



Top stories this month!



New logo has arrived!



Sales Office Orientation Program



Environmental Health & Safety of the month



Machine Man of the month

'OPS PROPS!' Newsletter launches



Welcome to the first edition of the new Amsterdam Operations monthly newsletter: OPS PROPS!

Once a month we will send out a newsletter to keep you all apprised of what we're up to over in the AMS warehouse. With this publication we aim to give you all a glimpse into what's going on in Operations, updates on new projects, how that affects you and the rest of the company, and give Props to the OPS team for all their hard work.

Featuring dynamic graphics, ground-breaking investigative journalism, witty thought-provoking writing, and stunning artwork. Keep an eye on your inbox towards the end of the month, this Newsletter is not to be missed!

New Curvature logo has arrived!



It's been a long wait but we finally got the post-merger Curvature logo emblazoned on our wall. One of the reasons it took so long was an issue with how well the old logo had been stuck on. Two weeks ago we had a team of painters carefully remove the old one and paint over the residue left behind from the super-strong glue we had used.

Last week another team of guys came in to put up the new lettering, and we couldn't be happier with the result! Drop by to see for yourself, and as always, we encourage you guys to invite customers for a wonderful tour!

Sales Office Orientation Program



We kicked off the new year with a new Sales Office Orientation program for OPS staff. This program aims to familiarize the OPS team with the variety of roles and responsibilities in the AMS Sales Office by spending a day or two there, visiting the different departments, and working alongside our colleagues there.

Our goal is not only to instruct, but also to encourage a culture of collaboration and knowledge sharing, look for any possible improvements in our overlapping duties, and help to build better relationships between OPS and the Office. This program will also help develop organizational knowledge for potential role-changes in the future.

So far, we've had 5 people take part: Damien Coughlan, Konstantinos Deligiannis, Giannis Korniotakis, Miguel Lasida and Glenn Kromhout. The feedback has been very positive and we will be sending another group of guys over next month. Be sure to look out for us walking around the office floor and don't be afraid to say hi. Most of us don't bite!

A big thank you to the Management team and their staff for supporting this initiative, and taking the time to act as our instructors. We couldn't do it without you.

Environmental Health & Safety



We started off the year with a thorough external checkup of our fire safety gear equipment, an alarm test, an inspection of our 4 electronic bay doors at the Receiving and Shipping docks, and some general building maintenance. We're happy to report everything is working perfectly and ready to be accessed at a moment's notice.

In response to some recent observations, and identified as an opportunity for improvement in our recent internal audit, we have made some enhancements to OPS security. As a result, we now have much tighter controls on visitors to the facility, so please bear this in mind when organizing a customer tour. If you have any questions about this please reach out to Eric and the Front Desk.

The January monthly internal EHS inspection was completed with no issues as we continue to ensure that Operations is a safe and secure environment.

Big thanks to our EHS and Facilities teams for helping out with all of this.

Machine Man of the Month - January



Once a month, we have an internal recognition award in Operations, the 'Machine Man of the Month'. This award goes to an OPS team member who has shown great work ethic and innovation over the last month.

This month's winner is **Pedro Ortega!**

On top of his already diligent work in Shipping, Pedro has been taking part in a Network Tech cross-training program, where he has been an excellent and hardworking student. In fact, he is so committed to learning, that after he got hit by a car while riding his bike and suffered many nasty bumps and bruises, he still showed up early the next day because he was worried about missing out on some crucial content. Eric sent him home for some proper recovery and with some assurances he won't miss anything, but that's what we call dedication! Bravo Pedro, you are a **Machine Man!**

OPS Slops! - Data Destruction



In Operations we have to deal with a lot of trash, left over packaging material, e-waste and general production slop. We always do our best to recycle and manage this in the best possible way.

This month, one of our improvements has been our new E-Waste and Data Destruction procedures. There has been a recent focus on this globally as seen with the **GDPR-EU** regulation (General Data Protection Regulation) which comes into full effect on **25 May 2018**.

Not only will these new procedures let us confidently and safely destroy all sensitive devices, it also allows us to offer this service to our customers as well. If you have any clients who require a E-waste or data-destruction services, then please suggest Curvature as their provider. We will dispose of the equipment safely and provide a Certificate of Destruction too! Reach out to Eric for more information.

Tidbits

Joke of the month:

How many Receivers does it take to screw in a lightbulb? None, the light bulb is still incoming :D

Quote of the month:

"The art of war teaches us to rely not on the likelihood of the enemy's not coming, but on our own readiness to receive him; not on the chance of his not attacking, but rather on the fact that we have made our position unassailable" - Sun Tzu

Comic of the month:

