

# *Lowca Szpytko*

*11 Rectory Gardens, Hornsey, London, N8 7PJ*

*SZP@LIVE.CO.UK / +44 (0) 7895 242 142*

## *Work Experience:*

**WeightWatchers, UK Ltd.**

**Class Helper Evening Classes and General Help - London**

**August 2009 to Present**

### Duties, Responsibilities and Achievements:

Helping set up tables, signs and displays for the class.

Handling members' record cards with discretion, and privacy.

Providing Form Filling Guidance to people intending to join.

Assisting to recruit new members.

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**Full Time Photographic Sales Advisor Jessops, Moorgate - London**

**August 2002 to August 2009**

### Duties, Responsibilities and Achievements:

Provided quality customer service.

Achieved sales performance targets.

Dealt with customer queries & complaints.

Provided technical guidance to customers.

Promoted photographic services and products to generate sales.

Cleaning, maintenance and upkeep of store / warehouse

Using company database to print off price tickets.

Safely storing the paper & chemicals in the warehouse for use in the printing lab.

Safely transporting high value stock between stores.

Working alone or in a team as and when required.

## *Education:*

**2014 - CITE Customer Service NVQ Level 1 QCF**

**2013 - CITE Workskills Entry Level 3 QCF**