

Hospitality and Tourism Management



Spring 2018 Courses

Introduction to Hospitality and Tourism Industry

CRN 38651, HTMT 101—3 credit course

Thursday, 6:00—8:40 p.m.

Course description: Discusses the background and scope of the hospitality and tourism industry. Outlines the various types of hotels, restaurants, travel and tourism organizations, and their individual organizational structures. In addition, future trends and career opportunities within the hospitality and tourism industry are discussed.

Front Office Operations & Management

CRN 38652, HTMT 212—3 credit course

Tuesday, 6:00—8:40 p.m.

Course description: Covers the principles encompassing the organization and operation of public lodging facilities. Addresses front office management procedures and front desk coverage duties including public relations, sales, cash-control procedures, services to guests, accounting, and emergency procedures.

Students will have the opportunity to hear from local industry **guest speakers** and participate in **field experiences** with local hospitality and tourism providers.

Register today.

For more information and to register, please contact the **Welcome Center** at **717-337-3855, ext.119903** or visit **hacc.edu**.

