

Hosted Skype For Business

Set up DNS records for Hosted Skype for Business

To complete the configuration of your hosted implementation of Microsoft Skype for Business formerly Microsoft Lync, you must set up DNS records. The following three CNAME records and two SRV records must be in place to enable Skype for Business to work with the Hosted Exchange Environment.

CNAME records

- *autodiscover.example.com*
- *lyncdiscover.example.com*
- *sip.example.com*

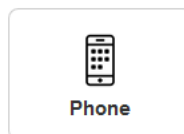
SRV records

- *_sip._tls.example.com*
- *_sipfederationtls._tcp.example.com*

Because of the nature of our hosted environment, the domain listed for these three CNAME records will contain specific Skype for Business DNS records. Use our help tool for the specific DNS records for your domain. After you log in with a mailbox that is enabled for Skype for Business, you can find the DNS settings through the [Help Tool](#) as shown in the following image.

What would you like to set up with Skype for Business?

Looking for Skype for Business DNS settings? [Click here.](#)



Previous Question

Notes:

- If you have an internal DNS, you must also set up these records on your internal DNS.
- If you want to enable Lync federation with domains hosted outside of Rackspace or domains that are hosted within Rackspace, contact our support team to learn more.

Hosted Skype for Business Licenses

1. Once the DNS for Skype for Business has been added and full propagated you will now want to add the necessary licenses from your control panel. This will tell our system what users have the licenses for Hosted Skype for Business.
2. First go to the Exchange section (Go to section >> Hosted Exchange)
3. Navigate to the Skype for Business section
4. Select "Enable Skype for Business for the following users:"
5. Select the users you wish to have on Skype for Business
6. Select Save

Note: You can always go back to this section and enable more users to have Hosted Skype for Business.

Mailboxes Lists Resources Skype for Business Contacts Folders Mobile Spam

Microsoft Exchange / [redacted]domain.com / Skype for Business

Skype for Business gives you the ability to IM securely, video chat, share presence, and file transfer from Outlook Web Access, Outlook, iPhone, Android, and Windows Phone platforms.

Disable Skype for Business for this domain:

Enable Skype for Business for the following users:

Q Search Admins

mailbox1

Previous

Next

Save **Cancel**

Skype for Business

- ▶ Access Skype from Outlook Web Access
- ▶ Skype Client Downloads
- ▶ Skype Deployment Guide for Admins

Download a Skype for Business client

Skype for Business clients are available for multiple platforms. Select the platform that is right for you.

Desktop clients

Following are the available clients for Microsoft Windows and Mac OS X systems. Note that some download pages still use the previous name, Microsoft Lync.

Microsoft Windows

If you are using Microsoft Office Professional Plus 2013, you already have a Skype for Business application installed. If you do not have Office installed, download the appropriate application for your system:

- [Basic 2013 \(32-bit\)](#)
- [Basic 2013 \(64-bit\)](#)

Mac OS X

To get the Skype for Business client for Mac OS X, go to [Update for Lync for Mac 2011](#)

Mobile clients

You can download the Skype for Business client from the store or marketplace for your device. Note that some download pages still use the previous name, Microsoft Lync.

- [Windows Phone](#)
- [Windows 8/RT](#)
- [iPad](#)
- [iPhone](#)
- [Android](#)

Note: Carrier data charges might apply. If you have questions about your data usage, check with your mobile carrier.