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Troubleshooting HP Touchpad   often you see a wide range of damage on your mobile phone that is why you need to see a different side of its own to solve the problems of your mobile phone, you can usually solutions include a complete understanding of the hardware and software itself

1#

Device wont turn on

step 1

Has the device been charged recently?

If yes: Then proceed to step 2.

If not: The charge the device for at least 2 hours.

step 2

Make sure that the charger is properly seat, to ensure that the charger is working.

- Disconnect the cable from the AC charger
- Hold the Ac charger using both hands
- Twist the cap, and twist it back until it snaps into place-if the cap is remove, place the cap back to its base and make sure it properly aligned back to the base.
- Charge you device again, for a couple of minutes

Still not turning on?

Perform a force restart

Please refer to 6Ts: Six ways to get your webOS phone working again, step 3

Still not turning on?

Plug your device to the computer, using the same cable.

What do you see on the touch pad's screen when its connected to the computer?

- **Battery with a question mark** - try to perform a force restart(refer to 6Ts: Six ways to get your webOS phone working again-step 3). If the force restart didn't work, possibly there is a hardware problem with your device.

- **Center button flashing left/right** - The device is completely drain, let your device charge using the AC charger for 2 hours, it needs to have a certain amount of charge to for the battery icon to show up.

- **Battery icon with a lightning bolt -** Device needs to be charge for 2 hours, the lightning bolt is an indication that its charging.

- **A Message on the Touchpad's screen, telling you to use the proper charger -** It means, you touchpad can detect your computer or the other way around, cable is fine, the AC charge might be defective.

- **None of the above -** USB cable might be defective.

NOTE: If your device is still under warranty, you can try asking for an accessory(ex. Ac charger, USB cable) replacement from the manufacturer.

NOTE: If the steps did not resolve the issue, there could be a hardware problem with your device.