



MASERATI

MASERATI CERTIFIED PRE-OWNED
WARRANTY & ROADSIDE ASSISTANCE



WELCOME TO THE BENEFITS OF
MASERATI CERTIFIED PRE-OWNED.

The benefits and security that come with the Maserati Certified Pre-Owned Limited Warranty and Roadside Assistance Program are provided to enhance your Maserati ownership experience, seven days a week, 365 days a year. Please take a moment to review the details of the comprehensive programs outlined in the contents of this booklet.





JUST AS YOU EXPECT NO OTHER
CAR IN THE WORLD TO TURN HEADS
LIKE A MASERATI, A CERTIFIED
PRE-OWNED MASERATI DELIVERS
WORRY-FREE COVERAGE, TOO.





WARRANTY COVERAGE

The Maserati Certified Pre-Owned Limited Warranty provides coverage for up to 2 years or 50,000 miles, whichever occurs first. This coverage is in addition to whatever time or mileage remains on the original applicable Maserati New-Vehicle Limited Warranty of 4 years or 50,000 miles (from the original in-service date of the vehicle), whichever occurs first. In short, the Maserati Certified Pre-Owned Limited Warranty coverage takes effect immediately upon completion of the applicable Maserati New-Vehicle Limited Warranty.

The Maserati Certified Pre-Owned Limited Warranty is designed to cover repairs from defects to materials or workmanship, unless otherwise indicated in the “What is Not Covered” and the “Exclusions and Limitations” sections.

WHAT IS COVERED

Engine

- ▶ Crankcase and all internal components, oil pump, flywheel (non-clutch related failure), cylinder head(s), intake and exhaust valves and oil radiator(s). Note: Oil seals and oil leaks in general, belts and all rubber/plastic parts are not included.

Transmission

- ▶ ZF Automatic Transmission: Gearbox housing(s), including all internal/mechanical/electronic components.

Differential and Driveshaft

- ▶ Driveshaft
- ▶ Differential housing and all internal components, axle shafts and drive flanges (rubber boots are not included).

Suspension

- ▶ Front axle subframe, suspension levers (bushings subject to wear), wheel bearing housing, wheel hub/bearing, springs, shock absorbers, stabilizer bars and links.

Steering

- ▶ Power-assist steering rack and lines (rubber hoses and boots not covered), steering gear, steering hydraulic pump, cooler and reservoir.

Brake System — ABS

- ▶ ABS hydraulic pump and lines, master cylinder and reservoir, brake booster, braking pressure regulator, front and rear brake calipers (not from seizing or corrosion), Electronic Parking Brake (EPB).

Cooling System

- ▶ Water pump (driving belts not included), radiator, radiator fans, thermostat, expansion tank.

Fuel System

- ▶ Fuel tank, fuel filler, fuel pump, fuel lines, accumulator, pressure regulator, injectors, airflow sensor, intake manifold, temperature sensors, idle stabilizer valve, mass airflow sensor.

Electrical Components (only for electrical failures— not cosmetic)

- ▶ Alternator, all electronic ECUs and ignition system.

- ▶ Starter motor and solenoid, wiring harnesses, switches and controls, electric motors, electric contact switches, fuse boxes and relays, solenoids, actuators.
- ▶ Airbag system

Climate Control System

- ▶ Heating/air conditioning system controls, cables and valves, heater core, distribution ducts and outlets, A/C compressor and clutch, receiver dryer, accumulator, A/C condenser.

Note: For emissions-related components, coverage is limited to the applicable emissions warranties as described in the Emissions Components section of the New-Vehicle Limited Warranty. Please review that document for complete details.

WHAT IS NOT COVERED

The Maserati Certified Pre-Owned Limited Warranty does not cover faults deriving from or related to the normal wear and tear of the vehicle and/or consumable components. Such faults include, but are not limited to, the

wear and tear of the following:

- ▶ Maintenance items: Any adjustments needed for the engine, transmission, body panels, wheel alignment, wheel balancing; all maintenance items listed under the scheduled maintenance chart found in the Warranty card, Owner's Service Book and the Owner's manual (wiper blades, all hoses and clamps, fuses, filters, spark plugs, all batteries, oils and lubricants, brake pads and rotors, brake shoes, struts and shock absorbers, tires, etc.).
- ▶ Cosmetic issues: Worn buttons, flaking chrome, etc.
- ▶ Batteries and remote transmitter batteries.
- ▶ All exterior body panels, body panel attachments, exterior glass/mirrors, body seals and gaskets, headlamps, wheels and tires.
- ▶ All interior trim, panels, buttons, headliners, sun visors, sun shades, steering wheel, carpet, floor, trunk mats, etc.
- ▶ All water and air leaks, rust, corrosion or contamination, wind and body noises, etc.

- ▶ All radio equipment, navigation system, radio head unit, TV/DVD, CD changer, speakers (including subwoofer), amplifier(s).
- ▶ All accessories, telephone system, any accessory added after production, etc.
- ▶ Airbags for cosmetic issues
- ▶ Engine and trunk area panels
- ▶ Clutch and related components
- ▶ Keys and lock cylinders
- ▶ Exhaust system

EXCLUSIONS AND LIMITATIONS

- ▶ Fading and deterioration of paint, chrome and appearance items and trim due to normal wear, inappropriate conditions of use, abnormal exposure to the elements or normal climatic conditions, environmental or industrial fallout.
- ▶ Faults not due to material or construction faults, but to incorrect use, negligence, accidents, inadequate or incorrect maintenance.
- ▶ Use in racing, motorsports or competition, or not conforming to the instructions provided

by Maserati.

- ▶ Loss of time, inconvenience, loss of use of the vehicle or other incidental or consequential damages.
- ▶ Any and all repairs to the covered vehicle if the odometer has been tampered with or altered.
- ▶ Damage or faults resulting from accidents, acts of force or majeure, or other events beyond the control of you or Maserati.
- ▶ Damage or faults by use of fuel, oil or lubrication other than those with specifications as indicated in the Owner's Manual for the covered vehicle.
- ▶ Damage or faults caused by not following the scheduled maintenance services, as prescribed by the Owner's Manual or Warranty and Service Book.
- ▶ Parts with malfunctions, alteration, tampering, and improper or inadequate maintenance or repairs.

MASERATI ROADSIDE ASSISTANCE

Enclosed within this booklet is an Owner Card specific to your vehicle. Printed on this Owner Card is your vehicle's 17-digit Vehicle Identification Number (VIN) and the toll-free telephone number to call if you need to utilize the benefits of this program.

If you require Roadside Assistance, please call 1-888-371-1802.

This service is available 24 hours a day, 365 days a year. You will be connected with a Roadside Assistance representative who will dispatch a local towing vendor. Instructions are outlined on the overleaf.

SUMMARY OF PROGRAM BENEFITS AND SERVICES

- ▶ Towing of a disabled registered Maserati vehicle. In the event that a registered vehicle becomes disabled in connection to a warranty-related concern, it will be transported to the nearest authorized Maserati Dealership. You may request that the vehicle be taken to a different authorized Maserati dealer, as long as it is no more than 50 miles further away from the nearest authorized dealer (one tow per disablement).

- ▶ Battery jump-start
- ▶ Flat tire change, providing the vehicle is equipped with a spare tire.
- ▶ Fuel delivery (up to 2 gallons).
- ▶ Lock-out service
- ▶ Rental car allowance. In the event that your vehicle is disabled due to a warranty-related concern, Maserati North America, Inc. will reimburse you up to \$50 per day. A 5-day or \$250 maximum applies.
- ▶ In order to receive reimbursement, you must supply the following information within 20 days of the rental car transaction to the

address listed below. The original pre-printed rental car receipt, which must include your name, address, telephone number, VIN, rental dates and the corresponding warranty repair order. Address your correspondence to:

Maserati Roadside Assistance
 ATTN: Maserati Rental Car
 Claims Dept.
 P.O. Box 8140
 Ft. Washington, PA 19034

ITEMS EXCLUDED FROM COVERAGE

- ▶ Parts, labor, tire repair, rental of towing equipment, storage fees, or any labor performed at the service facility.
- ▶ Any form of impound towing, or towing by someone other than a licensed service station or garage.
- ▶ Assistance from a private citizen
Note: Membership is intended to cover emergencies and is not intended to be a substitute for proper vehicle maintenance or repair. Repeated calls that are considered by Maserati North America, Inc. or Signature Motor Club, Inc. or Signature Motor Club of California,

Inc. to be excessive may, at our discretion, result in cancellation of the membership. Emergency road service providers are independent contractors and are not employees, agents or representatives of Maserati North America, Inc., Signature Motor Club, Inc. or Signature Motor Club of California, Inc.

UNDER THE ROADSIDE ASSISTANCE AGREEMENT

- ▶ You will not be required to pay any sum for services up to the mileage limit of towing.



- ▶ Your registered Maserati vehicle is the vehicle covered. The Vehicle Identification Number (VIN) that appears on the Owner Card represents your identification number with Signature Motor Club, Inc. or Signature Motor Club of California, Inc.
- ▶ For Certified Pre-Owned vehicles, your membership begins on the date the registered vehicle was originally sold (the in-service date) and continues until the expiration date of the Maserati Certified Pre-Owned coverage, unless terminated by

Maserati North America, Inc. for cause.

TRANSFERS

The Maserati Certified Pre-Owned Limited Warranty and Roadside Assistance coverage are fully transferable (without charge) from the original pre-owned vehicle purchaser or lessee to each subsequent owner or lessee up to the expiration of the coverage. Subsequent owners of a covered vehicle should be advised to contact their authorized Maserati dealer of any ownership or address changes, or by writing to:

Maserati North America, Inc.
 ATTN: Consumer Affairs Department
 250 Sylvan Avenue
 Englewood Cliffs, NJ 07632

CANCELLATION AND REFUNDS

Coverage is non-cancelable or refundable by any party once the plan is activated and delivered to a retail customer.

Address general inquiries to:
Maserati Roadside Assistance
 P.O. Box 968008
 Schaumburg, IL 60173

INFORMATION NEEDED WHEN CALLING FOR ROADSIDE ASSISTANCE

When you call, please be prepared to provide the following information:

- ▶ Your name
- ▶ Your vehicle's VIN
- ▶ The location of your vehicle
- ▶ The nature of your call (for example, you require a tow, the vehicle will not start, it is out of fuel, you require tire service, etc.).

Note: An authorized licensed driver must be driving the covered vehicle at the time of the disablement.





WWW.MASERATIUSA.COM · 1-877-MY MASERATI · DRIVEMASERATI@MASERATIUSA.COM
MASERATI NORTH AMERICA, INC. · 250 SYLVAN AVENUE · ENGLEWOOD CLIFFS, NJ 07632



@MASERATIUSA