



Waddow Cottage,
Stoneygale Lane,
Ribchester,
Preston
PR3 3YN

Dear Guests,

Welcome to Waddow Cottage. We designed and built these cottages with a view to providing luxurious accommodation amidst the beauty of the Ribble Valley. Each property was built to exacting standards using locally sourced materials. We are not disappointed by the result and sincerely hope you make yourselves at home.

Within this welcome manual you will find basic information about the house. We also share with you some local knowledge, which we hope will go some way to making the most of your stay.

Yours truly,

Liz and John
Owners

CONTENTS

A quick guide.....	page 4
Emergency contacts.....	page 4
A guide to the property.....	page 5
What if something goes wrong?	page 7
Using the appliances.....	page 8
Out and about.....	page 16
Local amenities.....	page 21
Frequently asked questions.....	page 24

A QUICK GUIDE

Emergency numbers are located overleaf.

Check out time is **10am**. When checking out, please visit the office to handover keys. If, for some reason, you are unable to do this please leave the keys on the hooks in the porch.

Please note.

The office on site is purely for check-ins and outs and is not manned.

If you have an **emergency, please call 07720601563.**

Facilities include:

- Hot tub
- Outdoor seating area
- Smart TV
- Speaker dock
- En-suite bathrooms

Waddow Cottage is a self-catering cottage. Within the cottage you will find a complimentary starter pack including, wood for one fire, a couple of dishwasher tablets, a couple of washing machine tablets, a toilet roll per toilet, hand soap in the en-suites and some washing up liquid. All other consumables required must be purchased.

Please do and please don't:

- Don't smoke or use e-cigs
- Don't bring your pets
- Don't use glass in the hot tub – plastic drinkware is provided
- Do report any damage
- Do keep the gates to the surrounding fields closed
- Do leave Waddow clean and tidy
- Do be considerate to neighbours
- Do make use of the facilities available
- Do make yourself at home
- Do enjoy yourself!

Directions

Coming from Ribchester: turn onto Ribblesdale Road. You will pass over a little humpback bridge. You are now on Stoneygate Lane. Continue up Stoneygate Lane, ignoring your SatNav as it will tell you to turn left into Chesterbrook. Once you have passed Stydd Gardens on your right, take the second left. You will see a sign for 'Oak Bank Cottages'. Turn left onto the cobbled road and follow it to the Cottages.

EMERGENCY CONTACT DETAILS

Below are some useful contact addresses and numbers should you need them during your stay. Our details are listed and we will endeavour to help you as soon as possible.

Please note these numbers are to be used in emergencies only.

Property manager: Olivia

Mobile: 07720601563

Office: 01254 820 444

Hours: Mon to Thurs 8am – 4pm, Fri 8am – 5pm

Emergency services (ambulance, police, fire): dial 999

Local police: Lancashire Constabulary

Tel No: 01772 614444

Address: Saunders' Lane, Preston, Lancashire, PR4 5SB

Nearest hospital: Royal Blackburn Hospital

Tel No: 01254 263 555

Address: Haslingden Road, Blackburn, Lancashire, BB2 3HH

Nearest pharmacy: Lloyds Pharmacy

Tel No: 01772 782643

Address: 40 Berry Lane, Longridge, PR3 3JJ

Opening hours: Mon to Fri 9am – 6pm, Sat 9am – 5pm, Sun 11am – 3pm

Dentist: emergency NHS dental care

Tel No: 111

Nearest ATM: Spar Ribchester

Address: 32-34 Church St, Ribchester, PR3 3YE.

A GUIDE TO THE PROPERTY

We hope the details below will help you to get the most out of your stay in your holiday home. If you have any questions please do not hesitate to get in touch.

Dangers:

- Please ensure children are supervised around the hot tub and that the lid is closed when not in use.
- There are many beautiful walks surrounding Waddow Cottage. Please enjoy but keep in mind that you will encounter farm livestock and wild animals. Please respect farmers by shutting gates, taking nothing but photos and leaving nothing but footprints.

Rubbish and recycling:

Household waste:

Please place filled bin bags in the wheelie bins located by the wooden gates at the back of the house. Recycling bins are also provided. The bin with the **blue lid** is for mixed recycling. This includes plastic, aluminium, card and paper. The bin with the **red lid** is for glass only. These bins do not require a bin liner. Please empty recycling bins into the correct wheelie bin located by the wooden gates.

Heating:

There is a gas boiler in the kitchen and thermostats in each room. Please be aware, temperature changes are not instant.

First Aid Kit:

For your safety, comfort and peace of mind, we have provided you with a First Aid kit. You will find it in the cupboard under the kitchen sink.

Fuse Box:

The fuse box is located in the utility room.

If there should be a problem please contact Olivia or Emma on 07720601563.

Check out:

Please make sure you have vacated the property by 10am.

Hot tub:

Hot tub chemicals will be added each weekday. Access to the hot tub will be gained through the gate at the bottom of the garden. Please follow the instructions for the hot tub carefully.

Please note, if the water level falls below the jets, the hot tub will automatically turn off. If this happens, please let us know so that we can refill the hot tub.

We advise bringing flip flops to walk to and from the hot tub.

Suggestions:

We check each cottage thoroughly prior to a check-in and do our best to ensure that all light bulbs, batteries, etc. are in full working order. Occasionally, these fail or break during a stay. If it impacts on your stay, please let us know and we will endeavour to replace as soon as possible. If not, it would be helpful if a comment was left in the suggestions box.

Bedrooms:

Ground floor

- Superking bedroom with en-suite wet room

First floor

- Twin bedroom with en-suite wet room
- Twin bedroom with en-suite wet room
- Super king bedroom with en-suite bathroom

Please do not move the beds or furniture. Doing so may result in an additional charge.

WHAT IF SOMETHING GOES WRONG

Smoke alarm sounds:

Evacuate the building using the nearest exit. Leave all personal belongings behind.

Call emergency services on 999.

Oak Bank Cottages,
Stoneygate Lane,
Ribchester,
PR3 3YN

Assemble away from the cottages and ensure everyone is accounted for.

Carbon monoxide alarm sounds:

Ventilate the room by opening windows and doors.

Leave the room and move to somewhere with fresh air.

Call the emergency services, if necessary or if you are unsure.

Check that all persons are accounted for.

Do not re-enter the room until the emergency services have arrived or the premises have been aired out and the detector remains in its normal condition.

The carbon monoxide detector can be reset by pressing the test/reset button.

There is a power cut:

Use the emergency torch provided which is hung by the fire extinguisher on the 1st floor landing.

Reset the breaker using the fuse box located in the utility room.

Remember to turn off any appliances.

USING THE APPLIANCES

You will be familiar with the use of many of the appliances. Below are some simplified instructions for your convenience.

WASHER DRYER

Turn the machine ON using the on/off button.

Insert a tablet into the drawer (there are a few complimentary tablets in the cupboard).

Turn the numbered dial to select the preferred setting.

Use the central dial to set the temperature.

Press start. Do not try to open the door until the cycle is finished.

To dry clothes, select an option from numbers 11-13 or the corresponding symbol.

Use the dial on the far right to select the number of minutes.

Press start.

DISHWASHER

To operate the dishwasher, load up with all your dirty dishes.

Place a tablet into the slot. (There are a few complimentary tablets are in the cupboard beneath the sink).

On the top edge of the dishwasher is the control panel.

Press the right hand button to turn on and off.

Select the preferred setting using the 'P' button on the right hand side. Press repeatedly to cycle through the options.

Use the clock button to select a delay of 3, 6 or 9 hours.

Close the dishwasher door to start the cycle.

Do not open until the cycle is finished. This is indicated by several beeps.

HOBBS

Hold down and turn the knob corresponding to the burner you'd like to use.

WOODBURNER

Gloves are provided for your safety when using the wood burner.

You will find some complimentary kindling and wood that will get you going and allow you to enjoy a relaxing fire.

Please close the door of the wood burner once alight.

We have stocks of additional wood for sale. If you would like more wood just contact us.

REMEMBER

Please keep children a safe distance away from the wood burner.

TV

Turn on the TV using the large black remote.

To watch a DVD, turn on the DVD player, using the small black remote.

Use the TV remote, to change the input. On the top right of the remote is the 'source' button. Press this until 'HDMI 1' is selected. Your DVD should start playing on the screen.

NOTE

Many of the DVDs are unsuitable for family viewing. We ask that parents bear this in mind when allowing children to choose a DVD.

SPEAKER DOCK

Make sure the speaker dock is plugged in at the mains and the mains switch on the back of the dock is ON.

Press STANDBY/SOURCE button once to select Bluetooth

- Bluetooth connection- switch on Bluetooth on your phone/iPod
- Pair with speaker dock- name starting with 'IBTL...'
- Once connected select music from your phone/iPod or use the remote.

Press STANDBY/SOURCE button twice to use the dock on the speaker

- To open the dock pull the small tab above the PLAY/PAUSE button towards you

- Place iPhone/iPod in the dock and select the music through your device or use the remote.

Press STANDBY/SOURCE button three times to use the aux connection on the back of the speaker dock.

- Plug in phone/iPod/iPad/mp3 using the other end of the aux cable
- Select music through phone/iPod/mp3/iPad or use the remote.

Adjusting the volume

- Press VOLUME +/- button
- If you wish to switch the sound off press the MUTE button on the remote control. Press MUTE button again or the VOLUME +/- button to resume normal listening.

You can charge your phone or device through the docking station or the USB port on the back of the speaker dock.

MICROWAVE AND GRILL

Microwave cooking

- Press MICRO/GRILL/COMBI repeatedly to select the power you want (P100, P80, P50, P30 or P10).
- Press START/+30SEC/CONFIRM
- Turn the disc to set the cooking time
- Press START/+30SEC/CONFIRM again to start cooking.

Grill cooking

- Press MICRO/GRILL/COMBI repeatedly until you reach either 'G', 'C-1' or 'C-2' depending on the power you want
- Press START/+30SEC/CONFIRM to confirm and turn the disc to set cooking time
- Press START/+30SEC/CONFIRM again to start cooking (when ½ the grill time passes, the oven will sound the buzzer twice for if you want to turn the food over. Press START/+30SEC/CONFIRM to continue.

Micro/grill/combi	Pad instructions	Microwave	Grill Power
-------------------	------------------	-----------	-------------

order	Display	Power	
1	P100	100%	
2	P80	80%	
3	P50	50%	
4	P30	30%	
5	P10	10%	
6	G	0%	100%
7	C-1	55%	45%
8	C-2	36%	64%

1. Quick start

- In standby mode press START/+30SEC/CONFIRM to start cooking with 100% power.
- Each added press will increase the time by 30 seconds.
- In microwave, grill or time defrost state each press of START/+30SEC/CONFIRM will increase the time by 30s.
- In standby mode, turn the disk to the LEFT to set cooking time with 100%

2. Defrost by weight

- Press WEIGHT/TIME DEFROST once and oven will display 'DEF1'
- Turn disc to select weight
- Press START/+30SEC/CONFIRM.

3. Defrost by time

- Press WEIGHT/TIME DEFROST twice and oven will display 'DEF2'
- Turn disc to select weight
- Press START/+30SEC/CONFIRM the power is at P30.

4. Kitchen timer

- Press KITCHEN TIMER/CLOCK once and LED will display 00:00.
- Turn disc to enter the correct time needed
- Press START/+30SEC/CONFIRM
- When timer goes off the buzzer will sound 5 times.

OVEN

To use the oven/grill turn the right knob to the desired setting. Turn the left knob to choose the temperature.

1. Timer

- Press the MODE button
- The bell symbol will flash on the screen and 0:00 will appear
- Adjust time by using + and – buttons.

2. Semi automatic programming according to finish time

(used to cook according to desired finish time)

- Select required function and temperature
- Press MODE until you see the 'end' on the timer screen. The 'A' and the days time will flash.
- Adjust the finishing time for the food you wish to cook using the + and – buttons
- You can set a time up to 10 hours after the current time.

HEATING

There is a thermostat in each room that allows you to control the temperature. Please note that temperature changes are not instant.

The heating can be turned on or off using the switch on the boiler (seen in the image below), which is located in the kitchen.



COFFEE MACHINE

Pull out clear tray on side of machine and fill with cold water.

Make sure ON/OFF switch on the side of the machine is ON.

Put the drip tray in at the desired height for your mug or cup.

Open the locking handle and insert your desired capsule, foil down.

Close the locking handle and press the button with the orange light so that it flashes.

Wait until your drink has been dispensed and the orange light has stopped flashing.

Open locking handle and dispose of empty capsule.

Enjoy your drink!

2

de Getränkzubereitung
 en Beverage preparation
 fr Préparation de boissons
 es Preparación de bebidas
 pt Preparação de bebidas
 it Preparazione delle bevande

nl Toeberiden van dranken
 sv Tillredning av drycker
 da Tilberedelse af drikke
 no Tilberedning av drikker
 el Παρασκευή ροφήματος
 pl Przygotowanie napoju

cs Příprava nápojů
 sk Priprava nápojov
 ro Prepararea băuturilor
 ru Приготовление напитков
 uk Приготування напою
 ko 음료 추출



2. Enjoy your first TASSIMO Drink



8001 007 950 12/14



Additional pods are readily available in local supermarkets.

USING THE HOT TUB

Please do not use glass in the hot tub or building. Plastic drinkware is stored in a kitchen cupboard.

Children are not allowed in the hot tub without adult supervision.

Please shower before using the hot tub. The robes in your bedrooms are ideal for going to and from the hot tub.

Please wear shoes to walk to the hot tub and avoid getting in the hot tub with dirt on your feet.

To open the lid of the hot tub, ensure the buckles on either side are unfastened.

Fold one half of the lid back over the bar. Placing a hand on the underside of the lid (not the skirts of the lid), lift the lid backwards. The lid remains attached and will slide down the back side of the hot tub.

Before getting in please remove the chemical diffusing 'mushroom'. This will need to be placed back into the hot tub before the lid is closed.

To switch on the jets, press the button far left of the control panel. Pressing it once will turn on the jets on a low powered setting. Press the button a second time for more powerful jets. To turn off the jets, firmly press the button for a third time.

To switch on the hot tub LED lights press the button detailing a light bulb. Press for a second time to turn the lights off.

The temperature can be adjusted between 26°C and 40°C, although we strongly advise that it is left at the recommended temperature of 38°C. Please remember that if you do lower the temperature, it will remain at that temperature for your next use.

Please ensure the jets are off before putting the lid back onto the hot tub.

Please replace the lid properly when finished as this helps to keep it hot for your next visit. Please make sure that the skirts of the lids are not tucked in.

Please ensure the hot tub does not overflow. This causes damage to the hot tub itself, whilst making the floor slippery for you.

REMEMBER:

Please do not allow the hot tub to overflow.

Please do not turn the hot tub off at the plug or from inside the cottage.

Please do not use glass in the hot tub or building, our stylish plastic option will prevent injury.

Please place the blue and white mushroom float back into the hot tub.

Please turn off the jets and put the lid onto the hot tub when finished.

Please supervise children at all times.

Please do not stand on the cover.

False tan wearers be warned – you will not get out of the hot tub with the same lovely tan that you had on getting in!

Please note, if the water level falls below the jets, the hot tub will automatically turn off. If this happens, please let us know so that we can refill the hot tub.

OUT AND ABOUT

Limitless information is available online and a good starting point is www.visitribblevalley.co.uk (just get online with your wifi password). A recent national survey declared the Ribble Valley as the second best place to live in the entire UK, after the nearby borough of Allerdale in Cumbria.

Local man Nigel Haworth won chef of the year award and a year later, a Michelin star followed and is successfully retained by Northcote, just up the road from you (www.northcote.com). Equidistant is another award winning hotel, spa and restaurant at Stanley House (www.stanleyhouse.co.uk)

On foot in a few minutes:

- **The Café at Stydd Gardens. Open Tuesday to Sunday 10am – 4.30pm.**

Stydd Gardens is not your typical garden centre and The Café at Stydd is by no means an ordinary café. Seated amidst the plants within a beautiful green house, enjoy afternoon tea or choose from the lovely menu. The award winning chef has recently entered the limelight after competing in BBC 2's Great British Menu.

At Stydd Gardens you will also find an array of quaint shops and a nursery specialising in old fashioned roses.

Just turn right out of the gates and walk down the hill. The Café is on your left.

- **Fullalove's Wine bar at Stydd Gardens. Open Tuesday to Thursday 11am – 6.30pm, Friday to Sunday 11am – 8pm.**

The Fullalove's Wine bar is an innovative wine company offering a hand-picked selection of wines. Situated within a beautiful and unique cabin, Fullalove's wine bar is a lovely place to visit.

- **Rosie Duck at Stydd Gardens.**

Rosie Duck is a lovely deli-cake shop offering coffee, cake and savoury treats. If you are visiting our cottages to celebrate a special occasion I recommend getting in touch with Rosie Duck. A bespoke cake or cupcakes, will help make your special occasion, extra special.

Ribchester: google *Ribchester*, and you can find out all about this Roman Fortress settlement. In particular, we love:

- **Ribchester Museum-** Ribchester has a long history and was a Roman garrison fort. It boasts Lancashire's only specialist Roman Museum. Home to the replica of the *Ribchester Helmet*, a Roman bronze ceremonial helmet dating to between the late 1st and early 2nd centuries AD, which is now on display at the British Museum. It was found in Ribchester in 1796, as part of the Ribchester Hoard.

Opening times weekdays 10:00-17.00 and weekends 12:00-17:00. Admissions: adults £3.00, children over 5 yrs £1.50, under 5 yrs free.

- **Potters Barn**, set in a beautiful old barn with a secret garden. Enjoy a varied menu to suit everyone, right in the heart of the village.

Potters Barn, Church Street, Ribchester, PR3 3YE. Tel: 01254 878431

Drive time: 3 minutes

Walk time: 10 minutes

- **Ribchester Arms.** A favourite with locals and travellers alike, serving consistently good food, cask ales and fine wines. The warm welcome extended by staff keeps this place firmly on the map.

Blackburn Road, Ribchester, Lancashire, PR3 3ZQ. Tel: 01254 820888

Drive time: 3 minutes

Walk time: 15 minutes

15 minute drive:

- **Train:** Free parking at Ramsgreave and Wilpshire train station puts you on the train line (Clitheroe to Manchester Victoria line). Provides hourly access to central Manchester, avoiding the traffic and car parking headaches.

922 Whalley New Road, Blackburn, BB1 9PH.

- **Huntley's Country Stores:** www.huntleys.co.uk Free car parking, maze (seasonal), food hall with local produce, restaurant, resident pianist, all contribute to making Huntley's a fun trip out. The Beauty Shed www.thebeautyshedspa.uk provides beauty, pamper therapies and has its own hot tub.

Huntley Gate Farm, Whalley Road, Samlesbury, PR5 0UN.

OUR LOCAL FAVOURITES

Whalley

- Whalley was recently declared the best place to live in the North West.
- *Whalley Community Hydro* on the river Calder, generating green energy, has turned into quite the visitor attraction and is well worth a visit.
- In addition to the traditional pubs there are two new cocktail and wine bars, *Brady's* and *the Forum*. Discover new favourites at the Whalley wine shop, where specialist independent trader, Tom Jones invites you to taste wines he has sourced from around the world.
- Fifteenth century manor house, *Mitton Hall*, enjoy a relaxing morning coffee, afternoon tea, lunch or dinner and anything in between.
- Our personal favourite continental style café bar, *Benedicts of Whalley*. Awarded a national accolade for its coffee.

No 1 George Street, Whalley, BB7 9TH. Tel: 01254 824468

Drive time: 15 minutes

Stonyhurst College

- Grade 1 listed building, founded in 1593, established at Stonyhurst in 1794.
- Amongst the many famous alumni are Arthur Conan Doyle, author of Sherlock Holmes and Charles Laughton, actor along with current rugby stars, Ian Balshaw, Will Greenwood, Kieran Bracken and Joe Ansbro.
- You might even enjoy joining the *Tolkein* tour.

Stonyhurst, Clitheroe, Lancashire BB7 9PZ

Drive time: 12 minutes

- The *Shireburn* and *Bayley Arms* are popular hotels and restaurants in the village, and are well worth a visit.

The Shireburn: Whalley Road, Hurst Green, BB7 9QJ. Tel: 01254 826 678

Drive time: 10 minutes

Bayley Arms: Avenue Rd, Hurst Green, BB7 9QB. Tel: 01254 826478

Drive time: 10 minutes

Clitheroe

- Twelfth century Clitheroe castle stands proud on Castle Hill, in the shadow of the keep. It attracts visitors from far and wide.
- Biking enthusiasts from around the region, converge to meet for a scone and fresh ground coffee at the *Green Jersey*.

Shawbridge Sawmill, Taylor Street, Clitheroe, BB7 1LY. Tel: 01200 427630
Drive time: 19 minutes

- Many boutique and independent fashion outlets for couture outfits.
- There are many great restaurants in Clitheroe. Definitely worth a trip out.
- If you fancy a wander around a market, Clitheroe market is open Monday to Friday 9am-5pm.

Station Road, Clitheroe, BB7 2JT.

Drive time: 20 minutes

Holmes Mill, Bowland Brewery

- Holmes Mill, a former textile mill has recently been brought back to life in the form of a food, drink and leisure haven. The Bowland Beer Hall is home to one of the longest bars in Britain and serves a large variety of cask ales.

Holmes Mill, Greenacre Street, Clitheroe, BB7 1EB.

Tel for Beer Hall: 01200 401035. Tel for Holmes Mill: 01200 401035

Drive time: 20 minutes

Longridge

- *The Potting Shed at Spout Farm* is a café, bar and tea room. This recently opened venue will undoubtedly be popular with both locals and visitors. Situated above a garden centre, enjoy a lovely afternoon tea followed by a stroll among the plants.

Open Wednesday to Friday 9am – 5pm, Saturday to Sunday and Bank Holidays 10am – 5pm. Breakfast served 9am – 11am, lunch served 11.30am – 2.30pm, afternoon tea only from 2.45pm. (Bookings only for afternoon tea.)

Lancaster

- Park in Saltayre for free and enjoy a walk along the river over the millennium bridge and into the heart of the city. The castle is well worth a visit, opened in 79 AD and owned by HM the Queen.

Forest of Bowland

- AONB, taken its name from medieval woodland suited to craft bows. Perfect for walking, cycling and other outdoor activities, covering 312 sq miles.
- *The Inn at Whitewell*, where HM the Queen had her pub lunch in 2013. It is said she would like to retire to the area.

Near Clitheroe, Lancashire, BB7 3AT. Tel: 01200 448222

Drive time: 25 minutes

- *Bowland Wild Boar Park*, is a perfect day out for the family. There is lots of fun to be had including, meerkat and racoon feeding, tractor and barrel train ride, wildlife walks and chick stroking.

Chipping, Preston, PR3 2QT. Tel: 01995 61554

Drive time: 20 minutes

- *The Garden Kitchen*, is a lovely café and definitely worth a visit. Whilst their entire menu is delicious, The Garden Kitchen is known amongst locals for its unique afternoon picnic. Served on a miniature picnic bench, this spin on a traditional afternoon tea changes with the seasons but often features culinary delights ranging from raspberry ice cream milkshake served in a miniature glass welly to cakes baked within a mini plant pot.

The Garden Kitchen is a lovely place for a celebratory lunch whether it be an anniversary, birthday or simply a family get-together. Bookings are necessary, advanced bookings are advised.

Open Monday to Sunday 9am – 5pm.

Bolton-by-Bowland, BB7 4PF. Tel: 01200 447 447

Drive time: 25 minutes

Lytham

- Eminently genteel, on the sea front, the centre is packed with award winning restaurants and wine bars.
- Enjoy walks along the promenade and a visit to *Lytham Hall or Lowther Gardens*.

LOCAL AMENITIES

Details of the nearest/recommended petrol station and supermarkets can be found below.

PETROL STATION: Booths

Location: Berry Lane, Longridge, PR3 3NH.

Drive time: 10 minutes

LOCAL SHOP: Spar

Location: 32-34 Church St, Ribchester, PR3 3YE.

Drive time: 3 minutes

SUPERMARKET: Booths

Location: Berry Lane, Longridge, PR3 3NH.

Drive time: 10 minutes

SUPERMARKET: Sainsbury's

Location: Inglewhite Rd, Longridge, Preston, PR3 2NA.

Drive time: 11 minutes

SUPERMARKET: Aldi

Location: Whalley Road, Clitheroe, Lancashire, BB7 1HT.

Drive time: 17 minutes

SUPERMARKET: Lidl

Location: Shawbridge St, Clitheroe, Lancashire, BB7 1LZ.

Drive time: 18 minutes

GOLF COURSE: Stonyhurst College

Location: Stonyhurst, Clitheroe, Lancashire BB7 9PZ

Drive time: 12 minutes

Website: <http://www.stonyhurstpark.co.uk/visitors.htm>

GOLF COURSE: Longridge

Location: Fell Barn, Jeffrey Hill, Preston PR3 2TU

Drive time: 11 minutes

Phone: 01772783022

Website: <http://www.longridgegolfclub.co.uk/>

SWIMMING POOL: Ribblesdale pool

Location: Edisford Road, Clitheroe, BB7 3LA

Drive time: 17 minutes

Phone: 01200 424825

SWIMMING POOL: Sandcastle Waterpark

Location: South Beach, Blackpool, FY4 1BB

Drive time: 38 minutes

Phone: 01253 343602

Website: <http://www.sandcastle-waterpark.co.uk/>

TAKE-AWAYS: Kim Yin (Chinese/Fish and Chips)

Location: 2 Inglewhite Rd, Longridge, Preston PR3 3JR

Drive time: 10 minutes

Phone: 01772 784629

TAKE-AWAYS: Happy Valley (Chinese)

Location: 66 Berry Ln, Longridge, Preston PR3 3WH

Drive time: 9 minutes

Phone: 01772 783020

TAKE-AWAYS: Tony's Top Chippy (Fish and Chips)

Location: 23 Market Pl, Longridge, Preston PR3 3RR

Drive time: 9 minutes

TAKE-AWAYS: Hamadan (Indian)

Location: 1-3 Inglewhite Road, Longridge, Preston PR3 3JR

Drive time: 10 minutes

Phone: 01772 786201

TAKE-AWAYS: Spice (Indian)

Location: 16 Towneley Road, Longridge, Preston PR3 3HU

Drive time: 8 minutes

Phone: 01772 786100

TAKE-AWAYS: Shajan (Indian)

Location: Longsight Road, Blackburn, BB1 9EX

Drive time: 8 minutes

Phone: 01254 813640

Website: shajanindianrestaurant.co.uk

TAKE-AWAYS: Franco's (Italian)

Location: 244 Preston Road, Preston PR3 3BD

Drive time: 11 minutes

Phone: 01772 782454

Delivery address is: Oak Bank Cottages, Stoneygate Lane, Ribchester, PR3 3YN.

Frequently Asked Questions

Q: Are cots and high chairs provided?

A: Cots and high chairs are available on request. We have one cot and one high chair per cottage. If you require more than one of each, please let us know and we do our best to fulfil your request.

Q: Are towels provided?

A: Each holiday homes contains a bath sheet, hand towel and bathrobe, per person.

Q: What is provided in your self-catering cottages?

A: Each of our cottages has at least one colour TV, hair dryers, all of the kitchen utensils that are needed for everyday use, appliances for cooking, a washer/dryer and a dishwasher. A complimentary 'starter pack' is also provided. This includes a toilet roll per bathroom, some washing machine tablets, some dishwasher tablets and some washing up liquid.

Q: How much is the good housekeeping deposit?

A: The good housekeeping deposit for Waddow Cottage is £160.

Q: How do I pay the good housekeeping deposit?

A: The good house-keeping deposit can be paid by debit or credit card on arrival (except for guests staying in Woodfield Farm) or via a bank transfer. If you choose to pay via a bank transfer, the amount must reach our account 7 days prior to check-in (taking into account bank clearance delays).

Q: How do I get my deposit back?

A: If you pay the good housekeeping deposit via a bank transfer we ask that you email us your bank account details, including name, account number and sort code, so that we may return your deposit in the same manner. If you pay on arrival using a debit or credit card, the deposit will be 'frozen' in your account and will only be deposited in our bank in the event of any problems or damages. Once the cottage has been checked, the deposit will be 'unfrozen' and released back to you, usually within 10 working days.

Q: When will my good housekeeping deposit be returned?

A: We aim to return all deposits within a week of your check-out date. This is to allow time for us to note any damages and taking into consideration bank clearance delays.

Q: At what time do I need to have vacated the property?

A: The cottage must be vacated by 10am so that we may have sufficient time to prepare for the next guests.

Q: Am I allowed to bring my pet?

A: We apologise for any inconvenience caused but we do not allow pets at the properties.

Q: Do you offer a concierge service?

A: If we can help you in any way, whether it be anything from making reservations to sourcing a local babysitter, please contact us.

Q: Is there wifi?

A: Yes, each property has wifi.

Q: Why is the wifi not working?

A: If you experience a problem with your wifi please try turning the router off and on again at the plug. If the problem persists, please call. Please do not reset the routers. Resetting the router will result in a visit from the Telecom company and a charge of £120 + VAT.

Q: Is there sufficient parking?

A: Yes, each cottage has ample parking.

Q: What do I do if the cottage is too warm?

A: If you find that the cottage is too warm please turn down the thermostats in each room, open a window or turn the heating off on the boiler (please see image below).



Q: Why is my hot tub not working?

A: Please check that your hot tub has not been turned off at the plug or inside the cottage (the switch is usually located on the inside, back to back with the outside socket). If the hot tub has not been switched off, please check the water level. If the water level falls below the top row of jets, the hot tub automatically turns off. If this is the case, please call 07720601563 and someone will top up the water as soon as possible.