

Barton Place Lifts Style Discrepancies

The Barton Place building contains three lifts that were recently installed by Otis. Two duplex and one simplex. To simplify, on this document we will refer to the first duplex to be installed as Lift A, the second duplex as Lift B and the simplex as Lift C.

- Lighting



The first differences between the lifts is concerning the lighting. As it is clearly visible in the photos we can see that the lift A has 8 small ceiling spots, while the lift B only 4 big ceiling spots and finally the lift C doesn't have any ceiling lighting but rather a vertical light.

- Screens:



Concerning the screens and weight/brand/model/date information, this time both duplex lifts (lift A and B) seem to match, presenting a multi-colour screen with different animations when the doors open and close. The lift C presents what seems to be an older model with a monochromatic blueish screen completely different from the other two lifts.

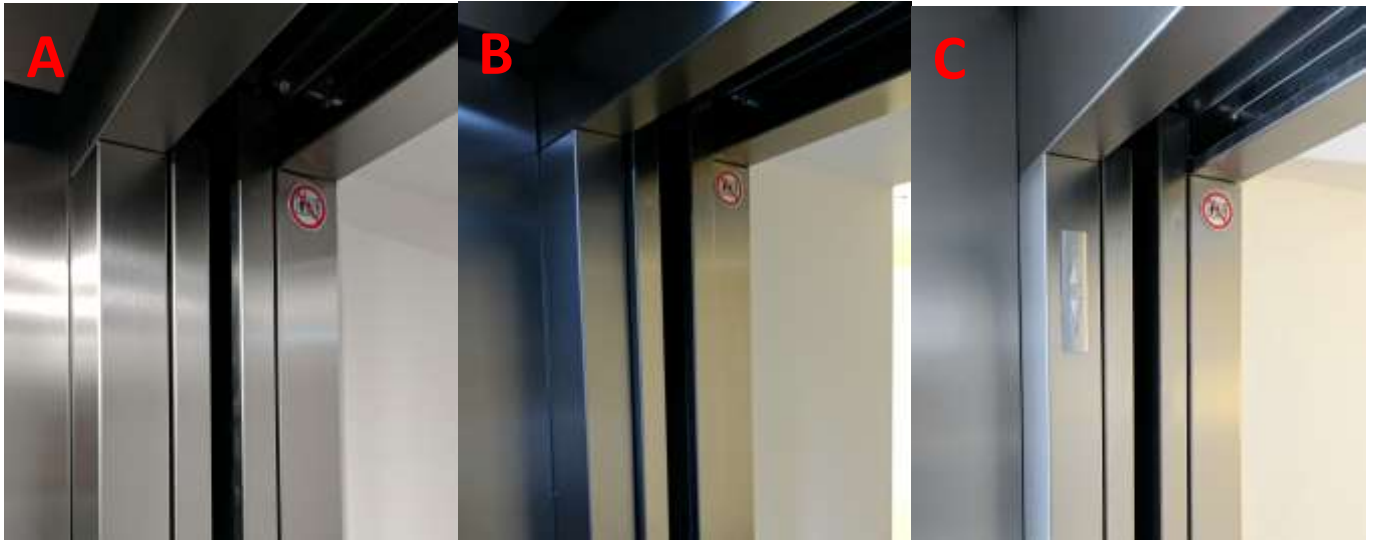
Note: The lift A screen and information panel are full of dirt and fingerprints from the inside, showing the lousy work done when this panel was changed to correct a previous mistake with the floors numbering! This is clearly visible even in the presented photo.

- Numbering/ Buttons:



Concerning the buttons, again, all the 3 lifts are different! I believe the photos speak for itself and the differences are clearly visible. The simplex doesn't even has braille in the numbering like, at least, both duplex has.

- Direction indicators:



Once again here, both duplex match for not having any arrows to indicate the lift direction, a nice extra that we can only find on the simplex lift (Lift C).

Conclusion

This situation was explained as differences due to one lift being simplex and the other two duplex. We ask, what the screens, lighting or numbering style has to do with the size or type of lift!? Why don't even the two duplex matches? LC answer: Because one is for firefighter use! Again, we ask what that has to do with the lighting, screen and numbering styling?

This seems to be a case of using what was available/in stock by the time each lift was installed. To this we got an answer that the lifts were custom made so this can't be the case! If they were custom made one more reason to be perfectly matching each other!

The situation is unacceptable as it shows a lousy work of a very substandard, even more for a contract of the size and with the costs and time frames involved!

We demand a full clarification of the mention problems and a fast solution for it!