

Client Rights

Confidentiality is of utmost importance at National Survivors, Inc. Staff needs written permission from you, the client, prior to speaking with anyone outside of National Survivors, Inc. in regards to you. All information, communication, and records will be safeguarded as provided by laws of confidentiality. If you wish any information to be forwarded or discussed, you must sign a release form.

All information shared in this setting is confidential with the exceptions:

1. Abuse and/or Neglect. If a counselor at National Survivors, Inc. suspects that a child, elder, or disabled person is being physically, sexually, or emotionally abused, she/he is mandated to report to the appropriate agency.
2. Suicidal or Homicidal Intent. If a client threatens to harm herself/himself or others, it is the counselor's responsibility to put a safety plan in action to protect the person at risk. This may involve contacting medical, legal, and/or familial persons. In these circumstances, ensuring a person's safety outweighs the concern for client confidentiality.
3. Subpoenas or Court Orders. Staff at National Survivors, Inc. will exhaust every option to protect your confidentiality. If the court issues an order to hand over your records, your counselor will discuss the situation with you. If you agree to release your record, you will be asked to sign a written release form. If you do not want your record released, your counselor and the Program Director will discuss your decision with the Executive Director where all options will be considered.
4. In the case of child and adolescent clients, contracts will be established between counselor and parent/legal guardian.

I have read and understand this confidentiality policy.

Please type "Agree" in the response box to your counselor to verify you understand and agree to these rights.