



CORPORATE BOOK SUPPLY SERVICES

Over 4,000 organisations across the UK rely on our expert knowledge and personal, tailored service.

Established in 1879, Blackwell's is a world-famous bookseller, combining personal customer service with current procurement practices.

With a Blackwell's credit account, you're free to order wherever and however you wish; online, instore, by email, or via eProcurement. Your orders will always be looked after by one of our experienced booksellers in one of our shops' dedicated Business Centres.



We provide:

- Personal account management
- Online or offline ordering
- Competitive discount rates
- Local supply - find your nearest business centre overleaf
- New title alerts and subject experts
- Out of print book search service
- Flexible invoicing and payment options

We pride ourselves in maintaining a personalised service for any organisation that has a significant requirement for books and related materials.

Blackwell's is a supplier we use because of the service they provide to ensure our customer needs are met to deadlines. Our Account Manager is exceptional for his knowledge on publications and in capturing the understanding of our customer needs and is professional at all times. The high standard of service is never compromised and continues to this day. This is a key element which enables us to order with confidence and which makes Blackwell's a unique supplier for our business and I am proud to be associated with such a company.

Rose Lucas,
Merchant banking customer

ePROCUREMENT

Blackwell's have been a pioneer in the integration of online book ordering with full purchase-to-pay (P2P) eProcurement and eMarketplace interfaces.

We work with all the leading providers to bring the efficiencies afforded by eProcurement to our service, including Science Warehouse, Oracle, Ariba, SciQuest, EGS Parabilis, ProcServe and PECOS.

Enable Blackwell's on your eProcurement system, and enjoy the following benefits:

- eProcurement eliminates the practice of staff buying by credit card and claiming on expenses; a practice which has hidden administration costs of up to £70 per transaction
- increases spend control and visibility
- streamlines internal administration and finance processes
- quick and easy for the buyer
- enables improved compliance around approved supplier use and negotiation

eBOOKS

On Blackwell's eBook platform, you can buy eBooks for yourself, or to pass to personnel within your business. You can make sure that everyone in your organisation, no matter where they are in the world, have access to the books they need, or those that you want them to read. Perfect for staff training and development.

Visit our eBook website at <http://learn.blackwell.co.uk>



LIBRARIES

We offer a fast, back-to-basics book supply service for libraries. Delivery times are 4-6 days as standard, and we aim for 100% fulfilment within 2 weeks. Additionally we provide a 48 hour service for in-stock items.

We supply a number of academic libraries, including the Sydney Jones Library at the University of Liverpool, the Robinson Library at Newcastle University, and many Oxford and Cambridge College libraries. We also supply many libraries within the NHS and Central Government.

We provide:

- Physical servicing
- Automated new edition checking
- Regular review meetings
- Outstanding order reports

For further information, or to set up an account, visit www.Blackwells.co.uk/business

Or contact one of our business centres.

CONTACT

Contact your nearest shop (www.Blackwells.co.uk/shops) or your local Business Centre:

Aberdeen

Blackwell's Business Centre,
99 High Street, Aberdeen, AB24 3EN

✉ aberdeen.business@Blackwells.co.uk
☎ 01224 485 845

Cambridge

Heffers Business Centre, Trinity Street,
Cambridge, CB2 1TY

✉ cpi@heffers.co.uk
☎ 01223 463 211

Cardiff

Blackwell's Business Centre, Senghennydd
Road, Cardiff, CF24 4AZ

✉ tso.cardiff@Blackwells.co.uk
☎ 02920 228 799

Edinburgh

Blackwell's Business Centre,
53-62 South Bridge, Edinburgh, EH1 1YS

✉ business.edinburgh@Blackwells.co.uk
☎ 0131 622 8203

Leeds

Blackwell's Business Centre,
21 Blenheim Terrace, Leeds,
LS2 9HJ

✉ osleeds@Blackwells.co.uk
☎ 0113 245 2623

Liverpool

Blackwell's Business Centre,
Brownlow Hill, Liverpool, L3 5TX

✉ osliverpool@Blackwells.co.uk
☎ 0151 709 6512

London

Blackwell's Business Centre,
50 Holborn, London, WC1V 6EP

✉ london@Blackwells.co.uk
☎ 020 7292 5100

Manchester

Blackwell's Business Centre, Oxford Road,
Manchester, M13 9RN

✉ orders.manchester@Blackwells.co.uk
☎ 0161 273 3527

Newcastle

Blackwell's Business Centre,
141 Percy Street, NE1 7RS

✉ orders.newcastle@Blackwells.co.uk
☎ 0191 279 0941

Nottingham

Blackwell's Business Centre, University
Park, Nottingham, NG7 2RD

✉ notts.cpi@Blackwells.co.uk
☎ 0115 9222 630

Oxford

Blackwell's Business Centre, 48-51 Broad
Street, Oxford, OX1 3BQ

✉ mail.ox@Blackwells.co.uk
☎ 01865 333 690

Sheffield

Blackwell's Business Centre, Jessop West,
1 Upper Hanover Street, Sheffield, S3 7RA

✉ business.sheffield@Blackwells.co.uk
☎ 0114 278 7211