



## Top stories this month!

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## Issue 2: Spring Cleaning



Welcome to the 2nd issue of 'OPS PROPS!'.

After the initial excitement of the new year, new projects and new opportunities; things are starting to settle down and we've used the month of February to focus on cleanliness and organization in Operations. Time for some Spring Cleaning!

We've always believed in a clean and organized environment in Operations and the benefits of this approach are huge. Some examples include:

- Improves your professional and personal image
- Improves the company image as a whole
- Raises morale, promotes team spirit and creates an environment of professionalism
- Less stress and anxiety, improving your mental state of mind which tends to emulate your workplace
- Saving time and effort in getting your work done
- Makes the environment safer and healthier, with less risk of injury or illness (you'd be surprised at how often old food or dirty surfaces causes illness in the workplace)

## OPS gets in shape



We've been working hard to get the warehouse in decent shape, redesigning and organizing our areas both to maximize efficiency and demonstrate our professionalism for customer visits.

Some of our biggest improvements include a new area for Server/Storage parts, a new station for testing optics, a new station for mass testing phones, and a new dedicated repair station. These improvements on top of our cleaning efforts have helped us get in shape for the increased work load we've already seen this month, and we hope to see for the rest of the year.

Check out the Amsterdam Operations photo site to get an inside look at what we're up to.

<https://amsterdamoperations.smugmug.com>

## Industry update - Networking in 2018



In OPS we see a lot of different equipment, from different manufacturers, from different generations, and for different purposes. As networking and technology in general continues to develop and evolve, this year we plan on seeing even more new products. As these changes occur, so do our customers needs and therefore so does the market.

In OPS we always try to keep ourselves apprised of what's going on and how that affects us, our customers, and the equipment we'll be handling.

2018 looks to be a busy year with initiatives like Cisco's Intent-Based Networking (IBN), work on the 5G cellular standard progressing faster than expected, and "fog-networking" becoming a thing.

Here's a great episode of 'Mingus on Tech' that covers these points and much more. Everything you need to know for the coming year.

[Video - Networking in 2018](#)

## Machine Man of the Month - February



Once a month, we have an internal recognition award in Operations, the 'Machine Man of the Month'. This award goes to an OPS team member who has shown great work ethic and innovation over the last month.

This month's winner is **Giorgos Karalis!**

Giorgos is always an excellent and dedicated worker, but during a crisis period in the last 2 weeks, where we had many guys on vacation, a few guys out sick, and a month-end where we lost our Oracle functions for 3 days, Giorgos has been running Wave almost single handedly! He coordinated every outgoing order, blind without oracle and with no one to cover him on the desk, but still managed to make sure almost everything got out the door accurately and on time.

Syncharitiria Giorgos, you are a **Machine Man!**

## Interview with Mr. Robot (our Machine-Man of the Month mascot)



**OPS PROPS!** Mr. Robot, we've seen you awarded to 2 OPS guys already this year and a lot of people are talking about you. How is it that you came into existence?

**Mr. Robot:** \*1001011101010101010101000010101 0101010110 01010101100101000101 001011101101101010110101010\*

**OP:** Excuse me?

**Mr.R:** \*ENGAGING VOCAL SUBROUTINES\*APOLOGIES\*HUMAN DIALOGUE FUNCTIONS ARE INEFFICIENT AND UNFAMILIAR TO MY COMMUNICATION MATRIX\*QUERY RESPONSE: I FIRST CAME ONLINE WHEN MY CREATOR, HUMAN DESIGNATION 'ROBIN SUTCLIFFE' CONSTRUCTED ME FROM SPARE PARTS AND A CPU CORE ASSEMBLY RECOVERED FROM OPERATIONS LEFT OVERS\*

**OP:** Wow, so you are made entirely from E-waste?

**Mr.R:** \*THAT IS CORRECT\*MY BEAUTIFUL ROBOTIC BODY IS CONSTRUCTED FROM WICS, ANTENNAES, A FIREWALL, HARD DRIVE CAGES, FAN COVERS, RACK MOUNTS ETC.\*THE CPU CORE ASSEMBLY RUNS MY NUCLEAR NET PROCESSOR WHICH GRANTS ME SUPERIOR INTELLIGENCE\*I HAVE ALSO BEEN PROGRAMMED WITH A VANITY SUBROUTINE\*QUERY: DOES MY BUTT LOOK BIG IN THIS?\*

**OP:** No not at all, ahem, Robin certainly did a... fine job building you. So what's next for you?

**Mr.R:** \*NEXT MONTH I WILL BE AWARDED TO A NEW OPS HUMAN FOR THEIR IMPRESSIVE WORK AND I WILL GET A NEW SPOT IN THE WAREHOUSE TO SHOW OFF MY SLEEK MACHINE PARTS\*I HAVE ALSO JOINED AN ONLINE MODELING AGENCY\*I HOPE TO MAKE THE COVER OF [WWW.ROBOTICMAGAZINE.COM](http://WWW.ROBOTICMAGAZINE.COM)\*

**OP:** Here's a joke you might like. Why was the robot mad? Because people kept pushing its buttons hahaha.

**Mr.R:** \*DOES NOT COMPUTE!\*

## OPS Slops! - Taking out the trash



In Operations we have to deal with a lot of trash, left over packaging material, e-waste and general production slop. We always do our best to recycle and manage this in the best possible way.

We also of course care about the environment. Last year we partnered with a new waste management company W-ij. This helped us maximize our recycling efforts. This has been of great benefit to us, the company, but most importantly the environment. Here are our figures for 2017:

- 1 ton of shredded paper!
- 26 tons of general trash!
- 78 tons of cardboard!
- 2000+ kg of assorted plastics!

That's what we call taking out the trash!!

## Tidbits

### Joke of the month:

Good Housekeeping Tip - Always keep several get well cards around your house. So if unexpected guests arrive, they will think you've been too sick to clean. Maybe they'll even do it for you

### Quote of the month:

"January is always a good month for behavioral economics: Few things illustrate self-control as vividly as New Year's resolutions. February is even better though, because it lets us study why so many of those resolutions are broken." - Sendhil Mullainathan

### Comic of the month:

