



7920 Deering Avenue, Canoga Park, CA 91304
213.262.9436 | support@dslrpros.com

Thank you for choosing DSLR Pros for your drone repair. Please fill out this form and include in the box when you ship your drone.

NAME _____

ORDER # _____

PHONE _____

EMAIL _____

Short description of issue:(NOTE: We do not repair water damaged or flyaway units. If your aircraft is in this category and you have already purchased a repair service, please contact us before shipping your drone)

Request any additional parts to be shipped along with repair and included on invoice:

You have the option to pre-approve parts up to a certain amount. If the parts total is less than the approved amount, our technicians will send you an invoice when the repair is complete.

No Thanks \$100.00 \$200.00 \$300.00 Other _____

WHAT'S NEXT?

Please ship your aircraft and remote controller only to the address listed above.

We will send an email to inform you that we have received your package, and will email again when we have a diagnosis and approximate cost of parts for repair.

I acknowledge that I should not include any accessories not specifically requested above. I also acknowledge that DSLRPros is not liable for any additional items shipped with my repair.

SIGNATURE _____ DATE _____

Thank You,
DSLR Pros Service Dept.



DSLR PROS REPAIR PROCESS:

1. Package your drone and remote controller in a standard shipping box (not provided).
NOTE: Please do not ship any batteries, propellers, chargers or other accessories. DSLR Pros is not responsible for any accessories shipped along with repair.
2. Ship the package to:
DSLR Pros Repairs [YOUR ORDER NUMBER HERE]
7920 Deering Ave
Canoga Park, CA 91304
3. We will send you a confirmation email once we have received your package and it has been checked into the repair queue.
4. It usually takes a few business days to get a full diagnosis. Our techs will email you when the diagnosis is complete to let you know what parts are necessary for your repair.
5. Once the technicians receive a response to their diagnosis email approving the necessary parts, it is usually a day or two to get the physical repair started. Repairs are usually completed within a day of physical repair start.
6. When your repair is completed, the technicians will email an invoice to pay the balance due.
7. Once payment for parts is completed, we will pack it up and ship it out.
8. Please inspect and test your aircraft on arrival. Any claims must be made within 7 days of receiving repair from DSLR Pros.

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- All aircraft are updated, calibrated, and test flown before repair is considered complete.
 - Shipping in large case may result in additional shipping charges. Shipping via UPS ground is included in repair service* in the contiguous 48 States.
 - Please give us a call or email if you have any further questions or concerns.
213.262.9436
support@DSLRPros.com
 - Queue times vary based on availability of parts as well as number of incoming repairs.

*Shipping not included for Matrice 600 Repairs