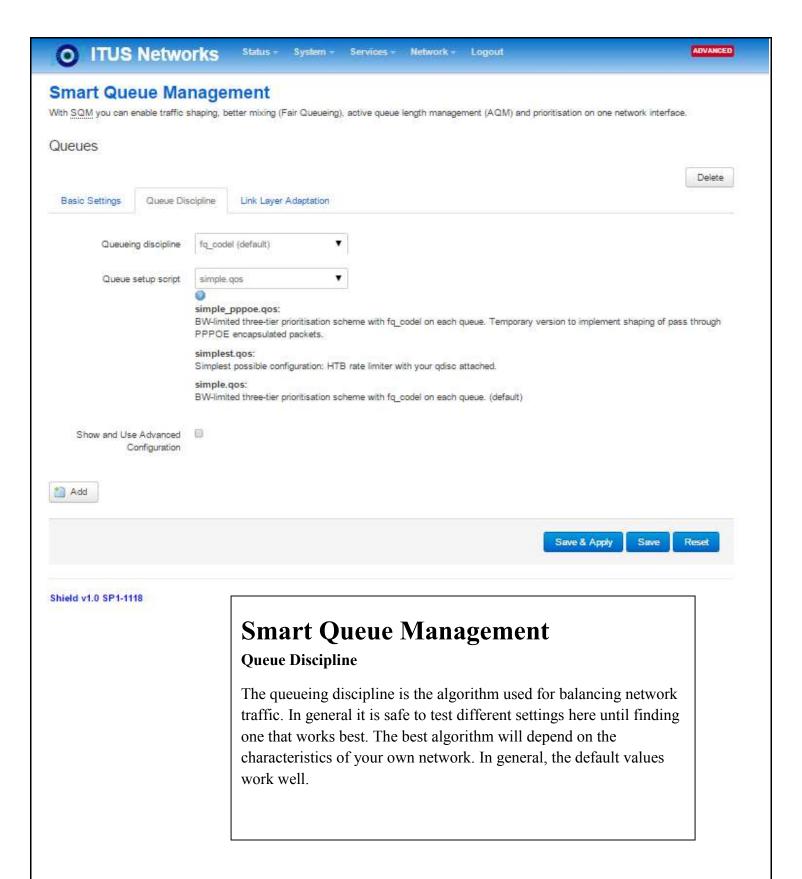
Shield v1.0 SP1-1118

Smart Queue Management

The SQM feature can be used to configure basic quality of service for the Shield. This feature is still considered experimental.

To enable SQM, click the 'enable' box, select the interface you'd like it applied to (usually the WAN) then enter the download and upload speed.

This feature may help reduce bufferbloat.



Router Mode Tips

Best way to setup router mode

- 1) Connect eth0 to modem
- 2) Connect eth2 to router's wan port
- 3) power on all 3 devices

Use Case 1:

The user boots up or restarts the Shield with only eth2 active.

Topology:

Modem <-> Shield <-> Router/AP/Switch/Computer

Problem:

The device connected to eth2 will not get an ip address.

Solution:

Router/AP/Switch

Eth2 will not serve a DHCP address unless eth0 has first been initialized. This is a known issue which typically only occurs if Shield is powered on with nothing connected to eth0

Windows

- 1) Click the Window Start button
- 2) Go to Control Panel
- 3) Click "View networks status and task"
- 4) Click "Change adapter settings"
- 5) Right click local area connection
- 6) Click disable
- 7) Right click local area connection
- 8) Click enable

Linux & OS X

- 1) Open a Terminal
- 2) ifconfig <iface> down
- 3) wait about 60 seconds
- 4) ifconfig <iface> up

Gateway Mode Tips

Best way to setup gateway mode

- 1) Connect eth0 to gateway
- 2) power on Shield

Use Case 1:

Gateway mode is considered experimental and is generally not recommended for use in production environments..

Topology:

Gateway Router/AP/Switch <-> Shield

Problem:

Not all traffic is not being inspected by Shield

Solution:

Due to the nature of how Gateway mode operates, it may not be 100% effective in capturing all network traffic as an inline configuration. In general, Bridge or Router mode should be used for production environments requiring 100% inspection.

Bridge Mode Tips

Best way to setup bridge mode

- 1) Connect eth0 to modem
- 2) Connect eth1 to router's lan port
- 3) Wait three minutes
- 4) Connect eth2 to router's wan port

Use Case 1:

The user boots up or restarts the Shield with all three ports connected.

Topology:

Modem <-> Shield <-> Router/AP/Switch/Computer

Problem:

The device connected to eth2 will not get an ip address.

Solution:

Router/AP/Switch

Unplug eth2 for about 1 minute 20 seconds then reconnect cable. When eth2 is disconnected an alert is triggered in the OS that tells Snort to restart. While Snort is reloading eth2 will be inactive after about 1 minute 30 seconds.

Windows

- 1) Click the Window Start button
- 2) Go to Control Panel
- 3) Click "View networks status and task"
- 4) Click "Change adapter settings"
- 5) Right click local area connection
- 6) Click disable
- 7) Right click local area connection
- 8) Click enable

Linux & OS X

- 1) Open a Terminal
- 2) ifconfig <iface> down
- 3) wait about 60 seconds
- 4) ifconfig <iface> up

Use Case 2:

The user follows the instructions on the bottom of the Shield and connects eth1 to a modem/gateway, but can't access x.x.x.111.

Topology:

Modem <-> [eth1]Shield

Problem:

eth1 will stay inactive until eth0 is connected.

Solution:

Connect eth0 to modem and eth1 will immediately receive an ip address. Then wait about 3 minutes and connect eth2.