

Morrison's , 5 Lane Ends/Enterprise 5 - Issues

Issues that have been raised at the store itself with management and with the police, but nothing has been done/no action taken, leaving the issues continuing time and time again.

Residents of Norman Lane and Bradford Road believe that the store managers are simply ignoring complaints from local residents and ignoring the issues. Before taking more forceful, or legal action, residents would like Morrison's Head Office to make concrete steps deal with these issues.

Continuous anti-social behaviour caused by youths gathered outside the store entrance harassing customers.

- Youths gathered outside the store blocking entrances and shouting abuse at people.
- Youths on bikes directly cycling toward people and in front of cars in the car park.
- Youths following customers through the car park shouting at them.
- Youths actually inside the store, in shopping isles, riding bikes.

Continuous night-time issues in the evening and after the store has closed.

- Gangs of youths racing cars, scooters and bikes in the car park.
- Cars wheel-spinning, racing and revving engines up until 3am/4am.
- Youths letting off fireworks in the store car park late at night.
- Reported drug dealing in the Norman Lane side car park by youths parked up all night, tucked in next to the recycling skips.
- Excessive noise from the store itself, from maintenance work carried out at unreasonable hours.

Steps you could take:

- Employ adequate/properly trained security to confront the problem instead of ignoring it.
- Close the car park at night or have it patrolled on a regular basis.
- Employ minimum parking time rules, with fines, when the store is closed and have it enforced at night.
- Listen to local resident's complaints and take action instead of ignoring them.