

Section	Perfect Queue Settings Options	Instructions column	Queue 1*	Queue 2	Queue 3	Queue 4
1		Define in the COLUMNS (E - K) the queues which are to be saved as default queues for common scenarios	(mandatory - taken from worksheet "TA main data") NO changes allowed in this column  This is the default queue, which is used for RP change in Amadeus cytric T&E booking flow	First additional queueing flow		
1.1	GDS	Amadeus / Galileo / Sabre / Apollo	Taken from TA main data page	AMADEUS	AMADEUS	AMADEUS
1.2	Queue Name	Name for the Queue	Default Queue	<b>Cytric</b>	<b>Cytric</b>	<b>Cytric</b>
1.3	GDS Office Code/ID*	The OID / PCC	Taken from TA main data page	GVAC22139	GVAC22139	GVAC22139
1.4	PNRQ*	The Queue Number	Taken from TA main data page	20	20	20
1.5	PNRQCAT	The Queue Category	Taken from TA main data page	1	2	3

2	Usage of the Queue - General	Nothing is selected by default	Default Queue	Queue 2 Select applicable flows from	Queue 3 Select applicable flows from	Queue 4 Select applicable flows from
2.0	Use as default copy	To be selected Y/N (if this selected - other fields are not available)	<b>Y</b>			
2.1	For all Bookings	To be selected Y/N				
2.2	For all changed Bookings	To be selected Y/N		<b>Y</b>		
2.3	For all canceled Bookings	To be selected Y/N				
2.4	For all Bookings to be approved	To be selected Y/N				
2.5	For all pre-approved Bookings	To be selected Y/N				
2.6	For all approved Bookings	To be selected Y/N				
2.7	For all not approved Bookings (rejected bookings)	To be selected Y/N				

2.8	For all bookings with Pending Approval (for pre-approved and to be approved Approval System)	To be selected Y/N				
2.9	For all passive Bookings	To be selected Y/N				Y
2.10	For all bookings with active segments (no passive segment in the PNR)	To be selected Y/N				
2.11	If a booking with an issued ticket has been canceled on the ticketing date (Auto VOID)	To be selected Y/N				
2.12	If a Booking contains a Message to the Travel Agency or the Vendor	To be selected Y/N				
2.13	If a Booking is booked after Agency Hours	To be selected Y/N				
2.14	If a Booking is put on hold	To be selected Y/N			Y	
2.15	If a Booking on Hold is confirmed					
2.16	If a Booking on Hold is canceled					
2.17	If a booking is booked Out-of-Policy	To be selected Y/N				

3	AIR	Nothing is selected by default	Default Queue	Queue 2	Queue 3	Queue 4
3.1	If a Booking contains Air Segments	To be selected Y/N				
3.2	If a booking contains Flight VDA Segments	To be selected Y/N - default scope-				Y
3.3	If a Booking contains DynaWeb(tm) Air Segments	To be selected Y/N				Y
3.4	If a Booking contains a selected Ticket Credit	To be selected Y/N				
3.5	If a Booking contains Wait-listed Air Segments	To be selected Y/N				
3.6	If a booking contains pending segments	To be selected Y/N				
3.7	For all bookings containing a Oneway Flight	To be selected Y/N				
3.8	For all bookings containing a Roundtrip Flight	To be selected Y/N				
3.9	For all bookings containing a Company Fare	To be selected Y/N				
3.10	For all bookings containing a SAS TPC Fare	To be selected Y/N				
3.11	For all bookings containing an AF Carte d'Abonnement Fare	To be selected Y/N				
3.12	For all bookings resulting from a Multi Segment Requests	To be selected Y/N				
3.13	Accepted Air Option	To be selected Y/N				

3.14	If an Air Option has been declined	To be selected Y/N				
3.15	If a Trip Request with Air Options has been removed completely	To be selected Y/N				
3.16	If a GDS Booking contains a chargeable seat reservation	To be selected Y/N				
3.17	If a GDS Booking contains additional baggage	To be selected Y/N				
3.18	If a GDS Booking contains ancillaries	To be selected Y/N				
3.19	If a GDS Booking contains a ticket change	To be selected Y/N				
3.20	<i>If a Booking contains a Fare higher than XX &lt;currency&gt;</i>	<i>To be selected Y/N – and value and currency to be provided in XX- &lt;currency code&gt; format</i>				

4	If a Booking contains a specific AIR Service Class		Default Queue	Queue 2	Queue 3	Queue 4
4.1	First	To be selected Y/N				
4.2	Business	To be selected Y/N				
4.3	Premium Economy	To be selected Y/N				
4.4	Coach	To be selected Y/N				

5	If a AIR Booking contains		Default Queue	Queue 2	Queue 3	Queue 4
5.1	Domestic flights	To be selected Y/N				
5.1.2	having X or more connections in any direction	To be selected Y/N <u>and</u> number of connections to be provided (value between 1 - 4)				
5.1.3	and flight duration is equal or more than X hours	To be selected Y/N <u>and</u> value for time in hours to be provided				
5.1.4	for the longest segment	To be selected Y/N				
5.1.5	for complete trip	To be selected Y/N				
5.2	International flights	To be selected Y/N				
5.2.2	having X or more connections in any direction	To be selected Y/N <u>and</u> number of connections to be provided (value between 1 - 4)				
5.2.3	and flight duration is equal or more than X hours	To be selected Y/N <u>and</u> value for time in hours to be provided				
5.2.4	for the longest segment	To be selected Y/N				
5.2.5	for complete trip	To be selected Y/N				
5.3	Intercontinental flights	To be selected Y/N				

5.3.2	having X or more connections in any direction	To be selected Y/N <u>and</u> number of connections to be provided (value between 1 - 4)				
5.3.3	and flight duration is equal or more than X hours	To be selected Y/N <u>and</u> value for time to be provided				
5.3.4	for the longest segment	To be selected Y/N				
5.3.5	for complete trip	To be selected Y/N				
5.4	If a Booking is booked a certain Period of Time before Departure X hours	To be selected Y/N <u>and</u> value for time to be provided				
5.5	If a Booking contains a certain Ticket Option	To be selected Y/N				
5.5.2	Pay As You Fly	To be selected Y/N				
5.5.3	Electronic ticket	To be selected Y/N				
5.5.4	Prepaid at Airport	To be selected Y/N				
5.5.5	Shuttle Flight	To be selected Y/N				

6	If a AIR Booking contains a certain Ticketing Option		Default Queue	Queue 2	Queue 3	Queue 4
6.1	Ticketing on the Day of the Booking	To be selected Y/N				
6.2	Ticketing within 24 hours after booking	To be selected Y/N				
6.3	Ticketing at any other Date	To be selected Y/N				

7	Hotel specific flows		Default Queue	Queue 2	Queue 3	Queue 4
7.1	If a Booking contains Hotel Segments	To be selected Y/N				
7.2	For all bookings containing a Hotel VDA Booking (passive Segments)	To be selected Y/N				Y
7.3	For all bookings containing a Hotel GDS Booking (active Segments)	To be selected Y/N				
7.4	For all bookings containing an Offline Hotel Request	To be selected Y/N				
7.5	<i>If a Booking contains a Fare higher than XX &lt;currency&gt;</i>	<i>To be selected Y/N – and value and currency to be provided</i>				

8	Rental Car specific flows		Default Queue	Queue 2	Queue 3	Queue 4
8.1	If a Booking contains Rental Car Segments	To be selected Y/N				
8.2	For all bookings containing a Rental Car VDA Booking (passive Segments)	To be selected Y/N				Y
8.3	For all bookings containing a myDriver VDA Booking (passive Segments)	To be selected Y/N				Y
8.4	For all bookings containing a Rental Car GDS Bookings (active Segments)	To be selected Y/N				
8.5	<i>If a Booking contains a Fare higher than XX &lt;currency&gt;</i>	<i>To be selected Y/N – and value and currency to be provided</i>				

9	Train Booking specific flows		Default Queue	Queue 2	Queue 3	Queue 4
9.1	If a Booking contains Rail Segments	To be selected Y/N				
9.2	For all bookings containing a Oneway Rail Segment	To be selected Y/N				
9.3	For all bookings containing a Return Rail Segment	To be selected Y/N				
9.4	If a Deutsche Bahn booking	To be selected Y/N				
9.5	If a Amtrak booking	To be selected Y/N				
9.6	If a Deutsche Bahn (NVS) booking	To be selected Y/N				
9.7	If a Evolvi booking	To be selected Y/N				
9.8	If a NS International booking	To be selected Y/N				
9.9	If a Renfe booking	To be selected Y/N				
9.10	If a SNCB booking	To be selected Y/N				
9.11	If a SNCF French Rail booking	To be selected Y/N				
9.12	If a Swedish Rail booking	To be selected Y/N				
9.13	If a trainline booking	To be selected Y/N				
9.14	If a Via Rail Canada booking	To be selected Y/N				
9.15	<i>If a Booking contains a Fare higher than XX &lt;currency&gt;</i>	<i>To be selected Y/N – and value and currency to be provided</i>				

10	cytric Travel Wizzard(tm) Request	Section is ONLY applicable if the Travel Agency is going to be used on systems where cTW is activated		Queue 2	Queue 3	Queue 4
10.1	If the request contains an air segment	To be selected Y/N				

10.2	If the request contains a rail segment	To be selected Y/N				
10.3	If the request contains a hotel segment	To be selected Y/N				
10.4	If the request contains a rental car segment	To be selected Y/N				
10.5	If the request contains an Other Travel Segment	To be selected Y/N				
10.6	If a Booking is booked a certain Period of Time before Departure X hours	To be selected Y/N and value for time to be provided				

Queue 5	Queue 6	Queue 7	Queue 8	Queue 9	Queue 10
AMADEUS	AMADEUS	AMADEUS	Fill GDS	Fill GDS	Fill GDS
<b>Cytric</b>	<b>Cytric</b>	<b>Cytric</b>	Define Queue name	Define Queue name	Define Queue name
GVAC22139	GVAC22139	GVAC22139	Fill OID/PCC	Fill OID/PCC	Fill OID/PCC
20	20	20	Fill Queue Number	Fill Queue Number	Fill Queue Number
4	5	6	Fill Queue Category	Fill Queue Category	Fill Queue Category

Queue 5 Select applicable flows from rows below	Queue 6 Select applicable flows from rows below	Queue 7 Select applicable flows from rows below	Queue 8 Select applicable flows from rows below	Queue 9 Select applicable flows from rows below	Queue 10 Select applicable flows from rows below
		<b>Y</b>			
<b>Y</b>					