

Daniel Glynn

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Personal Profile

I recently upgraded my computer skills with a Network Installation and Maintenance Course (CompTIA A+, Network+ and MTA).

These skillsets are in addition to those garnered from a previous IT Management course. Additionally, I volunteered for three years at a computer refurbishment organisation where my responsibilities involved the following:

- Assessing various hardware and software.
- PC & Laptop Repair.
- Reinstallation of Operating Systems.
- Implementing new strategies and training other volunteers.

I have a great passion for Information Technology and am committed to furthering my IT knowledge and capability in this field and working hard to succeed in whichever role I undertake.

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|------------------|---------------|--------------|---|
| ✓ Hard Worker | ✓ Team Player | ✓ Versatile | ✓ Punctual |
| ✓ Self-Motivated | ✓ Energetic | ✓ Personable | ✓ Excellent written & oral communication skills |

Qualifications / Education

2016 **CompTIA Computer Maintenance & Network Installation**

- Comptia A+ Graduated 26th May 2016
- Comptia Network+ Graduated 15th August 2016
- Comptia Windows Server Administration Fundamentals Graduated 21st September 2016

2014 **3 years of IT Management completed (End of Year Project TBC)**

IT Tallaght

2011 **Certificate in Web Design, Development & Maintenance**

IT Tallaght

2010 **Certificate in Fundamentals of Software Development**

IT Tallaght

2008 **Higher Certificate in Electro-Mechanical Engineering**

IT Tallaght

Skills Acquired

Database:	SQL
Programming:	C#, C++, Java, JavaScript
Microsoft:	Visual Studio, Word, Powerpoint, Excel, MTA Servers
Networking:	CISCO Packet Tracer, Wireshark
Systems Analysis:	UML, DDL
Web Design:	HTML, CSS
Computer Design:	AutoCAD, 3D CAD
Warehousing:	Logging, Packaging, Labeling, Distribution, Loading and Unloading, Shipping Container Loading

Experience

Workshop Technician at Camara Education Ltd.

May 30th 2014 – March 16th 2016

My responsibilities included:

- Organising Deliveries
- Logging and Tracking of Computers
- Testing of PC's, Laptops and Monitors
- Repairing of Computers
- Reinstallation of Operating Systems
- Boxing and Shipping

General Operative at Boots Ltd in Liffey Valley

October 2004 - January 2005 (3 months)

My responsibilities included:

- Supporting Customer Queries
- Stock Taking
- Reinventorying of Shelves
- Maintaining Shop Floor and Warehouse

Sales Operative at Boots Ltd in Liffey Valley

September 2004 - October 2004 (2 months)

My responsibilities included:

- Marketing to Customers
- Supporting Customer Queries
- Management of Returns and Reservations