

# Michael Baxter

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## **Experience**

DigitalCrafts | Full-Stack Web Developer | November 2017 – March 2018

*Houston, TX*

- 16-week intensive, full-time accelerated learning program
- Learned Python and full-stack JavaScript, including Node.js, Postgres, Sequelize, Express, React, HTML/CSS, Redux, MongoDB, Bootstrap and Amazon Web Services
- Recent projects include:

**Beaudemy** | <https://github.com/baxter1707/beaudemyFrontend>

March 2017

- A learning portal for Beauty Professionals.
- Built with HTML, CSS, React, Redux, Sequelize, Postgres Node.js and Express.
- Allow for educators to upload courses and students to view and save them to continue their education.

**The Honey Tree** | <https://github.com/baxter1707/honeytreeFrontEnd>

February 2017

- An E-commerce site that sells Honey products.
- Built with HTML, CSS, React, Redux, Postgres, Sequelize, Node.js and Express.
- A fully functional website that allows for the buying and selling of local sources honey products.

**Pokedex** | <https://github.com/baxter1707/pokedex>

January 2017

- A web app Pokedex, used to explore databases and server side pages.
- Built with HTML, CSS, Mustache, Postgres, Sequelize, and Express.
- Features ability to view all Pokemon at once, or login and save your favorite Pokemon to your unique user profile.

## Home Entertainment Inc. | Operations Manager | April 2014 – January 2017

Provides turn-key, high-performance audio and video systems, home theatres, computer networks, security and surveillance systems, and home automation systems through efficient and innovate design and superior customer service. Specializes in designing, building, and installing electronics systems spanning from blending technology in highly aesthetic environments to durable, commercial systems. Custom showroom allows customers to experience a wide range of products to begin the design process.

### *Houston, Texas*

- Utilized industry experience and customer service skillset to oversee operation of the retail showroom, installation projects, warehouse inventory, and employee payroll.
- Boosted installation scheduling efficiency, on-time arrivals, and job completion time, by creating SOP's relevant to each job type.

## Comcast | Customer Account Executive | March 2012 - April 2014

Comcast, as a Fortune 50 leader, provides entertainment and online experiences through media and technology. XFINITY retail stores offer customers with a way to interact with an agent face-to-face while experiencing all XFINITY offers through hands-on product demonstrations. Customers can also get help with any of their account needs from billing and discrepancies to managing their subscriptions and making payments.

### *Houston, Texas*

- Managed customer accounts while exceeding sales objectives by utilizing accurate product knowledge and customer service skill set.
- Achievement Award: Rewarded 'Comcast Customer Service Award -Western Division'. This award is given by maintaining a 98% or higher in customer satisfaction surveys. The Western Division consists of all markets from Houston to the Pacific Coast.

## **Education**

### Digital Crafts | November 2017 - March 2018

#### *Houston, TX*

- Full Stack Developer

### Jacksonville State University | Fall 2008 – Fall 2010

#### *Jacksonville, AL*

- Music Education