



21 February 2017

Case 021751/17

To:
Mr. Amit Tzur
Ibn Gabirol Street 168
Tel Aviv-Jaffa 6203,220

Dear sir,

Re: Registered item from abroad RS455370222NL
Your inquiry to the general dated 02/05/2017.

Thanks for your inquiry.

Inspite of our thorough and initial investigation and efforts we were unable to locate above item.

For your information international regulations, the sender is considered the rightful owner until the item is delivered to the addressee.

If the item was not delivered to you, as described in your letter, please contact and inform the senders to contact their local Postal Administration and request official inquiry in order to clarify the whereabouts of the item.

Upon receiving the inquiry from Netherlands, Israel Post will reply depending on the findings of our investigation.

Please accept our apologies for the circumstances of this case,

Sincerely,

Shevi Shitrit
Senior assistant
Customer Service Section

