

StayConnected Demo App – Terms & Conditions

1. Eligibility

- a. You acknowledge that you are an Asurion or Telstra (Inc Telstra Licensee) employee.
- b. The Telstra StayConnected Demo application is only available on Android and iOS devices (please refer to the StayConnected Supported Device List for a list of eligible devices at www.telstra.com.au/content/dam/tcom/personal/mobile-phones/pdf/stayconnected-supported-device-list.pdf)
- c. The device must be properly configured to the Telstra network.

2. Available Features

- a. The Telstra StayConnected Demo application provides access to the following features:
 - i. Self Help features including 'Did you know' and 'Ask a question'
 - ii. Live Help features including 'Click-to-Chat' and 'Click-to-Call'
 - iii. Device diagnostics features (Android only)
- b. The following features will not be available:
 - i. Data protection features including Backup, Locate, Alarm etc.
 - ii. Access to the StayConnected Portal.

3. StayConnected Product Features:

- a. Downloading and registering the StayConnected demo application does not constitute a subscription to the StayConnected product specifically the exchange and replacement component of the product.

4. Duration:

- a. Once the Telstra StayConnected demo application has been downloaded and registered on a device the application will be available for a period of 6 months at which time if you still meet the eligibility criteria you will need to submit a new request.
- b. You agree to receive further communication, updates and competitions related to the Telstra StayConnected demo app and competitions.

5. Use:

- a. You agree that the Telstra StayConnected demo app will be used for demonstration purposes only.
- b. Asurion reserves the right to revoke access if the Telstra StayConnected demo app is being misused or used outside its intended purpose.
- c. While using the Telstra StayConnected App, you may be asked to identify yourself.

6. Privacy:

- a. This form has been built using Google Forms provided by Google Inc. For further information on Google's privacy policy please visit:
<https://www.google.com/intl/en/policies/privacy/>