



Client ID # [REDACTED]

Invoice # [REDACTED]

Friday, September 15, 2017

Banfield Pet Hospital
290 Town Center Parkway,
Slidell, LA 70458-0458
(985) 649-4035

ENTER FOR A CHANCE TO WIN \$2,000!

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Tell us how well we've served you and your pet today. Go to www.tellbanfield.com to complete a short survey and enter for a chance to win a quarterly \$2,000 prize.
(NO PURCHASE NECESSARY. See official rules at www.tellbanfield.com or at this hospital location).

Use this Survey Code and share your feedback with us: 2274-0915-1700-0265-2402

	Quantity	Regular Fee	Your Fee
Zeus			
Friday, September 15, 2017			
Office Visit	1.00	39.95	39.95
Physical Exam: First Pet	1.00		
Blood Sample Collect / Prep	1.00	8.50	8.50
Cerenia 10mg/ml Injectable (per ml)	0.10	21.60	21.60
Complete Blood Cell Count (CBC/5 part machine differential)	1.00	63.95	63.95
Convenia 80mg/ml Injectable (per ml)	0.10	47.80	47.80
Ear Swab with Cytology & Stain	1.00	35.81	35.81
Fecal Sample Collection	1.00	9.50	9.50
Glucose, Blood	1.00	13.00	13.00
Hospitalization Package - Level 3	1.00	124.74	124.74
Hospitalization-Dr's Supervision (Intensive), Hospitalization-Hospital Team Care (Intensive), Hospitalization-Ward Fee (Level 3)			
Intestinal Parasite Fecal Exam	1.00	26.90	26.90
IV Fluid Therapy Package	1.00	95.46	95.46
Fluid Administration - Lactated Ringers Solution, IV Catheter Insertion, IV Extension Set (Each), IV Fluid Administration Set (Each), IV Fluids Pump			
Metronidazole 5mg/ml Injectable (per bag)	1.00	31.09	31.09
Parvo Virus Test	1.00	44.00	44.00
Pyrantel Pamoate 50mg/ml (per ml)	0.50	14.02	14.02 *
Medical Waste Disposal Fee	1.00	3.20	3.20
Subtotal:		\$579.52	\$579.52
Sales Tax at 10.25%	--		1.44

	Regular Fee	Your Fee
Total:	\$579.52	\$580.96

* Indicates Taxable Service/Product



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Payments Received	Date	Method of Payment	Amount
	9/15/2017	Debit/ATM Card [REDACTED] Authorization # [REDACTED]	\$300.00
	9/15/2017	Visa [REDACTED] Authorization [REDACTED]	\$280.96

Merchant # 226005884995

Next appointment information

Pet Name	Appointment Type	Date/Time	Hospital	Doctor
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To make your life a little easier, you can now schedule Zeus' next preventive care appointment online and experience a whole lot more at Banfield.com! Membership in our Optimum Wellness Plan® program will also enable you to view his medical records online 24-hours a day! Please talk with your hospital team about enrolling on a Wellness Plan to take advantage of the many program benefits. Use your unique client ID to register: [REDACTED] with Banfield.com!

To help prevent fraudulent use of your account and maintain confidentiality of your records, we strongly recommend that you do not share your Banfield Client ID # with anyone, under any circumstances, and that you keep it, and all documents containing this number, secure or dispose of them accordingly.

By providing telephone number(s) to Medical Management International, Inc. ('Banfield'), you have given permission to Banfield or its agent to use automated technology to send certain kinds of prerecorded voice and/or text messages to those numbers. These messages may contain appointment reminders and information about product recalls and your account, including amounts past due.

Banfield Hospital Hours

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	9:00 AM - 5:00 PM

For holiday hours, please call us at (985) 649-4035
Hospital hours are subject to change; Doctor hours may vary.
Please call for an appointment but walk-ins are always welcome!

If you have any questions about your pet's progress or medication - please call.
Together for the life of your pet. Thank you for telling your friends about Banfield Pet Hospital

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Zeus Darbonne	
Date of Birth	7/14/2017
Wellness Plan Level	
Veterinarian	Dr. Jeanne T Fox
Overall Condition	
Weight	This visit: 2.14 Lbs/0.97 Kgs
Body Condition Score (1 to 5)	3: Ideal
Overall Assessment	
Diet	

WHAT DID WE DO FOR ZEUS TODAY?

Preventive Care	Why is this important?
Roundworms	Treats and prevents a type of worm acquired through contact with feces of infected pets. Contact with the feces of infected pets can cause disease in humans, especially children.
Hookworms	Treats and prevents a type of worm acquired through contact with feces of infected pets. Contact with the feces of infected pets can cause disease in humans, especially children.

Diagnostic Test	Why is this important?
Complete Blood Cell Count (CBC/5 part machine differential)	Measures red blood cells, white blood cells and platelets. Helps detect conditions like anemia, inflammation and/or infections.
Fecal Exam	Detects the eggs of intestinal parasites (worms) and microscopic organisms like coccidia. The common intestinal parasites, roundworms and hookworms, can cause disease in humans, especially children.
Ear Swab with Cytology & Stain	Detects ear infections and parasite infestations.

WHAT WERE ZEUS'S EXAM RESULTS?

Congratulations! Your pet's health appears to be normal in all of the following areas:		
General Assessment	Eye(s)	Mouth/Nose
Lungs	Heart	Urinary/Reproductive
Rectum/Perineum	Musculoskeletal	General Neurological
Behavioral		



Examination Report
Friday, September 15, 2017

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There were some exam findings outside the normal range:

Area: Coat/Skin

Finding: Skin issue

Recommendation: Thorough skin examination. Your veterinarian may recommend microscopic examination of skin or fungal culture.

Area: Ear(s)

Finding: Ear discharge

Recommendation: Thorough ear exam. Your veterinarian will discuss any additional tests and optimal treatments.

Area: Abdomen

Finding: Gastrointestinal issue

Recommendation: Thorough abdominal palpation (feeling the belly). Your veterinarian will discuss additional tests and treatments as required, including possible blood work and fecal exam.

Preventive care due in the future:

Heartworm Prevention

Flea Prevention

Roundworms

3/14/2018

Hookworms

3/14/2018

DAPP

Bordetella

Fecal Exam

3/14/2018

Access your pet's medical records online at anytime! Visit www.Banfield.com

Need to setup your online account?

Go to www.Banfield.com and use your unique client ID to register. Your invitation code = [REDACTED]

Thank you for bringing Zeus in today. We value your commitment to your pet's health and look forward to continuing our partnership to provide the very best care for many years to come. If you have any questions please contact us at (985) 649-4035. We look forward to seeing you at your next visit.

Patient: Zeus**Visit Date:** 9/15/2017**Presenting Complaint:** Illness -- Vomiting/Diarrhea/GI**Topic: ASCARIDS, ROUNDWORMS**

Ascarids, or roundworms, are common intestinal parasites found in dogs and cats. Puppies and kittens can be infected by their mother. Kittens can carry the parasites from a very young age, while puppies may be infected from birth.

Adult dogs and cats become infected by eating worm eggs from contaminated soil or stool, or by eating infected rodents. Ingested eggs travel through the body to the intestine and develop into mature worms. There, adult worms begin to deposit eggs. The eggs pass with the stool and repeat the cycle. Humans can be infected with roundworms by accidental ingestion of the infective egg stage of the parasite. Roundworm infection can cause very significant problems in humans.

Infected pets may exhibit no obvious signs. However, diarrhea, mucus or blood flecked stool, weight loss, poor hair coat, abdominal enlargement, and vomiting can occur. Diagnosis is accomplished by microscopically examining a stool sample for roundworm eggs. Occasionally, worms may be seen in the stool of infected Pets, but not always. Normal bowel movements do not rule out the possibility of parasite infection.

Treatment consists of various deworming medications. Some dewormers may kill more than one type of parasite. Roundworm elimination requires at least two dewormings 10-21 days apart. Following treatment, another stool examination is recommended to determine if further deworming is needed. To avoid re-infection, it is important to keep pet areas clean and free of stool.

***** IMPORTANT POINTS IN TREATMENT *****

Please use all medications as directed.

Clean up stools and stool contaminated areas promptly.

Monitor your pet's progress carefully and have him/her rechecked as directed by your veterinarian.

A follow up stool examination is highly recommended after treatment.

Please contact the medical team for any questions.

Topic: CANINE PARVO VIRUS DISEASE

Parvovirus usually attacks the stomach and intestines. Occasionally, it can infect heart tissue as well, causing sudden death. Young, unvaccinated or partially vaccinated dogs and puppies are at greatest risk. However, any dog can become infected with the disease. On rare occasions, a completely vaccinated pet can contract Parvo if his or her immune system has not responded properly to vaccination.

The virus is shed in a stool and can remain infectious in contaminated areas for months, even through freezing temperatures. It can be transmitted from dog to dog through stool, from contaminated areas, and even on clothing or shoes.

The hallmarks of Parvo are vomiting and diarrhea. Depression, fever, abdominal pain, decreased appetite, decreased water intake, weakness, weight loss, and other abnormalities can accompany the infection. Severe and/or bloody diarrhea or vomiting can easily lead to fatal dehydration, blood loss and intestinal damage. Damaged intestines can leak deadly bacterial toxins into the body. This disease requires immediate and thorough treatment.

Diagnosis is based on symptoms, examination findings, stool and blood tests, and response to treatment. X-rays are sometimes necessary. Treatment depends on the type, severity, and duration of the disease. Antibiotics, dewormers, intestinal medications, fluid and electrolyte therapy, and special diets are needed as appropriate. Many pets require intensive intravenous treatments and may remain hospitalized for days. Even with the best possible care, some critically ill patients still die. Good nursing care is essential to recovery.

***** IMPORTANT POINTS IN TREATMENT*****

Patient: Zeus**Visit Date:** 9/15/2017**Presenting Complaint:** Illness -- Vomiting/Diarrhea/GI

Please use all medications as prescribed.
Monitor your pet's progress carefully and have him/her rechecked if there are any concerns.
Separate any ill pets from others and use separate feeding, bedding, and grooming items. Wash your hands after handling to reduce the chance of disease transmission.
If a special diet has been recommended for your pet, please do not offer any other food or treats and feed him/her as directed by your Doctor. Ensure that your pet has access to fresh water at all times.
The medical team may have additional recommendations about disinfection.
Have your pet rechecked as recommended by your veterinarian.
Please contact the medical team if you have any questions.

Topic: CONVENIA

Why CONVENIA?

For the pet owner with a busy schedule, giving your cat or dog daily medications can be challenging. CONVENIA alleviates that concern and assures that your pet is receiving its proper dose throughout the treatment period.

What is CONVENIA?

CONVENIA is an injectable antibiotic that is proven safe and effective. It starts working within a few hours of administration. A single injection of CONVENIA is equivalent to as many as 14 days of oral antibiotic.

What is the advantage?

No chance for missed or off-schedule doses, both of which may reduce the likelihood of treatment success.

How will CONVENIA help my pet?

Your pet was diagnosed with a bacterial infection and needs antibiotic treatment. Bacterial infections, left untreated, can be a significant medical problem. For your pet to get better, it is important that they receive all the medication your Banfield veterinarian recommends.
CONVENIA provides a full course of uninterrupted antibiotic treatment. Most dogs and cats begin to feel better in a few days. Be sure to follow any other treatment recommendations prescribed by your Banfield veterinarian, including flea treatment, diet, etc.

CONVENIA:

- * Is both safe and effective
- * Eliminates the need for daily oral antibiotic medication
- * Delivers up to 14 days of treatment with a single injection from your Banfield veterinarian.

When do I revisit my Banfield veterinarian?

You should bring your pet back to your Banfield veterinarian for a recheck as directed. This is important even if you see no signs of infection. In many cases, the underlying cause of the infection needs to be addressed. A bacterial infection that is not completely cured can result in a relapse. This is a concern with any antibiotic treatment.

What are the side effects of CONVENIA?

CONVENIA is not for use in dogs or cats with a history of allergic reactions to penicillins or cephalosporins. Similar to other



Outpatient Therapy Recommendations

Banfield Pet Hospital
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Friday, September 15, 2017 5:09 PM

Patient: Zeus

Visit Date: 9/15/2017

Presenting Complaint: Illness -- Vomiting/Diarrhea/GI

cephalosporins, side effects for dogs and cats include vomiting, diarrhea, decreased appetite, anorexia, and lethargy. Please contact your Banfield veterinarian or an emergency veterinary facility immediately if you notice any of these signs in your pet. They may be related to the injection, however, this also may be an indication that your pet's condition is worsening. The safety of CONVENiA has not been determined in lactating or breeding animals.

Topic: EAR CLEANING OR MEDICATING

Below you will find basic ear cleaning and medicating tips for your pet. These are general instructions. If your pet's doctor has given you specific instructions that differ from these, please follow those specific instructions.

Ear Cleaning:

The ear is very sensitive and should always be handled gently.

Gently grasp the ear tip and pull it straight up and slightly away from the pet's head (toward you). Apply an appropriate cleaning solution into the ear canal opening. Inappropriate liquids can cause irritation and damage to the delicate ear structures. Your pet's doctor will likely prescribe an ear cleaner designed for use in pets. Use almost enough cleaner to fill up the canal. Some of the cleaning solution can be gently rubbed on the earflap if needed.

Gently massage the ear at its base. You should hear the cleaner "squish" in the ear as you massage. Continue for 30-90 seconds. Then, wipe up excess solution and loose debris from the earflap and ear canal entrance with a dry cotton ball or paper towel. You may also allow your pet to shake the head to bring up more solution and debris from the canals. Gently wipe this away with a cotton ball. You might want to perform ear cleaning in the backyard or garage as debris and cleaner may be shaken out of your pet's ears onto surrounding surfaces. The goal of ear cleaning is to remove the debris deep in the ear canal. This allows ear medications to work more effectively.

Repeat the cleaning procedure as directed by your pet's doctor. Any ear medications should be placed in the ear AFTER cleaning, not before. It is usually best to wait 20-30 minutes between ear cleaning and application of medication.

Medication Application:

Gently grasp the ear tip and pull it straight up and slightly away from the pet's head (toward you). Apply the prescribed amount of medication into the ear canal opening, allowing it to run down into the canal.

After placing medication in the ear, massage gently as directed above for the cleaning procedure. If only a small amount of medication is used, you may not hear a "squish" as you would during cleaning.

If the inner ear flap is involved, place a small amount (about 1/3 of the prescribed amount of medication) on the earflap. Spread the medication over the affected area (ideally with a gloved finger or a cotton ball). The entire affected area should be covered with a thin film of medication.

Bathing During Treatment:

If your pet needs bathing during the ear treatment period, plug the opening of the ear canals with dry cotton balls to prevent water from running into the canals.

Rechecks:

Patient: Zeus**Visit Date:** 9/15/2017**Presenting Complaint:** Illness -- Vomiting/Diarrhea/GI

Be sure to have your pet rechecked as directed by your veterinarian. Rechecks are very important to monitor your pet's progress, adjust medication and cleaning schedules and to help insure the best possible outcome for your pet's individual needs.

***** IMPORTANT POINTS IN TREATMENT *****

Please use all medications as prescribed.

Follow all home care or post surgical instructions.

Don't allow your pet's ears to get wet during bathing or swimming. This can worsen infection.

Monitor your pet's progress carefully and have him or her rechecked as directed by your veterinarian.

Please contact the medical team for any questions.

Topic: HOOKWORMS

The hookworm is a common intestinal parasite of dogs. Incidence of infection varies by region. Hookworms attach to the intestinal lining and feed by sucking significant amounts of blood from their host. Adult worms live in a pet's small intestine and deposit eggs that are passed in the stool to develop into larvae. Infection occurs by ingestion of larvae from contaminated environments, or larval entry through skin. Hookworms in a female dog can infect her puppies before they are born. Human infection is possible - larvae enter through skin, usually on the feet, causing skin disease and irritation.

Signs of hookworm infection include diarrhea or tarry stools, weight loss, poor coat, slow growth, dehydration, and pale mucus membranes. In young, weak, or malnourished dogs, hookworms can cause sudden collapse and death. Older, more resistant dogs may suffer a slow, progressive wasting disease. Microscopic examination of the stool for parasite eggs is the only reliable means of diagnosis. Several deworming medications are available. If significant blood loss or dehydration has occurred, hospitalization, fluid therapy, additional medications, and even blood transfusions may be necessary. Following treatment, an additional stool examination should be conducted to confirm elimination of the parasites.

***** IMPORTANT POINTS IN TREATMENT *****

Use all medications as prescribed.

Monitor your pet carefully and have him or her rechecked as directed by your veterinarian.

Another stool examination 2-4 weeks after treatment is highly recommended.

Clean up stools promptly.

Please contact the medical team for any questions.

Topic: OTITIS EXTERNA

Otitis externa is an inflammation or infection of the outer ear canal and may also involve the ear flap. There are numerous causes for otitis including bacteria, yeast, ear mites, excessive wax, hair and debris within the canal, allergies, hormonal imbalances, pre-existing ear canal or flap damage, long or heavy ear flaps, and frequent exposure to moisture.

Common signs include head and ear pain, scratching or rubbing at the ears, shaking of the head, or discharge, odor, redness, and swelling of the ears. Diagnosis is based on signs, examination findings, and laboratory tests. In painful patients, sedation or anesthesia and deep ear cleaning may be necessary to examine the ear and remove foreign bodies, hair, or infected discharge. Treatment varies based on severity and duration of infection. Topical ear medications and cleaning solutions are usually prescribed. Antibiotics, antifungals, and/or anti-inflammatory drugs are sometimes needed. Any underlying problems (removal of foreign bodies, damaged or scarred tissue, control of concurrent skin problems) must be corrected for successful resolution. Surgery may be needed in extreme, chronic cases.

An extended treatment period may be necessary for significant infections. Good home care can make the difference between resolution or chronic pain and infection for affected pets.



Outpatient Therapy Recommendations

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Friday, September 15, 2017 5:09 PM

Patient: Zeus

Visit Date: 9/15/2017

Presenting Complaint: Illness -- Vomiting/Diarrhea/GI

*** IMPORTANT POINTS IN TREATMENT ***

Please use all medications as prescribed.
Follow all home care or post surgical instructions.
Don't allow your pet's ears to get wet during bathing or swimming. This can worsen infection.
Monitor your pet's progress carefully and have him or her rechecked as directed by your veterinarian.
Please contact the medical team for any questions.

Topic: PYRANTEL

PYRANTEL

Summary:

This summary contains important information about Pyrantel. You should read this information and review it each time the prescription is filled. This sheet is provided as a summary and does not take the place of instructions from your veterinarian. Talk to your veterinarian if you do not understand any of this information or if you want to know more about Pyrantel.

Pyrantel is a/an anthelmintic agent, meaning it is used to treat gastrointestinal parasites (worms). Please note that a negative result on a fecal examination does not completely rule out a parasitic infection, due to variations in parasite life cycles. It is recommended to administer a general deworming medication, like Pyrantel, every 6 months, even if a recent fecal examination was negative.

YOUR PET SHOULD NOT BE GIVEN PYRANTEL IF HE/SHE HAS A KNOWN SENSITIVITY / ALLERGY TO THIS MEDICATION OR RELATED COMPOUNDS.

HOW AND WHEN DO I GIVE THE MEDICINE TO MY PET?

Always follow the doctor's directions. Give the medicine as directed. Use it only as prescribed. See the medicine label for specific instructions.

Store medicine at room temperature in a tight container, unless otherwise directed.

See the Surgery client brochure for detailed instructions on how to administer oral medications.

WHAT SIDE EFFECTS MAY OCCUR?

Side effects are unlikely but vomiting may be seen. Rarely, if a large amount of intestinal worms are present at the time of treatment, abdominal pain, diarrhea, and lethargy may be seen.

WHEN SHOULD I CALL MY BANFIELD VETERINARIAN?

If your pet does not eat or drink at any time during administration of this drug, please call your veterinarian. Call before stopping the medicine if any side effects occur or if the symptoms persist. Schedule follow-up visits as directed by your veterinarian. Your pet may require blood work and/or other diagnostic tests to check his or her response to the plan of care.

WARNINGS:

As with any product, consult your veterinarian before using this product on debilitated, aged, pregnant or nursing pets. If your pet is on any other medication, consult your veterinarian before using this or any other product. Tell your veterinarian about any



Outpatient Therapy Recommendations

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Friday, September 15, 2017 5:09 PM

Patient: Zeus

Visit Date: 9/15/2017

Presenting Complaint: Illness -- Vomiting/Diarrhea/GI

medications or supplements you are giving, or plan to give your pet. Tell your veterinarian if your pet is pregnant, nursing, or if you plan to breed your pet.

PLEASE NOTE:

Keep this and all medications out of the reach of children and other pets. Contact your physician immediately with any concerns of human exposure/ingestion.



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Use this Survey Code and share your feedback with us: 2274-0916-1700-0265-4308

	Quantity	Regular Fee	Your Fee
Zeus			
Saturday, September 16, 2017			
Office Visit	1.00	39.95	39.95
Physical Exam: First Pet	1.00		
Cerenia 10mg/ml Injectable (per ml)	0.10	21.60	21.60
Famotidine 10mg/ml Injectable (per ml)	0.05	20.52	20.52
Hospitalization Package - Level 3	1.00	124.74	124.74
Hospitalization-Dr's Supervision (Intensive), Hospitalization-Hospital Team Care (Intensive), Hospitalization-Ward Fee (Level 3)			
IV Fluids Pump	1.00	26.05	26.05
Tresaderm Solution Bottle (7.5ml)	1.00	46.99	46.99 *
Medical Waste Disposal Fee	1.00	3.20	3.20
Subtotal:		\$283.05	\$283.05
Sales Tax at 10.25%	--		4.82

	Regular Fee	Your Fee
Total:	\$283.05	\$287.87

* Indicates Taxable Service/Product

Payments Received	Date	Method of Payment	Amount
	9/16/2017	Visa	\$287.87
		Authorization # [REDACTED]	

Merchant # 226005884995



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Saturday, September 16, 2017

Banfield Pet Hospital
290 Town Center Parkway,
Slidell, LA 70458-0458
(985) 649-4035

Next appointment information

Pet Name	Appointment Type	Date/Time	Hospital	Doctor
Zeus	Illness	9/17/2017 9:45 AM	South Slidell	k. Cameron

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Zeus Darbonne

Date of Birth	7/14/2017
Wellness Plan Level	
Veterinarian	Dr. katelyn M Cameron

Overall Condition

Weight	This visit: 1.94 Lbs/0.88 Kgs	Last visit: 2.14 Lbs/0.97 Kgs
Body Condition Score (1 to 5)	2: Underweight	
Overall Assessment	Needs Improvement	
Diet		

WHAT DID WE DO FOR ZEUS TODAY?

Preventive Care	Why is this important?

WHAT WERE ZEUS'S EXAM RESULTS?
Congratulations! Your pet's health appears to be normal in all of the following areas:

Eye(s)	Mouth/Nose	Lungs
Abdomen	Urinary/Reproductive	Rectum/Perineum
Musculoskeletal	General Neurological	Behavioral

There were some exam findings outside the normal range:

Area: General Assessment	Finding: Dehydration
Recommendation: Your veterinarian may recommend additional testing or treatment based on your pet's symptoms and the underlying cause of the dehydration.	
Area: General Assessment	Finding: Decreased body weight
Recommendation: Based on history and exam findings your veterinarian will discuss the best testing and treatment options for your pet.	
Area: General Assessment	Finding: Overall condition needs improvement
Recommendation: Based on history and exam findings your veterinarian will discuss the best testing and treatment options for your pet.	
Area: Coat/Skin	Finding: Skin issue
Recommendation: Thorough skin examination. Your veterinarian may recommend microscopic examination of skin or fungal culture.	
Area: Ear(s)	Finding: Ear discharge
Recommendation: Thorough ear exam. Your veterinarian will discuss any additional tests and optimal treatments.	



Examination Report
Saturday, September 16, 2017

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Preventive care due in the future:

Heartworm Prevention		Flea Prevention	
Roundworms	3/14/2018	Hookworms	3/14/2018
DAPP		Bordetella	
Fecal Exam	3/14/2018		

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Need to setup your online account?

Go to www.Banfield.com and use your unique client ID to register. Your invitation code = [REDACTED]

Thank you for bringing Zeus in today. We value your commitment to your pet's health and look forward to continuing our partnership to provide the very best care for many years to come. If you have any questions please contact us at (985) 649-4035. We look forward to seeing you at your next visit.



Outpatient Therapy Recommendations

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Saturday, September 16, 2017 6:45 PM

Patient: Zeus

Visit Date: 9/16/2017

Presenting Complaint: Illness -- Lethargy/Other

Topic: EAR CLEANING OR MEDICATING

Below you will find basic ear cleaning and medicating tips for your pet. These are general instructions. If your pet's doctor has given you specific instructions that differ from these, please follow those specific instructions.

Ear Cleaning:

The ear is very sensitive and should always be handled gently.

Gently grasp the ear tip and pull it straight up and slightly away from the pet's head (toward you). Apply an appropriate cleaning solution into the ear canal opening. Inappropriate liquids can cause irritation and damage to the delicate ear structures. Your pet's doctor will likely prescribe an ear cleaner designed for use in pets. Use almost enough cleaner to fill up the canal. Some of the cleaning solution can be gently rubbed on the earflap if needed.

Gently massage the ear at its base. You should hear the cleaner "squish" in the ear as you massage. Continue for 30-90 seconds. Then, wipe up excess solution and loose debris from the earflap and ear canal entrance with a dry cotton ball or paper towel. You may also allow your pet to shake the head to bring up more solution and debris from the canals. Gently wipe this away with a cotton ball. You might want to perform ear cleaning in the backyard or garage as debris and cleaner may be shaken out of your pet's ears onto surrounding surfaces. The goal of ear cleaning is to remove the debris deep in the ear canal. This allows ear medications to work more effectively.

Repeat the cleaning procedure as directed by your pet's doctor. Any ear medications should be placed in the ear AFTER cleaning, not before. It is usually best to wait 20-30 minutes between ear cleaning and application of medication.

Medication Application:

Gently grasp the ear tip and pull it straight up and slightly away from the pet's head (toward you). Apply the prescribed amount of medication into the ear canal opening, allowing it to run down into the canal.

After placing medication in the ear, massage gently as directed above for the cleaning procedure. If only a small amount of medication is used, you may not hear a "squish" as you would during cleaning.

If the inner ear flap is involved, place a small amount (about 1/3 of the prescribed amount of medication) on the earflap. Spread the medication over the affected area (ideally with a gloved finger or a cotton ball). The entire affected area should be covered with a thin film of medication.

Bathing During Treatment:

If your pet needs bathing during the ear treatment period, plug the opening of the ear canals with dry cotton balls to prevent water from running into the canals.

Rechecks:

Be sure to have your pet rechecked as directed by your veterinarian. Rechecks are very important to monitor your pet's progress, adjust medication and cleaning schedules and to help insure the best possible outcome for your pet's individual needs.

***** IMPORTANT POINTS IN TREATMENT *****



Outpatient Therapy Recommendations

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Saturday, September 16, 2017 6:45 PM

Patient: Zeus

Visit Date: 9/16/2017

Presenting Complaint: Illness -- Lethargy/Other

Please use all medications as prescribed.
Follow all home care or post surgical instructions.
Don't allow your pet's ears to get wet during bathing or swimming. This can worsen infection.
Monitor your pet's progress carefully and have him or her rechecked as directed by your veterinarian.
Please contact the medical team for any questions.

Topic: EAR MITES

Ear mites are microscopic parasites that live in the ear canals of infected dogs and cats. These mites are highly contagious and can be found in whole litters of kittens or, less frequently, in puppies. Adult pets can also be infected.

A dark, crusty material is usually found in the ear canal of infected pets. Head shaking and scratching at the ears is common. Often, a secondary bacterial infection is present. Untreated infections can lead to ear canal or eardrum damage. Diagnosis is based on symptoms and laboratory tests. It is often necessary to examine ear discharge microscopically to confirm the presence of mites. Treatment consists of one of several topical ear medications and/or injections to kill the parasites. With some medications, routine ear cleanings may be needed.

***** IMPORTANT POINTS IN TREATMENT *****

Depending on which treatment is used, the ears may need to be cleaned prior to and during treatment- ask your pet's doctor.
With some medications, it may be necessary to treat the ears for at least 3 weeks to kill mites as they hatch- ask your pet's doctor.
Please complete all medications as prescribed.
It is important for us to check your pet's progress in 10 to 14 days.
Please contact the medical team if you have any questions.

Topic: TRESADERM

Summary:

This summary contains important information about Tresaderm. You should read this information before you start giving your pet Tresaderm and review it each time the prescription is filled. This sheet is provided as a summary and does not take place of instructions from your veterinarian. Talk to your veterinarian if you do not understand any of this information or if you want to know more about Tresaderm.

Tresaderm is a / an topical and otic (ear) antifungal, antibacterial, and anti-inflammatory medication.

YOUR PET SHOULD NOT BE GIVEN TRESADERM IF HE/SHE HAS A KNOWN OR SUSPECTED HYPERSENSITIVITY TO THIABENDAZOLE, DEXAMETHASONE, NEOMYCIN SULFATE OR RELATED COMPOUNDS. AVOID CONTACT WITH EYES.

HOW AND WHEN DO I GIVE THE MEDICINE TO MY PET?

Always follow the doctor's directions. Give the medicine as directed. Use it only as prescribed. See the medicine label for specific instructions. Avoid contact with eyes.

Always apply the prescribed number of drops.

Store medicine in the refrigerator (36-46°F) in a tight container, unless otherwise directed.

WHAT SIDE EFFECTS MAY OCCUR?



Outpatient Therapy Recommendations

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Saturday, September 16, 2017 6:45 PM

Patient: Zeus

Visit Date: 9/16/2017

Presenting Complaint: Illness -- Lethargy/Other

Rarely, pets may be sensitive to the medication and may show transient discomfort with application. Redness and sensitivity may be seen. Increased thirst and urination along with other signs of corticosteroid therapy may be seen though this is typically only present with prolonged or excessive use.

WHEN SHOULD I CALL MY BANFIELD VETERINARIAN?

If your pet does not eat or drink at any time during administration of this drug, please call your veterinarian. Call before stopping the medicine if any side effects occur or if the symptoms persist. Schedule follow-up visits as directed by your veterinarian. Your pet may require blood work and/or other diagnostic tests to check his or her response to the plan of care.

WARNINGS:

As with any product, consult your veterinarian before using this product on debilitated, aged, pregnant or nursing pets. If your pet is on any other medication, consult your veterinarian before using this or any other product. Tell your veterinarian about any medications or supplements you are giving, or plan to give your pet. Tell your veterinarian if your pet is pregnant, nursing, or if you plan to breed your pet.

PLEASE NOTE:

Call for the refill (if needed) 4-5 days before the last dose. Keep this and all medications out of the reach of children and other pets.

References: Plumb's Veterinary Drug Handbook, 8th edition
U.S. National Library of Medicine, National Institutes of Health



Client ID # [REDACTED]

Invoice # [REDACTED]

Sunday, September 17, 2017

Banfield Pet Hospital
290 Town Center Parkway,
Slidell, LA 70458-0458
(985) 649-4035

ENTER FOR A CHANCE TO WIN \$2,000!

La encuesta también está disponible en Español.

Tell us how well we've served you and your pet today. Go to www.tellbanfield.com to complete a short survey and enter for a chance to win a quarterly \$2,000 prize.

(NO PURCHASE NECESSARY. See official rules at www.tellbanfield.com or at this hospital location).

Use this Survey Code and share your feedback with us: 2274-0917-1700-0265-8803

	Quantity	Regular Fee	Your Fee
Zeus			
Sunday, September 17, 2017			
Office Visit	1.00	39.95	39.95
Physical Exam: First Pet	1.00		
Cerenia 10mg/ml Injectable (per ml)	0.10	21.60	21.60
Complete Blood Cell Count (CBC/5 part machine differential)	1.00	63.95	63.95
Dextrose Added To IV	12.50	12.88	12.88
Enrofloxacin 22.7mg/ml Injectable (per ml)	0.40	22.05	22.05
Famotidine 10mg/ml Injectable (per ml)	0.05	20.52	20.52
Glucose, Blood	1.00	13.00	13.00
Hospitalization Package - Level 3	1.00	124.74	124.74
Hospitalization-Dr's Supervision (Intensive), Hospitalization-Hospital Team Care (Intensive), Hospitalization-Ward Fee (Level 3)			
IV Fluids Pump	1.00	26.05	26.05
Medical Waste Disposal Fee	1.00	3.20	3.20
Subtotal:		\$347.94	\$347.94

	Regular Fee	Your Fee
Total:	\$347.94	\$347.94

Payments Received	Date	Method of Payment	Amount
	9/17/2017	Visa	\$347.94

Authorization # [REDACTED]

Merchant # 226005884995

Next appointment information

Pet Name	Appointment Type	Date/Time	Hospital	Doctor
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Client ID # [REDACTED]

Invoice # [REDACTED]

Sunday, September 17, 2017

Banfield Pet Hospital
290 Town Center Parkway,
Slidell, LA 70458-0458
(985) 649-4035

To make your life a little easier, you can now schedule Zeus' next preventive care appointment online and experience a whole lot more at Banfield.com! Membership in our Optimum Wellness Plan® program will also enable you to view his medical records online 24-hours a day! Please talk with your hospital team about enrolling on a Wellness Plan to take advantage of the many program benefits. Use your unique client ID to register: [REDACTED] with Banfield.com!

To help prevent fraudulent use of your account and maintain confidentiality of your records, we strongly recommend that you do not share your Banfield Client ID # with anyone, under any circumstances, and that you keep it, and all documents containing this number, secure or dispose of them accordingly.

By providing telephone number(s) to Medical Management International, Inc. ('Banfield'), you have given permission to Banfield or its agent to use automated technology to send certain kinds of prerecorded voice and/or text messages to those numbers. These messages may contain appointment reminders and information about product recalls and your account, including amounts past due.

Banfield Hospital Hours

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	7:00 AM - 7:00 PM	9:00 AM - 5:00 PM

For holiday hours, please call us at (985) 649-4035

**Hospital hours are subject to change; Doctor hours may vary.
Please call for an appointment but walk-ins are always welcome!**

If you have any questions about your pet's progress or medication - please call.

Together for the life of your pet. Thank you for telling your friends about Banfield Pet Hospital



Receipt #

Sunday, September 17, 2017 5:55 PM

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Payment Received	Date	Method of Payment	Amount
	9/17/2017	Visa	\$347.94

Approval #

Merchant # 226005884995

Banfield Hospital Hours

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	9:00 am - 5:00 pm

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Together for the life of your pet. Thank you for telling your friends about Banfield Pet
Hospital.



Client ID # [REDACTED]

Invoice # [REDACTED]

Monday, September 18, 2017

Banfield Pet Hospital
290 Town Center Parkway,
Slidell, LA 70458-0458
(985) 649-4035

ENTER FOR A CHANCE TO WIN \$2,000!

La encuesta también está disponible en Español.

Tell us how well we've served you and your pet today. Go to www.tellbanfield.com to complete a short survey and enter for a chance to win a quarterly \$2,000 prize.
(NO PURCHASE NECESSARY. See official rules at www.tellbanfield.com or at this hospital location).

Use this Survey Code and share your feedback with us: [REDACTED]

	Quantity	Regular Fee	Your Fee
Zeus			
Monday, September 18, 2017			
Private Cremation of Remains	1.00	94.00	94.00
Subtotal:		\$94.00	\$94.00

	Regular Fee	Your Fee
Total:	\$94.00	\$94.00

Payments Received	Date	Method of Payment	Amount
	9/18/2017	Visa [REDACTED] Authorization # [REDACTED]	\$94.00

Merchant # 226005884995

Next appointment information

Pet Name	Appointment Type	Date/Time	Hospital	Doctor
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Client ID # [REDACTED]

Invoice # [REDACTED]

Monday, September 18, 2017

Banfield Pet Hospital
290 Town Center Parkway,
Slidell, LA 70458-0458
(985) 649-4035

Banfield Hospital Hours

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Together for the life of your pet. Thank you for telling your friends about Banfield Pet Hospital



Outpatient Therapy Recommendations

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Monday, September 18, 2017 11:23 AM

Patient: Zeus

Visit Date: 9/18/2017

Presenting Complaint: Other -- Miscellaneous

Topic: EUTHANASIA

Please accept our condolences on the loss of your pet.

We bring pets into our homes and they very quickly become cherished family members that we love and care for beyond measure. They can never be replaced and in our hearts, they are never forgotten. We are honored to have been able to help provide medical care for your pet.

If you have an Optimum Wellness Plan®, the plan has been set to "not renew" on the expiration date; however, the plan is still active. When it is convenient for you, please contact our Wellness Plan Relations team at (888) 649-2716 so that we can help and support you in the disposition of your wellness plan.



Receipt #

Monday, September 18, 2017 11:23 AM

Banfield Pet Hospital
290 Town Center Parkway
Slidell, LA 70458-0458
(985) 649-4035

Payment Received	Date	Method of Payment	Amount
	9/18/2017	Visa	\$94.00

Approval #

Merchant # 226005884995

Banfield Hospital Hours

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	7:00 am - 7:00 pm	9:00 am - 5:00 pm

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Hospital.