

thousand

Customer Service & Order Fulfillment Temp

Los Angeles, California

Why work for Thousand?

Be part of a growing brand that helps save lives, reconnect people to their cities, and make quality gear that doesn't cause unnecessary harm to the planet.

We have a big vision and are looking for a resourceful, intelligent, and hardworking individual to roll up their sleeves and help us get it done. This role is for someone who wants to be apart of something bigger than themselves.

You are ...

- A proactive go-getter
- Extremely detailed oriented + organized
- Follows directions but also improvise when needed
- A constant learner that wants to be part of a fast paced startup environment
- A rad human who likes to get stuff done alongside a collaborative team

In this role, you will:

- Answer customer inquiries through our customer service accounts
- Help pack and ship ecommerce and wholesale orders
- Assist and attend Thousand events; be a Thousand brand ambassador and sell helmets at events
- Opportunity to get exposure to all ends of the business and wear many different hats as the business continues to evolve

Qualifications:

- Prior customer service experience a plus
- Experience in warehouse environment a plus
- Working knowledge of basic computer programs: E-mail, Word, Excel, Google Docs, Google Sheets

Work Requirements

- Lift up to 40 pounds at a time
- Able to work in our downtown LA arts district office
- 4 hour work days 5 days a week