

This is an eTicket itinerary. To check-in, you must present this document along with an official government-issued photo identification such as a passport or identity card.

**Booking Details**

<b>Booking reference no.</b>	<b>NTQSRV_SL9996681</b>	<b>PNR Number</b>	<b>NTQSRV</b>
<b>Issuing Airline:</b>	Thai Lion air	<b>Issued date:</b>	Sunday, March 19, 2017

**Passenger Details**

<b>Passenger Name</b>	<b>eTicket Number</b>	<b>Passenger Type</b>
Mr.EARL PRESTON YATES	3102110124679	Adult
Ms.PATAMA MAHUWAN	3102110124680	Adult

**Itinerary Details****Departure Flight**

<b>Flight</b>	SL 734	<b>Depart</b>	Don Muang Airport 09/04/2017 08:35	<b>Arrive</b>	Surat Thani Airport 09/04/2017 09:45
<b>Status</b>	Confirmed	<b>Class</b>	Economy (L)		

**Return Flight**

<b>Flight</b>	SL 741	<b>Depart</b>	Surat Thani Airport 12/04/2017 15:50	<b>Arrive</b>	Don Muang Airport 12/04/2017 17:00
<b>Status</b>	Confirmed	<b>Class</b>	Economy (N)		

**Fare Rules**

<b>Booking Class:</b>	Ticket Refund and Exchanges are permitted with payment of fee and fare difference (if any) and within a defined deadline. Name change is not permitted.
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**Booking Summary**

<b>Flight</b>	<b>THB 5,600.00</b>
<b>Total Taxes</b>	<b>THB 620.00</b>
<b>Total Paid</b>	<b>THB 6,220.00</b>

## In-Flight Service

Guest	DMK - URT	URT - DMK
Mr. EARL PRESTON YATES	<ul style="list-style-type: none"><li>Free Baggage Allowance : 15 KG</li></ul>	<ul style="list-style-type: none"><li>Free Baggage Allowance : 15 KG</li></ul>
Ms. PATAMA MAHUWAN	<ul style="list-style-type: none"><li>Free Baggage Allowance : 15 KG</li></ul>	<ul style="list-style-type: none"><li>Free Baggage Allowance : 15 KG</li></ul>

## Important Notes

- \* Please arrive at the airport 3 hours before the flight departure.
- \* Please be at the boarding gate 45 minutes before departure time
- \* Credit Card Purchases: Please note that the credit card used to purchase your Thai Lion air flight tickets through our Thai Lion air Call Center is required to be presented at time of check-in by the cardholder for verification purpose. Failure to comply with this requirement, Thai Lion air reserves the right to deny boarding and cancel the ticket(s) and contract of carriage. You may use your credit card for third party purchasing, however, the card holder must be present for credit card verification at the point of check in. This only applies to Credit Card used to purchase Thai Lion air ticket/s through our Call Center.
- \* Guests flying on Economy class are allowed a maximum of 15kg for Domestic or maximum of 20kg for International Thai Lionair flights. Please refer to our Terms and Conditions for more information.

Please note that the booking number is uniquely generated by Thai Lion air. It is only valid for this particular booking based on the details stated in the voucher. In any instance of changes related to your booking such as flight schedule we will contact you via the same e-mail provided in this booking.

## Fare Rules

### Penalties

#### **once a booking has been confirmed and issued, flight changes are subject to the following terms:**

inside of seventy-two (72) hours (3 days) up to 4 hours prior to the scheduled flight departure time, changes are allowed. The charges for flight change outside of seventy-two (72) hours prior to the scheduled flight departure time are provided in the free schedule, subject to the following conditions:

- if a lower fare is available, the difference in fares will not be refunded to the passenger.
- if the new flight booked is in a higher fare class than that of the cancelled booked flight, the difference in fares shall be paid by the passenger before the change can be made.
- the change is not confirmed until we issue you a new itinerary and/or booking number
- changes on route(s) are not allowed.
- has processing fee to charge
- inside of seventy-two (72) hours (3 days) prior to the scheduled flight departure time, no cancel are allowed.

## Important Notes as applicable to E-Tickets

Please read the notes below carefully, if you need any clarifications, please contact our reservation & ticketing counters or email us at [info@lionairthai.com](mailto:info@lionairthai.com)

E-Ticket Passenger Itinerary/Receipt: Please note that you are required to keep a printed copy of this "E-Ticket Itinerary" with you throughout the journey as it is required for entry into the airport, check-in, refunds or exchanges.

To enter the airport and for check-in, you must present this itinerary receipt along with Official Government issued photo identification such as passport or identity card.

This E-Ticket Itinerary will have to be presented along with valid photo identification at the time of refund or exchanges.

This E-Ticket Itinerary does not constitute a document for carriage and in the event of any difference between it and the record of booking in the Thai Lion air reservation system, the latter shall prevail.

Fare (s) subject to cancellation charges, if any. Please contact Thai Lion air Reservation and Ticketing for details. By booking this ticket/fare, you agree and accept all terms and conditions, cancellation and ticket exchanges rules of this ticket/fare.

### 1.0 E-Ticket Cancellation & Refund

Please contact our Call Center or visit our Website for E-Ticket Refunds/ Exchanges/ Re-issues.

Notice: Carriage and other services provided by the carrier are subject to General Condition of carriage which are hereby incorporated by reference

If the Passenger's journey involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention may be applicable and the Convention governs and in most cases limits the liability of carriers for death or personal injury and in respect of loss or damage to baggage.

Please note that this ticket is further subject to all other terms and conditions of carriage as given below, which are deemed to be incorporated herein.

### 2.0 General Information

#### Reservation:

For Domestic & International Flights, Check-in usually starts 3 hours prior to departure and the **check-in counters close 45 minute before departure time** for all classes of passengers. Certain formalities are required to be completed by the passengers at the airport before or after being accepted for the flight.

To complete these formalities and the check-in process, passengers are required to arrive at the airport sufficiently before the departure time of the flight.

In order to maintain schedules, **the boarding gate will be closed 45 minutes before departure time.**

**Passengers, who do not report at the boarding gate at the requested boarding time, will not be boarded on the said flight and will be considered no-show passengers.**

In the event of delays and misconnection of flights not within the reasonable control of Thai Lion air; Thai Lion air will disclaim any liability towards the same.

Passengers who arranges own connections with other airlines are advised to leave sufficient time for connections or terminal transfer or baggage re-claim and re-checkin. Thai Lion air will not be liable for any misconnection with other airlines outside reasonable control of Thai Lion air.

**No-Show Passengers:** confirmed passengers who do not present themselves for their booked flight are termed as 'No – Shows'

If for some reason you are unable to undertake travel on flight for which you have a confirmed booking, please contact Thai Lion air Reservation & Ticketing as early as possible to avoid penalty.

**Overbooking:** In the event of overbooking, Thai Lion air will make every effort to provide seats for which confirmed reservation have been made, however, no absolute guarantee of seats availability is denoted by the expression reservations, bookings, status OK or HK, and the timings attached to them.

**Cancellation / Refund / Rebook / Reissuance of ticket:** Please contact Thai Lion air Reservation & Ticketing offices for details on our cancellation and refund policy

**Credit Card Purchases:** Please note that the credit card used to purchase your Thai Lion air flight tickets through our Thai Lion air Call Center is required to be presented at time of check-in by the cardholder for verification purpose. Failure to comply with this requirement, Thai Lion air reserves the right to deny boarding and cancel the ticket(s) and contract of carriage. You may use your credit card for third party purchasing, however, the card holder must be present for credit card verification at the point of check in. This only applies to Credit Card used to purchase Thai Lion air ticket/s through our Call Center.

**Payment:** Fares must be paid in full before the given time limit expires. In the event that the fare has not been paid in full for any reason whatsoever, Thai Lion air reserve the right to cancel the reservation/ticket prior to check-in and/or to deny you to board the flight.

**Infants:** We reserve the right not to carry infants less than seven (2) days-old and Infant aged between three (3) and seven (7) days require Medical Certificate to confirm that the Infant is fit to travel on air transport. The Medical certificate must have been issued 72 hours before the standard departure time. Maximum age for Infant is less than 2 years old. Infant traveling on Thai Lion air must have the Form of Indemnity (FOI) signed by the parents.

**Pregnant Passengers:** All expectant Mothers are required to sign form of Indemnity (FOI). A Medical certificate that confirms the expectant mother is fit to travel on air transport is required to be produced at the point of check-in for pregnancy over 28 weeks.

### 3.0 Cabin Baggage Regulations:

Economy Class Passengers are allowed to bring up to 7KG with the dimension of 40 cm x 30 cm x 20 cm of hand luggage onboard Thai Lion air Flights. The weight of cabin baggage should not exceed 7kgs. Stroller bags with the above specified dimensions will be allowed.

Cabin baggage is accepted subject in the cabin subject to availability of space in the over head bin. Restricted stowage space is also available under the front seat. In the event no space being available in the aircraft to stow cabin baggage, it will be necessary to remove and load the same in the baggage hold as per safety regulations.

### Free Checked-in Baggage Allowance:

#### Domestic Thai Lion Air Flights

Class	Adult/Child	Infant
Economy	15 kgs	NA

#### International Flights

\*For Ticket issued before 01DEC16.

Class	Adult/Child	Infant
Economy	30Kg*	NA

\*\*For ticket issue from 01DEC16 and travel from 15JAN17 onward.

Class	Adult/Child	Infant
Economy	20Kg**	NA

Please note Infant without a seat are not entitle for Free Checked-in Baggage allowance and no seat will be allocated for infant traveling with Thai Lion air.

