

Paul Newman  
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Pauln2@hotmail.com  
28/09/2016

Parking Ticketings Ltd  
83 Ducie St  
Manchester  
M1 2JQ

Dear Sir or Madam,

**Ticket number:** 0000995600

**Vehicle registration number:** EY66NHP

POPLA appeal reference **5962716783**.

The driver of the car was issued with a parking ticket on 16/09/2016 but I believe it was illegally issued. I declined the company's invitation to name the driver, which is not required of me as the keeper of the vehicle. I will not be paying the demand for payment for the following reasons:

- **The alleged contravention did not occur**

Quite simply, the parking attendant got it wrong and the vehicle was not parked inappropriately at the time the ticket was issued. This is due to the fact the car was parked in what looks like a shop parking bay and it was there for under 10 minutes, It was there for such a short time that you can see a person getting into the car with dinner they got from the shops as the ticket person was taking pictures that are on your web site (this shows the person used the shops and was not a train commuter). Please see Figure 1 at the bottom of this letter as evidence and as proof of my claim.

- **There was insufficient signage**

The car park in question has no clear signage to explain what the relevant parking restrictions are. This means no contract can be formed with the landowner and all tickets are issued illegally. Please see Figures 1 to 5 as evidence, Figures 1 to 3 shows that there is a sign to the left of the parking bay the car was in (the driver did not see this sign when parking as it was busy with train commuters getting in the way), there is a parking sign in front of the car that says you can use the bays for 1 hour, Figure 2 shows the route the person took to the fish & chip shop, so the person read and saw the 1 hour parking sign, but did not see or read the private parking sign (the person had never read these sign until the ticket person pointed them out, the person thought these signs where there to stop train commuters from using the free parking bays), Figure 4 shows that there are no signs saying that parking is a mix of private and customer

parking as you pull into the shops, Figure 4 shows there are two private parking signs to the left of where the car was parked, are these signs for the parking bays they are above? Are these signs for the parking bays between the two signs? Or are these signs for all parking bays in the area? It's not clear what parking bays these private parking signs are for as there are no lines or any form of markings on the parking bays (See Figures 1 to 5). Figure 5 again shows the car was in what looks like shop parking and shows the one hour parking sign. I have gathered these pictures as proof.

- **The charge is disproportionate and not commercially justifiable**

The amount they have charged is not based upon any commercially justifiable loss to your company or the landowner. I was parked for under 10 minutes and brought dinner from one of the shops. How can my parking in this space be a loss to the landowner?

- The replay I got from PTL appeals on the 27<sup>th</sup> of September 2016 looks like an automated replay, see Document "RejectMailFRomPTL" as it talks about mitigating circumstances, I rejected the fine on the grounds of "the alleged contravention did not occur" and "There was insufficient signage", see Document "PTL Appeal" In their own evidence (picture they took of my car), See Figure 1, Shows there sign to the left of my car out of drivers view, too far to read, not on my route to shops and the sign in my view is the shop parking sign that says you can park and use the shops. Their reply does not say anything about the poor signage, no road marking or that there is mixed parking. I have used these shops for years & until I was given the parking invoice I did not know it was mixed parking, I always thought all the parking spaces were for the shops as they are on the same road and footpath.

Where I work we have mixed parking, Figures 6 and 7 show that every parking bay is marked and clearly shows who the parking bays are for. The parking at Station Gate (Location Code: L0213) is very poorly marked (Parking bays are not marked with any lines) and you cannot tell what is shop parking and what is private parking as all parking bays are connected to the same road and footpath.



Figure 1: Picture from your Website, Shows Shops were Used and Unclear Signs.

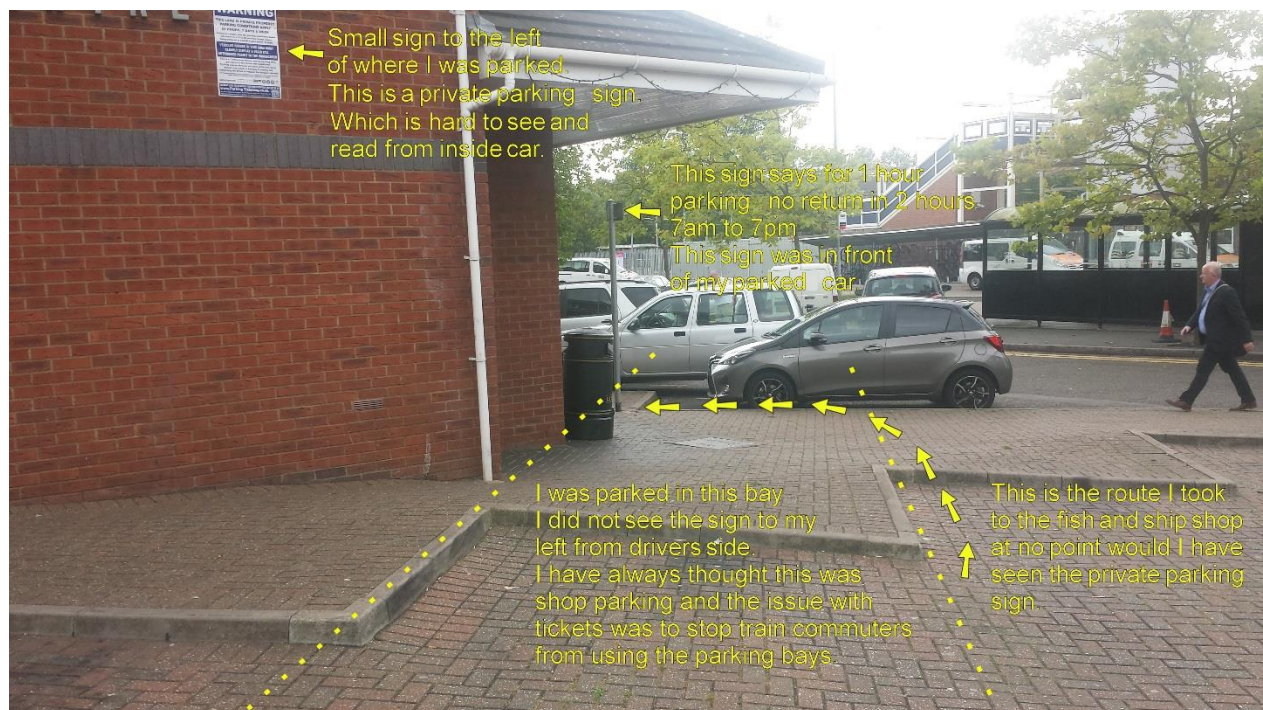


Figure 2: Unclear Signs and Parking Bays not marked, Route to Fish & Chip Shop.





Figure 3: Unclear Signs and Parking Bays not marked.



Figure 4: Unclear Signs.





Figure 5: One hour parking Sign & What looks like Shop Parking.



Figure 6: Mixed Parking where I Work, Each Parking Bay Clearly Marked.





Figure 7: Mixed Parking where I Work, Each Parking Bay Clearly Marked.

Yours faithfully,

*[Signature]*

MR Paul Newman