

Company Overview

Quest Diagnostics Clinical Laboratories, Inc. offers diagnostic testing services for physicians, hospitals, managed-care organizations, and employers. Quest Diagnostics Clinical Laboratories, Inc. was formerly known as SmithKline Beecham Clinical Laboratories, Inc. The company was incorporated in 1975 and is based in Heston, United Kingdom. Quest Diagnostics Clinical Laboratories, Inc. operates as a subsidiary of Quest Diagnostics Holdings Inc.

Industry	Hospitals / Health Care	Annual Revenue (mil)	\$7,493.00M
Employees	44,000	3 Year Growth on Sales	3%
Marketing Employees	1,100	Fortune Rank	358
3 Year Employee Growth	-1%	Marketing Budget (mil)	\$982.00M
Fiscal Year End	December		

Company Intelligence

Leading Executives

Stephen H. Rusckowski
 President & Chief Executive Officer

Jeffrey S. Shuman
 Senior VP & Chief Human Resources Officer

Jay G. Wohlgemuth
 Chief Medical Officer & Senior VP, Research & Development & Medical

Lidia Fonseca
 Senior VP & Chief Information Officer

Mark J. Guinan
 Senior VP & Chief Financial Officer

Tim Sharpe
 Vice President, Compliance

Recent Triggers

(05/01/2017)

Quest Diagnostics Clinical Laboratories Lidia L. Fonseca has received a 2017 Forbes CIO innovation Award. Forbes awards these awards to CIOs who have demonstrated the ability to generate value through innovation.

(03/31/2017)

Quest Diagnostics Clinical Laboratories Joseph Adornetto, Chief Information Security Officer, has left the company. **Vito Sardanopoli**, Corporate Information Security Officer, has taken over Adornettos responsibilities and now serves as head of information security functions.

(03/07/2017)

Quest Diagnostics Clinical Laboratories has recently implemented the use of iPads to support electronic check-in capabilities for patients, in an effort to improve patient wait times and experience. **Lidia L. Fonseca**, Senior VP & Chief Information Officer, was involved.

(03/07/2017)

Quest Diagnostics Clinical Laboratories has recently partnered with Safeway to open 50 clinics within Safeway grocery stores, to support business expansion efforts.

(02/23/2017)

Quest Diagnostics Clinical Laboratories is seeking an Executive Director, IT Business Relationship Management & PMO, following the recent departure of Aparna Reddy.

(02/08/2017)

Quest Diagnostics Clinical Laboratories has reported Q4 net revenues of \$1.861 billion, down 0.7% compared to last year's \$1.849 billion in the same quarter.

(02/08/2017)

Quest Diagnostics Clinical Laboratories has reported FY2016 net revenues of \$7.515 billion, an increase of 0.3% compared to FY2015 net revenues of \$7.493 billion.

(12/16/2016)

Quest Diagnostics Clinical Laboratories Stephen H. Rusckowski, President & Chief Executive Officer, has joined the company's Board of Directors as Chairman. In this role, Rusckowski is expected to lend his leadership experience to support the Board's efforts.

(12/13/2016)

Quest Diagnostics Clinical Laboratories has announced that the company is currently working with a cybersecurity services firm following reports that the personal health information of over 34,000 people was compromised. The company has confirmed that an unauthorized third party gained access to data including names, dates of birth, telephone numbers and lab results on November 26. Quest Diagnostics is also investigating the incident with local law enforcement.

(12/12/2016)

Quest Diagnostics Clinical Laboratories sources have indicated a recent security breach on its network from a third-party internet application. There are currently no reports of the intrusion affecting any of Quest's clients.

(11/04/2016)

Quest Diagnostics Clinical Laboratories sources have indicated an interest towards cybersecurity & malware projects, including cybersecurity frameworks. **Terri Cetera** currently serves as Director, IT Security Customer Service.

(10/28/2016)

Quest Diagnostics Clinical Laboratories sources have indicated an increased interest towards security information & event management (SIEM) solutions, with a focus on log files. **Terri Cetera** currently serves as Director, IT Security Customer Service.

(10/24/2016)

Quest Diagnostics Clinical Laboratories has reported a 2016 Q3 adjusted net income of \$182 million, down from \$172 million 2015.

(10/21/2016)

Quest Diagnostics Clinical Laboratories Ernie Bailey, Director, IT Outsource Services Accounts has left the company.

(10/21/2016)

Quest Diagnostics Clinical Laboratories Ken O'Connor, Senior Director, Infrastructure Architecture & Strategy has left the company.

(10/12/2016)

Quest Diagnostics Clinical Laboratories announced a partnership with Optum, an information and technology enabled health services business, in an effort to improve the health system. As a result of this partnership, Quest will reduce the complexity and cost of their billing process by integrating their revenue service operations with Optum360. The two companies will also work to digitize customer orders and workflows as well as increase the use of diagnostic information services to improve health care effectiveness.

(10/12/2016)

Quest Diagnostics Clinical Laboratories is in the midst of integrating their revenue service operations with Optum's revenue management solution, Optum360. 2,400 of Quest's employees will move to Optum360 in an effort to create transparency in the billing process while also reducing cost.

(10/07/2016)

Quest Diagnostics Clinical Laboratories Matt Honan has transitioned from Manager, Financial Planning & Analysis to Manager, Mergers & Acquisitions.

(09/27/2016)

Quest Diagnostics Clinical Laboratories Tony Hynes, Director, Information Risk Management, has left the company.

(06/06/2016)

Quest Diagnostics Clinical Laboratories plans to move its headquarters from Madison, NJ to Secaucus, NJ in September 2017.

Technologies

Applications

Enterprise Applications

AccuCode, Achievers, Nexus Software, Oracle Applications, TELCOR

Collaboration

Avaya Modular Messaging, CA Clarity PPM, Cisco WebEx, Google Apps, IBM Notes (formerly Lotus Notes), IBM WebSphere MQ (MQSeries), Java Message Service (JMS), Microsoft Exchange, Microsoft Lync, Microsoft Outlook, Microsoft SharePoint

CRM / Marketing Automation

Apttus, Chango

Business Intelligence/Big Data

Apache Hadoop, Cisco Tidal Enterprise Scheduler, Google Analytics, IBM Cognos Business Intelligence, IBM Cognos Report Studio, IBM ILOG, JasperReports, Microsoft BIDS, Oracle OBIEE, SAP Crystal Reports, Tableau

Advertising

AppNexus

Medical

Care360 EHR, GE Centricity, MEDITECH, Microsoft HealthVault, NextGen

Mobility

Apple iPad

Data Management

Apache Flume, Apache Hive, Apache Spark, Apache Sqoop, BMC, BMC Control-M, BMC ProactiveNet Performance Management (Formerly Patrol), CA ERwin Data Modeler, Chef (Opscode), Cloudera, Courion, DataLever, DataWatch, eG Application Monitoring, Embarcadero DBArtisan, HP Output Management, IBM Integration Bus (formerly WebSphere Message Broker), IBM Web Portal, IDBS Software, Informatica, Informatica MDM, InforSense, Microsoft Active Directory, Microsoft Project, Microsoft SQL Server Management Studio (SSMS), Microsoft SQL Server Reporting Services (SSRS), Microsoft Windows Presentation Foundation (WPF), OpenText, OpenText Media Management (OTMM), Oracle, Oracle BAM, Oracle BPEL Process Manager, Oracle Essbase, Oracle Fusion Middleware, Oracle Real Application Clusters (RAC), Oracle Reports, Raptor, STEALTHbits, TIBCO

Development

Audit

PwC

Infrastructure

Hardware/OS/Systems Environment

Apple iOS, Dell Computers, Dell Hardware, HP-UX, HP3000, IBM AIX, IBM z/OS, Linux, Microsoft Windows 7, Oracle Solaris (Formerly Sun Solaris)

Networking

Aruba Networks, Avaya Aura AES, Axway Managed File Transfer (MFT), Brocade, Cisco Routers and Switches, CiscoWorks, F5 BIG-IP Network Hardware, HP 3Com Routers & Switches, Infoblox DHCP/DNS, Juniper Network Hardware, Juniper Networks, NETSCOUT, OPNET, Oracle Recovery Manager (RMAN), Radius Servers, Rolm Network Hardware, SolarWinds Network Performance Monitor (NPM)

Data Storage

Brocade Switches, EMC CLARiiON, EMC PowerPath, EMC VNX Unified Storage, Hadoop Distributed File System (HDFS), Hitachi Data Storage, Hitachi Data Systems AMS, Hitachi Data Systems SAN, IBM InfoSphere DataStage, NetApp, NetApp Fabric-Attached Storage (FAS), SpectraLogic Tape Libraries, Symantec NetBackup

Security

Axway, Barracuda Email Security, Check Point, Check Point FireWall, Cisco Identity Services Engine (ISE), Cisco Intrusion Detection Sensor (IDS), Cisco Intrusion Protection System (IPS), Dell Data Protection (formerly Credant), Juniper NetScreen Series Security, McAfee (formerly Intel Security), McAfee ePolicy Orchestrator (EPO), Nagios Infrastructure Monitoring, NICE Systems, RSA, RSA SecurID, Symantec, Symantec Cloud, Symantec Ghost Solution Suite, Symantec MessageLabs, Symantec Verisign SSL

Telecommunications

Avaya, Avaya Aura, Avaya Call Management System (CMS), Avaya PBX, Avaya Site Administration, Cisco Systems, Juniper VPN

Virtualization

Amazon Web Services (AWS), Apache CloudStack, Citrix, Citrix CloudPlatform, Citrix XenDesktop, Microsoft Azure, OpenStack, RightScale Cloud Management Platform, VCE vBlock, VMware, VMware Distributed Resource Scheduler (DRS), VMware ESX Server, VMware Horizon View (VMware View), VMware Server, VMware vMotion, VMware vRealize, VMware vRealize Operations (VCOPS), VMware vSphere, VMware vSphere High Availability (HA)

Servers

Akamai, Apache Servers, Apache Tomcat, Avaya Media Servers, HP BladeSystem, HP OpenVMS, HP Proliant Servers, HP Servers, IBM AS/400, IBM Mainframe (IBM z Systems), IBM Multiple Virtual Storage (MVS), IBM POWER5, IBM Servers, Microsoft Internet Information Services (IIS), Microsoft Windows 8, Microsoft Windows Servers, Oracle Sun Servers, Oracle WebLogic, Red Hat Enterprise Linux (RHEL), Ubuntu Linux, UNIX, Wintel Servers

ITSM

Astea, Atlassian JIRA, CA Agile Central (Rally Software), DameWare, HP Integrated Lights-Out (iLO), HP OpenView, HP Service Manager, Puppet, ServiceNow, SolarWinds, SolarWinds Server & Application Monitor (SAM)

Marketing

Ecommerce

AddThis

Other

Databases

dBase, IBM DB2, Microsoft SQL Server, Microsoft SQL Server 2012, Microsoft SQL Server Integration Services (SSIS), MySQL, Oracle Automatic Storage Management (Oracle ASM), Oracle Database (RDBMS), Paradox, Sybase

Languages

AJAX, BASH, COBOL, CSS, Java, Java Servlets, JAXB, jQuery, M/Cache, MATLAB, Microsoft ASP.NET, Microsoft Visual Basic (VB, includes 6), Microsoft Visual C#, Microsoft Visual FoxPro, MUMPS, Oracle PL/SQL, Pascal, Perl, PHP, Python, Ruby, Shell Script, SQL, Unified Modeling Language (UML), UNIX Shell Scripts, VB.NET, Web Service Definition Language (WSDL), XSLT

Programming Tools

ActiveX, Adobe, Adobe Captivate, Adobe RoboHelp, Agile, Apache, Apache ActiveMQ, Apache HBase, Apache Maven, Apache Pig, Apache Struts, Apache XMLBeans, Apache Zookeeper, Atlassian Bamboo, BMC BladeLogic (Marimba), Dell SQL Navigator, Drupal, Eclipse, Hibernate, HP LoadRunner, HP QuickTest Pro (Mercury), IBM Rational ClearCase, IBM Rational ClearQuest, IBM Rational Rose, Infragistics, InterSystems Ensemble, Java Enterprise Edition (Java EE, J2EE), JavaServer Pages (JSP), JBoss, JBuilder, Jenkins, JFrog Artifactory, JUnit, KnockoutJS, Microsoft .NET Framework, Microsoft ASP.NET MVC, Microsoft Visio, Microsoft Visual Studio, MVC, Nexaweb, OpenNMS, Oracle Developer Suite, Scrum Development, Simple Object Access Protocol (SOAP), soapUI, Sparx Systems, Spring

HR

NICE IEX Workforce Management (Formerly TotalView)

ERP

Concur, IQNavigator VMS, Microsoft Dynamics GP, Oracle E-Business Suite (EBS), Oracle Hyperion, Oracle PeopleSoft Enterprise, SAP

Org Chart

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